



TÜRKİYE İŞ BANKASI A.Ş.
Issue of U.S.\$750,000,000 5.000% Notes due 2021
under its U.S.\$1,750,000,000 Global Medium Term Note Program
Issue price: 98.689%

The U.S.\$750,000,000 5.000% Notes due 2021 (the “Notes”) are being issued by Türkiye İş Bankası A.Ş., a banking institution organized as a public joint stock company under the laws of Turkey and registered with the İstanbul Trade Registry under number 431112 (the “Bank” or the “Issuer”) under its U.S.\$1,750,000,000 Global Medium Term Note Program (the “Program”).

The Notes have not been and will not be registered under the U.S. Securities Act of 1933, as amended (the “Securities Act”) or any U.S. State securities laws and are being offered: (a) for sale to qualified institutional buyers (each a “QIB”) as defined in, and in reliance upon, Rule 144A under the Securities Act (“Rule 144A”) and (b) for sale in offshore transactions to persons who are not U.S. persons in reliance upon Regulation S under the Securities Act (“Regulation S”). For a description of certain restrictions on sale and transfer of investments in the Notes, see “Plan of Distribution” herein and “Subscription and Sale and Transfer and Selling Restrictions” in the Base Prospectus (as defined under “Documents Incorporated by Reference” below).

AN INVESTMENT IN THE NOTES INVOLVES CERTAIN RISKS. SEE “RISK FACTORS” HEREIN.

The Notes will bear interest from (and including) June 25, 2014 (the “Issue Date”) to (but excluding) June 25, 2021 (the “Maturity Date”) at a fixed rate of 5.000% *per annum*. Interest will be payable semi-annually in arrear in equal installments on the 25th day of each June and December in each year (each an “Interest Payment Date”) up to (and including) the Maturity Date; *provided* that if any such date is not a Payment Day (as defined in Condition 7.6), then such payment will be made on the next Payment Day but without any further interest or other payment being made in respect of such delay. Principal of the Notes is scheduled to be repaid on the Maturity Date, but may be repaid earlier under certain circumstances described herein and in the Base Prospectus. For a more detailed description of the Notes, see “Terms and Conditions of the Notes” herein.

This Prospectus has been approved by the Central Bank of Ireland, as competent authority under Directive 2003/71/EC as amended (including the amendments made by Directive 2010/73/EU) (the “Prospectus Directive”). The Central Bank of Ireland only approves this Prospectus as meeting the requirements imposed under Irish and European Union (“EU”) law pursuant to the Prospectus Directive. Such approval relates only to Notes that are to be admitted to trading on a regulated market for the purposes of Directive 2004/39/EC and/or that are to be offered to the public in any member state of the European Economic Area. Application has been made to the Irish Stock Exchange for the Notes to be admitted to its official list (the “Official List”) and trading on its regulated market (the “Main Securities Market”); *however*, no assurance can be given that such application will be accepted. References in this Prospectus to the Notes being “listed” (and all related references) shall mean that the Notes have been admitted to the Official List and trading on the Main Securities Market.

Application has been made to the Capital Markets Board of Turkey (the “CMB”), in its capacity as competent authority under Law No. 6362 (the “Capital Markets Law”) of the Republic of Turkey (“Turkey”) relating to capital markets, for the issuance and sale of the Notes by the Bank outside of Turkey. The Notes cannot be sold before the approved issuance certificate (*ihraç belgesi*) and the approved tranche issuance certificate (*tertip ihraç belgesi*) have been obtained from the CMB. The CMB issuance certificate relating to the issuance of notes under the Program based upon which the offering of the Notes is conducted was obtained on March 11, 2014, and the tranche issuance certificate bearing the approval of the CMB relating to the Notes is expected to be obtained from the CMB on or before the Issue Date.

The Notes are expected to be rated at issuance “BBB” by Fitch Ratings Ltd. (“Fitch”) and “Baa3” (negative outlook) by Moody’s Investors Service Limited (“Moody’s”) and, together with Fitch and Standard & Poor’s Credit Market Services Europe Limited, the “Rating Agencies”). The Bank has also been rated by the Rating Agencies, as set out on page 144 of the Base Prospectus (as supplemented). Each of the Rating Agencies is established in the EU and is registered under Regulation (EU) No 1060/2009, as amended (the “CRA Regulation”). As such, each of the Rating Agencies is included in the list of credit rating agencies published by the European Securities and Markets Authority on its website (at <http://www.esma.europa.eu/page/List-registered-and-certified-CRAs>) in accordance with the CRA Regulation. A security rating is not a recommendation to buy, sell or hold securities and may be subject to suspension, reduction or withdrawal at any time by the assigning rating agency.

The Notes are being offered in reliance upon Rule 144A and Regulation S by each of Barclays Bank PLC, Citigroup Global Markets Limited, HSBC Bank plc, National Bank of Abu Dhabi PJSC and The Royal Bank of Scotland plc (each an “Initial Purchaser” and, collectively, the “Initial Purchasers”), subject to their acceptance and right to reject orders in whole or in part. It is expected that: (a) delivery of the Rule 144A Notes will be made in book-entry form only through the facilities of The Depository Trust Company (“DTC”), against payment therefor in immediately available funds on the Issue Date (*i.e.*, the fifth Business Day following the date of pricing of the Notes; such settlement cycle being referred to herein as “T+5”), and (b) delivery of the Regulation S Notes will be made in book-entry form only through the facilities of Euroclear Bank SA/NV (“Euroclear”) and/or Clearstream Banking, *société anonyme* (“Clearstream, Luxembourg”), against payment therefor in immediately available funds on the Issue Date.

Joint Lead Managers

Barclays Citigroup HSBC National Bank of Abu Dhabi PJSC The Royal Bank of Scotland

The date of this Prospectus is June 23, 2014.

This Prospectus comprises a prospectus for the purposes of the Prospectus Directive. This document does not constitute a prospectus for the purpose of Section 12(a)(2) of, or any other provision of or rule under, the Securities Act.

This Prospectus is to be read in conjunction with all documents (or parts thereof) which are deemed to be incorporated herein by reference (see “*Documents Incorporated by Reference*”). This Prospectus shall be read and construed on the basis that such documents (or parts thereof) are incorporated in, and form part of, this Prospectus.

The Issuer confirms that: (a) this Prospectus (including the information incorporated herein by reference) contains all information that in its view is material in the context of the issuance and offering of the Notes (or beneficial interests therein), (b) the information contained in, or incorporated by reference into, this Prospectus is true and accurate in all material respects and is not misleading, (c) any opinions, predictions or intentions expressed in this Prospectus (or any of the documents incorporated herein by reference) on the part of the Issuer are honestly held or made by the Issuer and are not misleading in any material respects, and there are no other facts the omission of which would make this Prospectus or any of such information or the expression of any such opinions, predictions or intentions misleading in any material respect, and (d) all reasonable enquiries have been made by the Issuer to ascertain such facts and to verify the accuracy of all such information and statements.

The Issuer accepts responsibility for the information contained in this Prospectus. To the best of the knowledge of the Issuer (having taken all reasonable care to ensure that such is the case) the information contained in this Prospectus is in accordance with the facts and does not omit anything likely to affect the import of such information.

To the fullest extent permitted by law, none of the Initial Purchasers accept any responsibility for the information contained in, or incorporated by reference into, this Prospectus or any other information provided by the Issuer in connection with the Notes or for any statement made, or purported to be made, by an Initial Purchaser or on its behalf in connection with the Notes. Each Initial Purchaser accordingly disclaims all and any liability that it might otherwise have (whether in tort, contract or otherwise) in respect of the accuracy or completeness of any such information or statements. The Initial Purchasers expressly do not undertake to review the financial condition or affairs of the Issuer during the life of the Notes or to advise any investor in the Notes of any information coming to their attention.

No person is or has been authorized by the Issuer to give any information or to make any representation not contained in or not consistent with this Prospectus or any other information supplied in connection with the Notes and, if given or made, such information or representation must not be relied upon as having been authorized by the Issuer or any of the Initial Purchasers.

Neither this Prospectus nor any other information supplied in connection with the Notes: (a) is intended to provide the basis of any credit or other evaluation or (b) should be considered as a recommendation by the Issuer or any of the Initial Purchasers that any recipient of this Prospectus or any other information supplied in connection with the Notes should invest in any Notes. Each investor contemplating investing in the Notes should: (i) determine for itself the relevance of the information contained in, or incorporated into, this Prospectus, (ii) make its own independent investigation of the financial condition and affairs, and its own appraisal of the creditworthiness, of the Issuer and (iii) make its own determination of the suitability of any such investment in light of its own circumstances, with particular reference to its own investment objectives and experience, in each case based upon such investigation as it deems necessary.

Neither this Prospectus nor any other information supplied in connection with the Notes or the issue of any Notes constitutes an offer of, or an invitation by or on behalf of the Issuer or any of the Initial Purchasers to any person to subscribe for or purchase, any Notes (or beneficial interests therein). This

Prospectus is intended only to provide information to assist potential investors in deciding whether or not to subscribe for or purchase Notes (or beneficial interests therein) in accordance with the terms and conditions specified by the Initial Purchasers.

Neither the delivery of this Prospectus nor the offering, sale or delivery of the Notes (or beneficial interests therein) shall in any circumstances imply that the information contained herein concerning the Issuer is correct at any time subsequent to the date hereof (or, if such information is stated to be as of an earlier date, subsequent to such earlier date) or that any other information supplied in connection with the Notes is correct as of any time subsequent to the date indicated in the document containing the same.

The distribution of this Prospectus and the offer or sale of Notes (or beneficial interests therein) may be restricted by law in certain jurisdictions. The Issuer and the Initial Purchasers do not represent that this Prospectus may be lawfully distributed, or that the Notes (or beneficial interests therein) may be lawfully offered, in compliance with any applicable registration or other requirements in any such jurisdiction, or pursuant to an exemption available thereunder, or assume any responsibility for facilitating any such distribution or offering. In particular, no action has been taken by the Issuer which is intended to permit a public offering of the Notes (or beneficial interests therein) or distribution of this Prospectus in any jurisdiction in which action for that purpose is required. Accordingly: (a) no Notes (or beneficial interests therein) may be offered or sold, directly or indirectly, and (b) neither this Prospectus nor any advertisement or other offering material may be distributed or published in any jurisdiction except under circumstances that will result in compliance with all applicable laws and regulations. Persons into whose possession this Prospectus or any Notes (or beneficial interests therein) may come must inform themselves about, and observe, any such restrictions on the distribution of this Prospectus, any advertisement or other offering material and the offering and sale of Notes (or beneficial interests therein). In particular, there are restrictions on the distribution of this Prospectus and the offer or sale of Notes (or beneficial interests therein) in the United States, the European Economic Area (including the United Kingdom), the Republic of Turkey, Japan, the People's Republic of China (the "PRC"), Hong Kong and Switzerland, see "*Subscription and Sale and Transfer and Selling Restrictions*" in the Base Prospectus.

In making an investment decision, investors must rely on their own examination of the Issuer and the terms of the Notes, including the merits and risks involved. The Notes have not been approved or disapproved by the United States Securities and Exchange Commission or any other securities commission or other regulatory authority in the United States and, other than the approvals of the CMB and the Central Bank of Ireland described herein, have not been approved or disapproved by any other securities commission or other regulatory authority in Turkey or any other jurisdiction, nor have the foregoing authorities (other than the Central Bank of Ireland to the extent described herein) approved this Prospectus or confirmed the accuracy or determined the adequacy of the information contained in this Prospectus. Any representation to the contrary might be unlawful.

None of the Initial Purchasers or the Issuer makes any representation to any investor in the Notes regarding the legality of its investment under any applicable laws. Any investor in the Notes should be able to bear the economic risk of an investment in the Notes for an indefinite period of time.

The Notes may not be a suitable investment for all investors. Each potential investor in the Notes must determine the suitability of that investment in light of its own circumstances. In particular, each potential investor may wish to consider, either on its own or with the help of its financial and other professional advisers, whether it:

- (a) has sufficient knowledge and experience to make a meaningful evaluation of the Notes, the merits and risks of investing in the Notes and the information contained in, or incorporated by reference into, this Prospectus;

- (b) has access to, and knowledge of, appropriate analytical tools to evaluate, in the context of its particular financial situation, an investment in the Notes and the impact such investment will have on its overall investment portfolio;
- (c) has sufficient financial resources and liquidity to bear all of the risks of an investment in the Notes, including where the currency for principal or interest payments is different from the potential investor's currency;
- (d) understands thoroughly the terms of the Notes and is familiar with the behavior of financial markets; and
- (e) is able to evaluate possible scenarios for economic, interest rate and other factors that may affect its investment and its ability to bear the applicable risks.

Legal investment considerations may restrict certain investments. The investment activities of certain investors are subject to legal investment laws and regulations, or to review or regulation by certain authorities. Each potential investor should consult its legal advisers to determine whether and to what extent: (a) the Notes are legal investments for it, (b) the Notes (or beneficial interests therein) can be used by it as collateral for various types of borrowing and (c) other restrictions apply to its purchase or pledge of any Notes (or beneficial interests therein). Financial institutions should consult their legal advisers or the appropriate regulators to determine the appropriate treatment of investments in the Notes under any applicable risk-based capital or similar rules.

GENERAL INFORMATION

The Notes have not been and will not be registered under the Securities Act or under the securities or "blue sky" laws of any state of the United States or any other US jurisdiction. Each investor, by purchasing a Note (or a beneficial interest therein), agrees (or will be deemed to have agreed) that the Notes (or beneficial interests therein) may be reoffered, resold, pledged or otherwise transferred only upon registration under the Securities Act or pursuant to the relevant exemptions from the registration requirements thereof described herein and under "*Subscription and Sale and Transfer and Selling Restrictions*" in the Base Prospectus. Each investor in the Notes also will be deemed to have made certain representations and agreements as described in the Base Prospectus. Any resale or other transfer, or attempted resale or other attempted transfer, of the Notes (or a beneficial interest therein) that is not made in accordance with the transfer restrictions may subject the transferor and transferee to certain liabilities under applicable securities laws.

The Issuer has obtained the approved issuance certificate (*ihraç belgesi*) from the CMB (dated March 11, 2014 No. 29833736-105.03.01-500 (2508)) (the "*CMB Approval*") and the Banking Regulatory and Supervisory Agency (the "*BRSA*") approval dated January 22, 2014 and numbered 20008792.101.02.02[44]-1577) (together with the CMB Approval, the "*Approvals*") required for the issuance of the Notes. In addition to the Approvals, a tranche issuance certificate (*tertip ihraç belgesi*) in respect of the Notes is required to be obtained from the CMB by the Issuer on or before the Issue Date. As the Issuer is required to maintain all authorizations and approvals of the CMB necessary for the offer, sale and issue of Notes under the Program, the scope of the Approvals might be amended and/or new approvals from the CMB and/or the BRSA might be obtained from time to time. Pursuant to the Approvals, the offer, sale and issue of the Notes have been authorized and approved in accordance with Decree 32 on the Protection of the Value of the Turkish Currency (as amended from time to time, "*Decree 32*"), the Banking Law numbered 5411 and its related legislation, the Capital Markets Law numbered 6362 and Communiqué II-31.1 on Debt Instruments (the "*Communiqué on Debt Instruments*"). The tranche issuance certificate from the CMB relating to the approval of the issue of the Notes is expected to be obtained on or before the Issue Date.

In addition, the Notes (or beneficial interests therein) may only be offered or sold outside of Turkey in accordance with the Approvals. Under the CMB Approval, the CMB has authorized the offering, sale

and issue of the Notes on the condition that no transaction that qualifies as a sale or offering of Notes (or beneficial interests therein) in Turkey may be engaged in. Notwithstanding the foregoing, pursuant to the BRSA decision dated May 6, 2010 No. 3665 and in accordance with Decree 32, residents of Turkey may purchase or sell Notes (as they are denominated in a currency other than Turkish Lira) (or beneficial interests therein) offshore on an unsolicited (reverse inquiry) basis in the secondary markets only. Further, pursuant to Article 15(d)(ii) of Decree 32, Turkish residents may purchase or sell Notes (or beneficial interests therein) offshore on an unsolicited (reverse inquiry) basis; *provided* that such purchase or sale is made through banks or licensed brokerage institutions authorized pursuant to CMB regulations and the purchase price is transferred through banks. As such, Turkish residents should use banks or licensed brokerage institutions when purchasing the Notes (or beneficial interests therein) and transfer the purchase price through banks.

Monies paid for purchases of Notes (or beneficial interests therein) are not protected by the insurance coverage provided by the Savings Deposit Insurance Fund (the “*SDIF*”) of Turkey.

In accordance with the Communiqué on Debt Instruments, the Notes are required under Turkish law to be issued in an electronically registered form in the Central Registry Agency (*Merkezi Kayıt Kuruluşu*) (the “*CRA*”) and the interests therein recorded in the CRA; *however*, upon the Issuer’s request, the CMB may resolve to exempt the Notes from this requirement if the Notes are to be issued outside of Turkey. Further to the Bank’s submission of an exemption request to the CMB, such exemption has been granted by the CMB to the Bank in its letter dated March 11, 2014 numbered 29833736-105.03.01-500 (2508). As a result, this requirement will not be applicable to the Notes issued pursuant to the CMB Approval. Notwithstanding such exemption, the Issuer is required to notify the CRA within three Turkish business days from the Issue Date of the amount, issue date, ISIN code, first payment date, maturity date, interest rate, name of the custodian, currency of the Notes and the country of issuance.

Notes offered and sold to QIBs in reliance on Rule 144A (the “*Rule 144A Notes*”) will be represented by beneficial interests in one or more Rule 144A Global Note(s) (as defined in the Base Prospectus). Notes offered and sold in offshore transactions to persons who are not U.S. persons pursuant to Regulation S (the “*Regulation S Notes*”) will be represented by beneficial interests in a Regulation S Global Note (as defined in the Base Prospectus and, together with the Rule 144A Global Note(s), the “*Global Notes*”).

The Regulation S Global Note will be deposited on or about the Issue Date with a common depositary (the “*Common Depositary*”) for Euroclear and Clearstream, Luxembourg and will be registered in the name of a nominee of the Common Depositary. Except as described in this Prospectus, beneficial interests in the Regulation S Global Note will be represented through accounts of financial institutions acting on behalf of beneficial owners as direct and indirect accountholders in Euroclear and Clearstream, Luxembourg. The Rule 144A Global Note(s) will be deposited on or about the Issue Date with The Bank of New York Mellon, New York Branch, in its capacity as custodian (the “*Custodian*”) for, and will be registered in the name of Cede & Co. as nominee of, DTC. Except as described in this Prospectus, beneficial interests in the Rule 144A Global Note(s) will be represented through accounts of financial institutions acting on behalf of beneficial owners as direct and indirect participants in DTC.

In connection with the issue of the Notes, HSBC Bank plc (the “*Stabilizing Manager*”) (or persons acting on behalf of the Stabilizing Manager) may over-allot Notes or effect transactions with a view to supporting the market price of the Notes at a level higher than that which might otherwise prevail; *however*, there is no assurance that the Stabilizing Manager (or persons acting on behalf of the Stabilizing Manager) will undertake any stabilization action. Any stabilization or over-allotment action may begin on or after the date on which adequate public disclosure of the terms of the offer of the Notes is made and, if begun, may be ended at any time, but it must end no later than the earlier of 30 days after the Issue Date and 60 days after the date of the allotment of the Notes. Any stabilization

action or over-allotment must be conducted by the Stabilizing Manager (or persons acting on behalf of the Stabilizing Manager) in accordance with all applicable laws and rules.

Notwithstanding anything herein to the contrary, the Bank may not (whether through over-allotment or otherwise) issue more Notes than have been authorized by the CMB.

In this Prospectus, “*Bank*” means Türkiye İş Bankası A.Ş. on a standalone basis and “*Group*” means the Bank and its subsidiaries (and, with respect to consolidated accounting information, its consolidated entities).

In this Prospectus, all references to “*Turkish Lira*” and “*TL*” refer to the lawful currency for the time being of the Republic of Turkey, “*euro*” and “*€*” refer to the currency introduced at the start of the third stage of European economic and monetary union pursuant to the Treaty on the Functioning of the European Union, as amended and “*U.S. Dollars*”, “*U.S.\$*” and “*\$*” refer to United States dollars.

The language of this Prospectus is English. Certain legislative references and technical terms have been cited in their original language in order that the correct technical meaning may be ascribed to them under applicable law. In particular, but without limitation, the titles of Turkish legislation and the names of Turkish institutions referenced herein (and in the documents incorporated herein by reference) have been translated from Turkish into English. The translations of these titles and names are direct and accurate.

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RISK FACTORS

Prospective investors in the Notes should consider carefully the information contained in this Prospectus and the documents (or parts thereof) which are incorporated herein by reference, and in particular should consider all the risks inherent in making such an investment, including the information under the heading “*Risk Factors*” on pages 13 to 43 (inclusive) of the Base Prospectus (as supplemented through the date hereof) (the “*Program Risk Factors*”), before making a decision to invest. In investing in the Notes, investors assume the risk that the Issuer may become insolvent or otherwise be unable to make all payments due in respect of the Notes. There is a wide range of factors which individually or together could result in the Issuer becoming unable to make all payments due in respect of the Notes. It is not possible to identify all such factors or to determine which factors are most likely to occur, as the Issuer may not be aware of all relevant factors and certain factors which it currently deems not to be material may become material as a result of the occurrence of events outside the Issuer’s control. The Issuer has identified in the Program Risk Factors a number of factors which could materially adversely affect its business and ability to make payments due under the Notes. In addition, a number of factors which are material for the purpose of assessing the market risks associated with the Notes are also described in the Program Risk Factors.

In addition, for purposes of the Notes the Program Risk Factors shall be deemed to be revised as follows (with corresponding changes being deemed to be made elsewhere in the Base Prospectus):

- (a) the risk factor entitled “*Risk Factors - Political, Economic and Legal Risks relating to Turkey – Turkish Economy*” in the Base Prospectus is hereby deleted in its entirety and replaced by the following:

Turkish Economy – The Turkish economy is subject to macro-economic risks under current global economic conditions

As of March 31, 2014, approximately 94.1% (approximately 94.0% as of December 31, 2013) of the Group’s total assets were in Turkey and the majority of the Group’s operations are in Turkey. As a result, the Group’s business and results of operations are affected by general economic conditions in Turkey.

Since the early 1980s, the Turkish economy has undergone a transformation from a highly protected and regulated system to a free market system. Although the Turkish economy has responded positively to this transformation, it has experienced severe macro-economic imbalances, including significant current account deficits, and a considerable level of unemployment. While the Turkish economy has been significantly stabilized due, in part, to support from the International Monetary Fund (the “*IMF*”), Turkey may experience a further significant economic crisis in the future, which could have a material adverse effect on the Group’s business, financial condition and/or results of operations.

Turkey’s GDP grew by 8.4% in 2005, 6.9% in 2006, 4.7% in 2007 and 0.7% in 2008. Turkey’s GDP contracted by 7.0% in the fourth quarter of 2008 and 4.8% in 2009, before growing in 2010 (9.2%), 2011 (8.8%), in 2012 (2.1%) and in 2013 (4.0%). The ratio of net public debt to GDP decreased from 41.7% in 2005 to 12.7% in 2013. The last stand-by arrangement with the IMF was completed in May 2008. In October 2013, the government announced a three year medium-term economic program from 2014 to 2016. Under this program, the government has set growth targets of 4.0% for 2014 and 5.0% for each of 2015 and 2016, as well as a gradual decrease in the net public debt to GDP ratio, according to the Ministry of Development. Should Turkey’s economy continue to experience macro-economic imbalances, it could have a material adverse impact on the Group’s business, financial condition and/or results of operations. For more details on recent developments in Turkey’s economy, see “*-Global Financial Crisis and Eurozone Crisis*” below.

As noted above, the Bank's management does not believe that the Taksim Square protests will have a material long-term negative impact on Turkey's economy; *however*, it is possible that these (and other) protests and related circumstances could have such an impact and/or a negative impact on investors' perception of Turkey and/or the value of the Notes issued under the Program.

- (b) the first paragraph of the risk factor entitled "*Risk Factors - Political, Economic and Legal Risks relating to Turkey – Terrorism and Conflicts*" in the Base Prospectus is hereby deleted in its entirety and replaced by the following:

Turkey is located in a region that has been subject to ongoing political and security concerns. Political uncertainty within Turkey and in certain neighboring countries, such as Iran, Iraq, Georgia, Armenia and Syria, has historically been one of the potential risks associated with an investment in Turkish securities. In recent years, political instability has at times increased markedly in a number of countries in the Middle East, North Africa and Eastern Europe, such as Ukraine, Syria, Iraq, Libya, Tunisia, Jordan, Bahrain and Yemen. Unrest in those countries may have political implications in Turkey or otherwise have a negative impact on the Turkish economy, including through both financial markets and the real economy.

- (c) the risk factor entitled "*Risk Factors - Political, Economic and Legal Risks relating to Turkey – Regional Risks*" in the Base Prospectus is hereby deleted in its entirety and replaced by the following:

Regional Risks – Recent developments in the Middle East and North Africa may create regional volatility affecting the Turkish economy

Turkey is located in a region that has been subject to ongoing political and security concerns, especially in recent years. Political uncertainty within neighboring countries, such as Armenia, Georgia, Iran, Iraq and Syria, has been one of the risks associated with investment in Turkish securities. Since December 2010, political instability has increased markedly in a number of countries in the Middle East and North Africa, such as Libya, Tunisia, Egypt, Syria, Iraq, Jordan, Bahrain and Yemen. Unrest in those countries may affect Turkey's relationships with its neighbors, have political implications in Turkey or otherwise have a negative impact on the Turkish economy, including through both financial markets and the real economy. For example, heightened tensions between Turkey and Iran could impact the Turkish economy, lead to higher global energy prices and further negatively affect Turkey's current account deficit. Such impacts could occur (*inter alia*) through a lower flow of foreign direct investment into Turkey, capital outflows and/or increased volatility in the Turkish financial markets. In addition, certain sectors of the Turkish economy (such as construction, iron and steel) have operations in (or are otherwise active in) the Middle East and North Africa and may experience negative effects of the upheavals in the region. Any of such circumstances could adversely affect the Group's business, financial condition and/or results of operations.

- (d) the risk factor entitled "*Risk Factors - Political, Economic and Legal Risks relating to Turkey – Inflation Risk*" in the Base Prospectus is hereby deleted in its entirety and replaced by the following:

Inflation Risk – Turkey's economy has been subject to significant inflationary pressures in the past and may become subject to significant inflationary pressures in the future

The Turkish economy has experienced significant inflationary pressures in the past with year-over-year consumer price inflation rates as high as 69.7% in the early 2000s; *however*, weak domestic demand and declining energy prices in 2009 caused the domestic year-over-year consumer price index to decrease to 6.5% at the end of 2009, the lowest level in many years.

Consumer price inflation was 6.4%, 10.4%, 6.2% and 7.4% in 2010, 2011, 2012 and 2013, respectively. Producer price inflation was 8.9%, 13.3%, 2.5% and 7.0% in 2010, 2011, 2012 and 2013, respectively. The annual consumer price inflation reached 9.7% as of May 2014, which increase in inflation was principally due to an increase in the prices of core goods driven by the pass through to consumers of exchange rates and increases in taxes. An increase in food prices caused by adverse weather conditions and movements in exchange rates also increased inflation. Inflation is expected to peak in May, partly reflecting the base effects. Although an improvement is expected in the annual inflation rate in the second half of 2014, these inflationary pressures may result in Turkish inflation exceeding the Central Bank's inflation target, which may cause the Central Bank to modify its monetary policy. Inflation-related measures that may be taken by the Turkish government in response to increases in inflation could have an adverse effect on the Turkish economy. If the level of inflation in Turkey were to continue to fluctuate or increase significantly, then this could have a material adverse effect on the Group's business, financial condition and/or results of operations.

- (e) the risk factor entitled “*Risk Factors - Political, Economic and Legal Risks relating to Turkey – High Current Account Deficit*” in the Base Prospectus is hereby deleted in its entirety and replaced by the following:

High Current Account Deficit – Turkey's high current account deficit may result in governmental efforts to decrease economic activity

In 2010, Turkey's current account deficit was U.S.\$45.4 billion, which increased to U.S.\$75.1 billion in 2011 before decreasing to U.S.\$48.5 billion in 2012, according to the Central Bank. The decline in the current account deficit in 2012 was largely the result of coordinated measures initiated by the Central Bank, the BRSA and the Turkish Ministry of Finance to lengthen the maturity of deposits, reduce short-term capital inflows and curb domestic demand. The main aim of these measures has been to slow growth in the current account deficit by controlling the rate of loan growth. Unless there is a decline in credit growth, government authorities have stated that bank-specific actions might be implemented.

The decline in the current account deficit experienced in 2012 came to an end in early 2013, with the current account deficit increasing to U.S.\$65.1 billion in 2013 due principally to a recovery in domestic demand; *however*, as of March 2014, the 12-month cumulative current account deficit declined slightly to U.S.\$60 billion as a result of increasing exports due to the global economic recovery and declines in imports due to changes in the exchange rate and domestic demand. The Bank's management expects this to be followed by a period of gradual decreases in the current account deficit in parallel with macro-prudential measures issued by the BRSA to limit domestic demand, the Central Bank's tight monetary policy, the recent increases of taxes, improvements in economic conditions in Turkey's primary export customers, the potential for decreased domestic demand due to volatile political conditions and the depreciation of the Turkish Lira, which can also have a decreasing impact on imports and domestic demand while increasing the competitiveness of exports.

If the value of the Turkish Lira relative to the U.S. Dollar and other relevant trading currencies changes, then the cost of importing oil and other goods and services and the value of exports might both change in a corresponding fashion, resulting in potential increases or decreases in the current account deficit. As an increase in the current account deficit might erode financial stability in Turkey, the Central Bank has taken certain actions to maintain price and financial stability. For example, in meetings in July and August 2013, the Central Bank increased the upper band of the interest rate corridor (the lending rate) from 6.5% to 7.25% and then 7.75% and also announced that there will be no funding to banks via the primary dealer repo facility on additional monetary tightening days. Moreover, in its November 2013 and December 2013 meetings, the Central Bank announced that one month repo auctions were terminated, that the maximum amount of funding via one-week repo was

reduced from TL 10 billion to TL 6 billion and that the total amount of funding offered to primary dealer banks was reduced to approximately TL 6.5 billion. In addition to increasing the liquidity of the Turkish Lira, the Central Bank announced, as part of its monetary and exchange rate policy for 2014, that it will increase the funding needs of the financial system via foreign exchange auctions, through changes in reserve option mechanisms and by shortening the maturity of funding. The Central Bank also intends to limit the growth of consumer loans as it believes that the excessive growth in consumer loans is one of the leading factors of the current account deficit in Turkey. On January 28, 2014, to counter a significant depreciation in the Turkish Lira, the Central Bank held an interim Monetary Policy Committee meeting and increased its overnight TL borrowing rate to 8% from 3.5%, its one-week repo rate to 10% from 4.5% and its overnight lending rate to 12% from 7.75%. At its meeting held on May 22, 2014, the Central Bank reduced its policy rate by 50 basis points to 9.5% in line with the improvement in the risk premium indicators, but kept overnight rates unchanged. Such actions by the Central Bank and similar or other actions that it might take in the future might not be successful in reducing the current account deficit. If the current account deficit widens more than anticipated, financial stability in Turkey might deteriorate. Financing the high current account deficit might be difficult in the event of a global liquidity crisis and/or declining interest or confidence of foreign investors in Turkey, and a failure to reduce the current account deficit could have a negative impact on Turkey's sovereign credit ratings. Any such difficulties may lead the Turkish government to seek to raise additional revenue to finance the current account deficit or to seek to stabilize the Turkish financial system, and any such measures might adversely affect the Group's business, financial condition and/or results of operations.

Although Turkey's economic growth dynamics depend to some extent upon domestic demand, Turkey is also dependent upon trade with Europe. A significant decline in the economic growth of any of Turkey's major trading partners, such as the EU, could have an adverse impact on Turkey's balance of trade and adversely affect Turkey's economic growth. While diversification in the export markets towards Middle East and other regional countries partially offsets the negative impacts of external demand-related risks on domestic economic activity, the EU remains Turkey's largest export market. A decline in demand for imports from the EU could have a material adverse effect on Turkish exports and Turkey's economic growth and result in an increase in Turkey's current account deficit.

Turkey is an energy-dependent country and recorded U.S.\$55.9 billion of energy imports in 2013. It should be noted that in that period Turkey's current account deficit reached U.S.\$65.1 billion and, as such, energy imports represented approximately 86% of the country's current account deficit during the period. As a result, any geopolitical development concerning energy security could have a material impact on Turkey's current account balance.

In early 2011, the Turkish government declared its intention to take additional measures to decrease the current account deficit, and in this regard it identified the high growth rate of loans as one of the target areas. To that end, the BRSA from time to time introduces regulations to control loan growth, including measures that will, among other things: (a) increase Turkish banks' general provision requirements in certain circumstances and (b) increase the risk-weighting for certain consumer loans in calculating capital adequacy ratios. For example, new regulations on the measurement and evaluation of capital adequacy and on maturity of customer loans were announced in 2013 and several measures were taken to limit credit card expenditures, which are expected to reduce the growth in credit volumes. See "*Turkish Regulatory Environment*." These regulations could have a material adverse effect on the Group's business, financial condition and/or results of operations.

- (f) the risk factor entitled "*Risk Factors - Political, Economic and Legal Risks relating to Turkey – Exchange Rates*" in the Base Prospectus is hereby deleted in its entirety and replaced by the following:

Exchange Rates – The value of the Turkish Lira fluctuates against other currencies

Exchange rates for the Turkish Lira have historically been, and continue to be, highly volatile. Since February 2001 the Central Bank has applied a floating exchange rate policy that has arguably resulted in increased volatility in the value of the Turkish Lira. In 2012, the Turkish PPI increased by 2.5% while during the same period the Turkish Lira appreciated (in nominal terms) against the US Dollar by 6.5%, according to the Central Bank. According to the Central Bank, the CPI-based real effective exchange rate increased from 109.63 as of December 31, 2011 to 118.18 as of December 31, 2012, indicating a 7.8% real appreciation, and then decreased by 9.5% to 107.0 as of December 31, 2013. As of May 2014, the CPI-based real effective exchange rate increased to 110.24, indicating a 3.1% real appreciation in Turkish Lira compared to December 2013.

In 2013, in nominal terms the Turkish Lira depreciated against the U.S. Dollar by 19.73% compared to year-end 2012; *however*, on a real basis, based upon the CPI-based real effective exchange rate, there was only a 9.50% real depreciation compared to year-end 2012. In particular, from June 2013 until the end of 2013 the value of the Turkish Lira depreciated against major currencies due to the increased risk perception in global markets regarding the market's expectation of U.S. Federal Reserve reductions in its quantitative easing (and its ultimate decision to do so) and the Taksim Square protests and other political events described above. Against these developments, the Central Bank first implemented additional monetary tightening and held intra-day foreign exchange selling auctions, and raised the upper bound of the interest rate corridor, in order to reduce the volatility of the Turkish Lira. The Turkish Lira continued to decline in value, falling 9.8% in nominal terms against the US Dollar year-to-date through January 28, 2014. In response, the Central Bank significantly increased interest rates on January 28, 2014 as described elsewhere herein. From January 28, 2014 until April 30, 2014, the Turkish Lira appreciated against the US Dollar by 9.6% and, due to such improvement, on May 22, 2014, the Central Bank reduced its one-week repo rate 50 basis points to 9.5% (though leaving unchanged its overnight Turkish Lira borrowing rate and its overnight lending rate). These and other domestic and international circumstances might result in continued or increasing volatility in the value of the Turkish Lira.

Any significant depreciation of the Turkish Lira against the U.S. Dollar or other major currencies, or any actions taken by the Central Bank or Turkish government to protect the value of the Turkish Lira (such as increased interest rates or capital controls) may adversely affect the financial condition of Turkey as a whole, including its inflation rate, and may have a negative effect on the Group's business, financial condition and/or results of operations.

- (g) the second sentence of the risk factor entitled "*Risk Factors – Political, Economic and Legal Risks relating to Turkey – Government Default*" in the Base Prospectus is hereby deleted in its entirety and replaced with the following:

As of December 31, 2013, 93.5% of the Group's total securities portfolio (16.9% of its total assets and equal to 157.7% of its shareholders' equity) was invested in securities issued by the Turkish government and 0.9% of the Group's total assets were used to make loans to Turkish governmental and state-controlled entities. As of March 31, 2014, 93.6% of the Group's total securities portfolio (16.8% of its total assets and equal to 160.6% of its shareholders' equity) was invested in securities issued by the Turkish government.

- (h) the risk factor entitled “*Risk Factors – Risks Relating to the Group and its Business – Competition in the Turkish Banking Sector*” in the Base Prospectus is hereby deleted in its entirety and replaced with the following:

Competition in the Turkish Banking Sector – The Group faces intense competition in the Turkish banking sector

The Turkish banking sector is highly competitive and dominated by a small number of banks. As of March 31, 2014, there were a total of 49 banks (excluding the Central Bank) licensed to operate in Turkey. As of March 31, 2014, the top five banks in Turkey (one of which is a state-controlled bank) held 55.6% of the banking sector’s total loan portfolio (excluding participation banks) and 57.7% of the total bank assets (excluding participation banks) in Turkey, according to the Turkish Banks Association. As of March 31, 2014, the Bank was the largest bank in Turkey in terms of total loans, foreign currency-denominated loans and foreign currency-denominated deposits and had the largest market shares of total deposits, Turkish Lira-denominated deposits, demand deposits, number of debit cards and volume of debit cards transactions among private sector banks (sources: BRSA and Interbank Card Center), each as measured on a bank-only basis.

The Group also faces competition against the state-controlled financial institutions, such as T.C. Ziraat Bankası A.Ş. (“*Ziraat*”), Türkiye Vakıflar Bankası T.A.O (“*Vakıfbank*”) and Türkiye Halk Bankası A.Ş. (“*Halkbank*”). Such government-controlled financial institutions historically focused on government and government-related projects but are increasingly focusing on the private sector, leading to increased competition and pressure on margins. In particular, such government-controlled institutions may have access to low cost deposits (on which such institutions pay low or no interest) through “State Economic Enterprises” owned or administered by the Turkish government, which could result in a lower cost of funds that cannot be duplicated by private sector banks. Such actions by government-controlled financial institutions, in addition to ongoing competitive pressures from private financial institutions, are expected to put downward pressure on net interest margins in at least the short term.

Foreign financial institutions have shown a strong interest in competing in the banking sector in Turkey. HSBC Bank plc, UniCredito Italiano, BBVA, BNP Paribas, National Bank of Greece, Citigroup, ING, Sberbank, Bank Hapoalim, Bank Audi sal, Burgan Bank and Bank of Tokyo-Mitsubishi UFJ are among the many non-Turkish financial institutions that have purchased or made investments in Turkish banks or opened their own Turkish offices. The Bank’s management believes that further entries into the sector by foreign competitors, either directly or in collaboration with existing Turkish banks, could increase competition in the market. Similarly, the expansion of foreign banks’ presence in Turkey, in addition to direct investment, may lead to further competitive pressures. Foreign competitors might have greater resources and more cost-effective funding sources than the Group. If competitors can offer better lending rates to clients or higher interest rates on deposits, then the Group could lose customers, be forced to reduce its margins or be forced to look for more expensive funding sources, among other things. This, in turn, could negatively affect the Group’s profitability. The Group might not be able to offset domestic and foreign competitive pressures in certain industry sectors.

To address this competition, the Bank plans to continue expanding its branch network (including opening new international branches in Dohuk in Iraq, Tbilisi in Georgia, Prizren in Kosovo and Edmonton-London in England) and operations and/or redistribute the distribution of its existing branches while continuing its focus on financial strength and performance. Risks associated with the implementation of such strategy may include higher than anticipated costs of opening new branches, an inability to deploy profitably assets acquired or developed through expansion, new business operations (including the deployment of new

products) having less profit potential (or none at all) and demonstrating lower overall growth than the Bank anticipates, pressure on profits owing to the time lag between the incurrence of expansion costs and any related future increases in income, a likely increase in the Bank's cost base and a potential negative impact on its margins. The Bank opened 47 domestic branches in 2012, 59 domestic branches in 2013 (one branch was consolidated with another branch during 2013) and 9 domestic branches in the first quarter of 2014, and it is currently planning on opening a total of 65 domestic branches during 2014. Moreover, as competition in the Turkish banking sector continues to intensify, the Group may seek to further expand internationally through acquisitions or the establishment of branches, which may lead to additional risks and uncertainties relating to the geographic, political and economic environment into which the Group seeks to expand.

In addition, Turkish banks traditionally have tended to hold a significant proportion of their assets in Turkish government securities. From 2008 until early 2014, interest rates in Turkey declined substantially, which made holding government bonds a less profitable strategy, resulting in banks shifting funds towards higher-yielding assets, such as loans to customers. While interest rates increased significantly in early 2014 due to the Central Bank actions described elsewhere herein, the Bank's management expects that the increasing focus on loans to customers will continue. Increased competition for customers may reduce lending margins. As a result of increased competition, the margins the Group can achieve on its products may decrease, which could have a material adverse effect on the Group's business, financial condition and/or results of operations.

- (i) the risk factor entitled "*Risk Factors – Risks Relating to the Group and its Business – Pressure on Profitability*" in the Base Prospectus is hereby deleted and replaced in its entirety with the following:

Pressure on Profitability – The Group's profitability and profitability growth in recent years may not be sustainable as a result of regulatory, competitive and other factors impacting the Turkish banking sector

The Group's profitability may be negatively affected in the short-term and possibly in future periods as a result of a number of factors that are generally impacting the Turkish banking sector, including a slowdown of economic growth in Turkey from the high levels of recent years and volatility in interest rates (see "*Reduction in Earnings on Securities Portfolio*" and "*Interest Rate Risk*" elsewhere in this section), increased competition (particularly as it impacts net interest margins (see "*Competition in the Turkish Banking Sector*") and Central Bank and BRSA regulatory actions that seek either: (a) to limit the growth of Turkish banks through various conventional and unconventional policy measures, including increased reserve requirements, increased general provisioning requirements and higher risk-weighting for general purpose loans, or (b) impose limits or prohibitions on fees and commissions charged to customers or otherwise affect payments received by the Group from its customers (see "*Banking Regulatory Matters*" and "*High Current Account Deficit*"). For 2013, the Bank's return on average assets was 1.6% (same for the sector) and the Bank's return on average equity was 13.7% (compared to 14.2% for the sector) (1.5% and 13.9%, respectively, for the Bank and 1.4% and 13.0%, respectively, for the sector for the three months ended March 31, 2014).

- (j) the second sentence of the risk factor entitled "*Risk Factors – Risks Relating to the Group and its Business – Foreign Exchange and Currency Risk*" in the Base Prospectus is hereby deleted and replaced in its entirety with the following:

For example, the Group had loans denominated in currencies other than the Turkish Lira totaling the equivalent of TL 38,635 million, TL 42,073 million, TL 56,328 million and TL 56,236 million as of December 31, 2011, 2012 and 2013 and March 31, 2014,

respectively, representing 39.0%, 36.7%, 38.8% and 38.5%, respectively, of the Group's total loans at such dates.

- (k) the first paragraph of "*Risk Factors – Risks Relating to the Group and its Business – Interest Rate Risk*" in the Base Prospectus is hereby deleted in its entirety and replaced with the following:

The Group's results of operations depend heavily upon the level of its net interest income, which is the difference between interest income from interest-earning assets and interest expense on interest-bearing liabilities. Net interest income contributed 48.4%, 49.8%, 53.4% and 51.7% of operating income for 2011, 2012 and 2013 and the first quarter of 2014, respectively, and net interest margin as measured on a Bank-only basis was 3.7%, 4.2%, 4.2% and 4.1%, respectively, over the same periods. Interest rates are highly sensitive to many factors beyond the Group's control, including monetary policies pursued by the Central Bank, domestic and international economic and political conditions and other factors. Income from financial operations is particularly vulnerable to interest rate volatility, such as occurred in January 2014 as a result of the Central Bank's actions described elsewhere herein. In addition, as of December 31, 2013, 93.5% of the Group's securities portfolio consisted of Turkish government debt securities, which accounted for 16.9% of the Group's total assets (93.6% and 16.8%, respectively, as of March 31, 2014). As a result, a large portion of the Group's total assets is exposed to interest rate risk.

- (l) the second and third paragraphs of "*Risk Factors – Risks Relating to the Group and its Business – Liquidity Risk*" in the Base Prospectus are hereby deleted in their entirety and replaced with the following:

The Group relies primarily on short-term liabilities in the form of deposits (typically term deposits with terms of zero to 30 days) as its source of funding and has a mix of short-, medium- and long-term assets in the form of retail, consumer and corporate loans, mortgages and credit cards, which may result in asset-liability maturity gaps and ultimately liquidity problems. In addition, depositors might withdraw their funds at a rate faster than the rate at which borrowers repay. The unemployment rate in Turkey was 9.7% as of March 31, 2014, according to TurkStat. If the Group's customers become or remain unemployed, then they might save less, or consume more of their money deposited with the Group, which could negatively affect the Group's access to deposit-based funding. An inability on the Group's part to access funds or to access the markets from which it raises funds may put the Group's positions in liquid assets at risk and lead the Group to be unable to finance its operations and growth plans adequately. The Group might be unable to secure funding through sources such as its current syndicated loan facilities or future transactions in the international capital markets if conditions in these markets, or its credit ratings, were to deteriorate.

In addition to deposits, the Group also relies on non-deposit funding (which includes repos and money market, funds borrowed and marketable securities issued), which as of March 31, 2014 accounted for 23.5% of the Group's total liabilities (24.5%, 21.2% and 25.8%, respectively, as of December 31, 2011, 2012 and 2013). The Group's cash loan-to-deposit ratio (the Group's total amount of cash loans excluding NPLs (as defined below), divided by total deposits) (the "*Cash Loan-to-Deposit Ratio*") was 115.5% as of March 31, 2014 (100.2%, 108.2% and 119.2%, respectively, as of December 31, 2011, 2012 and 2013). If growth in the Group's deposit portfolio continues to not keep pace with growth in its loan portfolio, then the Group might need to become more reliant upon non-deposit funding sources such as securities offerings, some of which might create additional risks of their own such as increased liquidity and/or interest rate gaps and exposure to volatility in international capital markets.

- (m) the fourth sentence of the first paragraph of the risk factor entitled “*Risk Factors – Risks Relating to the Group and its Business – Foreign Currency Borrowing and Refinancing Risk*” in the Base Prospectus is hereby deleted and replaced in its entirety with the following:

As of March 31, 2014, the Group’s total foreign currency-denominated borrowings constituted 14.5% of its consolidated assets (15.0% as of December 31, 2013).

- (n) The second sentence of the last paragraph of the risk factor entitled “*Risk Factors – Risks Relating to the Group and its Business – Foreign Currency Borrowing and Refinancing Risk*” in the Base Prospectus is hereby deleted and replaced in its entirety with the following:

As of March 31, 2014, approximately 98.0% (approximately 97.4% as of December 31, 2013) of the Group’s foreign currency-denominated borrowing (excluding senior eurobonds but, as they are accounted for as loans, including subordinated eurobonds) was sourced from international banks, multilateral institutions and “future flow” transactions.

- (o) the first paragraph of the risk factor entitled “*Risk Factors – Risks Relating to the Group and its Business – SME/Retail Concentration Risk*” in the Base Prospectus is hereby deleted and replaced in its entirety with the following:

As of March 31, 2014, 55.2% of the Bank’s loan portfolio consisted of retail loans and loans to SMEs (as defined by the BRSA SME Definition), with retail loans accounting for 28.0% of the Bank’s total loan portfolio, and loans to SMEs (as defined by the BRSA SME Definition) accounting for 27.1% (55.7%, 28.5% and 27.2%, respectively, as of December 31, 2013). Retail and SME customers typically have less financial strength than corporate borrowers, and negative developments in the Turkish economy could affect retail and SME customers more significantly than large corporate borrowers. The Group’s NPL ratios for each of 2011, 2012, 2013 and the first quarter of 2014 were 2.1%, 1.8%, 1.7% and 1.8%, respectively. On a Bank-only basis, in each of the periods mentioned, the Bank’s non-performing loans to SMEs (as defined by the BRSA SME Definition) accounted for a significantly higher percentage of total non-performing loans (each an “NPL”) (3.8%, 2.7%, 2.3% and 2.4%, respectively, as of December 31, 2011, 2012 and 2013 and March 31, 2014). The Group’s NPL ratios for retail loans (which consist of consumer loans, overdrafts and credit cards) were 2.5%, 2.2%, 2.2% and 2.3%, respectively, as of December 31, 2011, 2012 and 2013 and March 31, 2014. A negative impact on the financial condition of the Group’s retail or SME customers could have a material adverse effect on the Group’s business, financial condition and/or results of operations.

- (p) the first sentence of the risk factor entitled “*Risk Factors – Risks Relating to the Group and its Business – Reduction in Earnings on Investment Portfolio*” in the Base Prospectus is hereby deleted in its entirety and replaced with the following:

The Group has historically generated a significant portion of interest income from its securities portfolio, with interest income derived from the Group’s securities portfolio in 2011, 2012 and 2013 and the first quarter of 2014 accounting for 34.9%, 28.2%, 24.0% and 24.2%, respectively, of its total interest income (and 22.8%, 18.5%, 15.9% and 16.1%, respectively, of its gross operating income before deducting interest expense and fee and commission expense).

- (r) the third paragraph of the risk factor entitled “*Risk Factors – Risks Relating to the Group and its Business – Banking Regulatory Matters*” in the Base Prospectus is hereby deleted in its entirety and replaced with the following:

In addition: (a) the Regulation on the Capital Conservation and Cyclical Capital Buffer, which regulates the procedures and principles regarding the calculation of additional core

capital amount, and (b) the Regulation on the Measurement and Evaluation of Leverage Levels of Banks, through which the BRSA seeks to constrain leverage in the banking system and ensure maintenance of adequate equity on a consolidated and non-consolidated basis against leverage risks (including measurement error in the risk-based capital measurement approach), were published in the Official Gazette dated November 5, 2013 and numbered 28812 and entered into effect on January 1, 2014 (with the exception of certain provisions of the Regulation on the Measurement and Evaluation of Leverage Levels of Banks that enters into effect on January 1, 2015). Lastly, in order to ensure that a bank maintains an adequate level of unencumbered, high-quality liquid assets that can be converted into cash to meet its liquidity needs for a 30 calendar day period, the Regulation on Measurement of Liquidity Coverage Ratio of Banks was published in the Official Gazette dated March 21, 2014 and numbered 28948. According to this regulation, starting from January 1, 2015, the liquidity coverage ratios of banks cannot fall below 100% on an aggregate basis and 80% on a foreign currency-only basis. If the Bank and/or the Group is unable to maintain its capital adequacy, leverage or liquidity ratios above the minimum levels required by the BRSA or other regulators (whether due to the inability to obtain additional capital on acceptable economic terms, if at all, sell assets (including subsidiaries) at commercially reasonable prices, or at all, or for any other reason), then this could have a material adverse effect on the Group's business, financial condition and/or results of operations. See "*Turkish Regulatory Environment*" below for a further discussion on Basel III.

- (s) the last paragraph of the risk factor entitled "*Risk Factors – Risks Relating to the Group and its Business – Banking Regulatory Matters*" in the Base Prospectus is hereby deleted in its entirety and replaced with the following:

As applicable to all other enterprises in Turkey, the Bank is also subject to competition and antitrust laws. In November 2011 the Turkish Competition Board initiated an investigation against the Bank and 11 other banks operating in Turkey with respect to allegations of acting in concert regarding interest rates and fees on deposits, loans and credit card services. On March 8, 2013, the Competition Board ruled that the Bank was to be fined TL 146.66 million (other banks were also fined, ranging from TL 10 to TL 213 million, with fines generally based upon net income) in connection with this investigation and on August 15, 2013 the Bank paid three quarters of this administrative penalty (*i.e.*, TL 109.99 million), in accordance with the provisions of law permitting a 25% reduction if paid within 30 days after the Bank's receipt of the final decision (final decision being received on July 17, 2013). Notwithstanding this payment, the Bank has objected to this decision through proceedings in the administrative courts, which proceedings are still pending as of June 18, 2014.

- (t) the risk factor entitled "*Risk Factors – Risks Relating to the Group and its Business – Labor Disputes*" in the Base Prospectus is hereby deleted and replaced in its entirety with the following:

Labor Disputes – The Group's operations may be subject to work stoppages or other labor disputes

As of March 31, 2014, the Bank had 24,017 employees. Almost all of the Bank's Turkish employees are members of the Turkish union for the banking and insurance industries Banking and Insurance Labor Union (*Banka ve Sigorta İşçileri Sendikası*) ("*Basisen*"). While Basisen and the Bank are generally parties to a collective bargaining agreement, the most recent one terminated on March 31, 2014 and negotiations for a new collective bargaining agreement started in May 2014. While the Bank's management believes that the Bank's relationships with its employees and Basisen are satisfactory, the collective bargaining agreement with Basisen might not be extended or renewed at recent terms or the Group might not be able to renegotiate this collective bargaining agreement in a favorable and timely manner. In addition, although Turkish Law No. 6356 renders strikes and lockouts in the

banking sector illegal and the Bank has not experienced any work stoppages or labor disputes in recent years, the regulation in force might change or work stoppages or labor disputes might occur in the future. If a material disagreement between the Bank and Basisen arises, or if employees engage in a prolonged work stoppage or strike, the Group's business, financial condition and/or results of operations could be negatively affected.

DOCUMENTS INCORPORATED BY REFERENCE

The following documents which have previously been published or are published simultaneously with this Prospectus and have been filed with the Central Bank of Ireland shall be incorporated in, and form part of, this Prospectus:

- (a) the sections of the Base Prospectus (the “*Base Prospectus*”) of the Bank dated July 19, 2013 (as supplemented on August 16, 2013, November 12, 2013, February 27, 2014, May 23, 2014 and June 10, 2014), relating to the Program, entitled as set out in the table below:

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- (b) the independent auditors’ audit reports and audited consolidated BRSA Financial Statements of the Group for each of the years ended December 31, 2011, 2012 and 2013;
- (c) the independent auditors’ audit reports and audited unconsolidated BRSA Financial Statements of the Bank for each of the years ended December 31, 2011, 2012 and 2013;
- (d) the independent auditors’ audit reports and audited consolidated IFRS Financial Statements of the Group for each of the years ended December 31, 2011, 2012 and 2013;
- (e) the independent auditors’ review report and unaudited interim consolidated BRSA Financial Statements of the Group for each of the three month periods ended March 31, 2013 and 2014; and

- (f) the independent auditors' review report and unaudited interim unconsolidated BRSA Financial Statements of the Bank for each of the three month periods ended March 31, 2013 and 2014.

With respect to each of the BRSA Financial Statements and IFRS Financial Statements noted in clauses (b) through (f) above, please see "*Other General Information – Auditors*" below.

Following the publication of this Prospectus a supplement may be prepared by the Issuer and approved by the Central Bank of Ireland in accordance with Article 16 of the Prospectus Directive in the event of any significant new factor, material mistake or inaccuracy relating to information included in this Prospectus which is capable of affecting the assessment of the Notes.

Any statement contained in a document that is incorporated by reference herein shall be modified or superseded for the purpose of this Prospectus to the extent that a statement contained herein or in any other document incorporated by reference herein, or in any supplement, modifies or supersedes such earlier statement (whether expressly, by implication or otherwise). Any statement so modified or superseded shall not, except as so modified or superseded, constitute a part of this Prospectus.

Copies of documents incorporated by reference in this Prospectus are available on the Bank's website at:

- (a) <http://www.isbank.com.tr/EN/about-isbank/investor-relations/publications-and-results/offering-circulars/global-medium-term/Pages/global-medium-term.aspx> (with respect to the Base Prospectus of July 19, 2013);
- (b) <http://www.isbank.com.tr/EN/about-isbank/investor-relations/publications-and-results/offering-circulars/supplement/Pages/supplement.aspx> (with respect to the August 16, 2013 supplement to the Base Prospectus);
- (c) <http://www.isbank.com.tr/EN/about-isbank/investor-relations/publications-and-results/offering-circulars/second-supplement/Pages/second-supplement.aspx> (with respect to the November 12, 2013 supplement to the Base Prospectus);
- (d) <http://www.isbank.com.tr/EN/about-isbank/investor-relations/publications-and-results/offering-circulars/Third-Supplement-to-the-Base-Prospectus-dated-July-19,-2013/Pages/Third-Supplement-to-the-Base-Prospectus-dated-July-19,-2013.aspx> (with respect to the February 27, 2014 supplement to the Base Prospectus);
- (e) <http://www.isbank.com.tr/EN/about-isbank/investor-relations/publications-and-results/offering-circulars/fourth-supplement-2013/Pages/fourth-supplement-2013.aspx> (with respect to the May 23, 2014 supplement to the Base Prospectus);
- (f) <http://www.isbank.com.tr/EN/about-isbank/investor-relations/publications-and-results/offering-circulars/fifth-supplement-2013/Pages/fifth-supplement-2013.aspx> (with respect to the June 10, 2014 supplement to the Base Prospectus);
- (g) <http://www.isbank.com.tr/EN/about-isbank/investor-relations/publications-and-results/financial-statements/Pages/financial-statements.aspx> (with respect to the Bank's unconsolidated BRSA Financial Statements for each of the years ended December 31, 2011, 2012 and 2013 and for each of the three month periods ended March 31, 2013 and 2014);
- (h) <http://www.isbank.com.tr/EN/about-isbank/investor-relations/publications-and-results/financial-statements/Pages/financial-statements.aspx> (with respect to the Group's

consolidated BRSA Financial Statements for each of the years ended December 31, 2011, 2012 and 2013 and for each of the three month periods ended March 31, 2013 and 2014); and

- (i) <http://www.isbank.com.tr/EN/about-isbank/investor-relations/publications-and-results/financial-statements/Pages/financial-statements.aspx> (with respect to the Group's consolidated IFRS Financial Statements for each of the years ended December 31, 2011, 2012 and 2013).

Where only parts of a document are being incorporated by reference, the non-incorporated parts of that document are either not material for an investor in the Notes or are covered elsewhere in this Prospectus. Any documents themselves incorporated (or parts of which are incorporated) by reference in the documents incorporated by reference in this Prospectus do not (and shall not be deemed to) form part of this Prospectus.

The contents of any website referenced in this Prospectus do not form part of (and are not incorporated into) this Prospectus.

OVERVIEW OF THE OFFERING

The following overview does not purport to be complete but sets out certain information relating to the offering of the Notes, including the principal provisions of the terms and conditions thereof. The following is indicative only, does not purport to be complete and is qualified in its entirety by the more detailed information appearing elsewhere in this Prospectus (including in the Base Prospectus). See, in particular, “Terms and Conditions of the Notes” set out on pages 72 – 104 of the Base Prospectus.

Issue:	U.S.\$750,000,000 5.000% Notes due 2021 issued under the U.S.\$1,750,000,000 Global Medium Term Note Program of the Bank.
Interest and Interest Payment Dates:	The Notes will bear interest from and including the Issue Date (<i>i.e.</i> , June 25, 2014) at the rate of 5.000% <i>per annum</i> , payable semi-annually in arrear in equal installments on each Interest Payment Date (<i>i.e.</i> , June 25 and December 25 in each year); <i>provided</i> that, as described in Condition 7.6, if any such date is not a Payment Day, then such payment will be made on the next Payment Day but without any further interest or other payment being made in respect of such delay. The first interest payment (representing a full six months of interest) will be made on the first Interest Payment Date.
Maturity Date:	Unless previously redeemed or purchased and cancelled as provided in the Conditions, the Notes will be redeemed by the Bank at their principal amount on the Maturity Date (<i>i.e.</i> , June 25, 2021).
Use of Proceeds:	The net proceeds of the offering of the Notes will be used by the Bank for general corporate purposes.
Status:	The Notes will be direct, unconditional, unsubordinated and (subject to the provisions of Condition 4) unsecured obligations of the Bank and (subject as provided above) will rank <i>pari passu</i> , without any preference among themselves, with all other outstanding unsecured and unsubordinated obligations of the Bank, present and future, but, in the event of insolvency, only to the extent permitted by applicable laws relating to creditors’ rights.
Negative Pledge:	Subject to certain exceptions set out in Condition 4, so long as any Note remains outstanding, the Bank will not create or have outstanding any Security Interest (as defined in Condition 4) upon, or with respect to, any of its present or future business, undertaking, assets or

revenues (including any uncalled capital) to secure any Relevant Indebtedness unless the Bank, in the case of the creation of a Security Interest, before or at the same time and, in any other case, promptly, takes any and all action necessary to ensure that: (a) all amounts payable by it under the Notes are secured by the Security Interest equally and ratably with the Relevant Indebtedness, (b) such Security Interest is terminated or (c) such other Security Interest is provided as is approved by an Extraordinary Resolution of the Noteholders.

See “*Terms and Conditions of the Notes – Condition 4*” in the Base Prospectus.

Certain Covenants:

The Bank will agree to certain covenants, including covenants limiting transactions with affiliates. See “*Terms and Conditions of the Notes – Condition 5*” in the Base Prospectus for the details of such covenants and the exceptions to them.

Taxation (Payment of Additional Amounts):

All payments in respect of the Notes by or on behalf of the Bank will be made without withholding or deduction for, or on account of, any present or future taxes, duties, assessments or governmental charges of whatever nature (“*Taxes*”), imposed or levied by or on behalf of any Relevant Jurisdiction, unless the withholding or deduction of the Taxes is required by law. In that event, the Bank will (subject to certain exceptions set out in Condition 9) pay such additional amounts as shall be necessary in order that the net amounts received by the holders of the Notes after such withholding or deduction will equal the respective amounts that would have been receivable in respect of the Notes in the absence of the withholding or deduction. See “*Taxation – Certain Turkish Tax Considerations*” and “*Terms and Conditions of the Notes – Condition 9*” in the Base Prospectus.

All payments in respect of the Notes will be made subject to any withholding or deduction required pursuant to FATCA or any law implementing an intergovernmental approach to FATCA, as provided in Condition 7.1 and, in accordance with Condition 9.1, no additional amount will be payable by the Issuer in respect of any such withholding or deduction.

Optional Redemption for Tax Reasons:

The Notes may be redeemed at the option of the Bank in whole, but not in part, at any time at their principal amount (together with interest accrued to but excluding the date of redemption) if:

- (a) as a result of any change in, or amendment to, the laws or regulations of a Relevant Jurisdiction (as defined in Condition 9), or any change in the application or official interpretation of the laws or regulations of a Relevant Jurisdiction, which change or amendment becomes effective after June 23, 2014, on the next Interest Payment Date, the Bank would be required to:
 - (i) pay additional amounts as provided or referred to in Condition 9, and
 - (ii) make any withholding or deduction for, or on account of, any Taxes imposed or levied by or on behalf of the Relevant Jurisdiction at a rate in excess of the prevailing applicable rates on June 23, 2014, and
- (b) such requirement cannot be avoided by the Bank taking reasonable measures available to it.

Events of Default:

The Notes will, subject to customary grace periods and exceptions set out in Condition 11, be subject to certain events of default, including (among others) non-payment, breach of obligations, cross-acceleration and certain bankruptcy and insolvency events. See “*Terms and Conditions of the Notes – Condition 11*” in the Base Prospectus.

Form, Transfer and Denominations:

Notes offered and sold in reliance upon Regulation S will be represented by beneficial interests in the Regulation S Global Note in registered form, without interest coupons attached, which will be deposited with the Common Depositary and registered in the name of a nominee of the Common Depositary. Notes offered and sold in reliance upon Rule 144A will be represented by beneficial interests in the Rule 144A Global Note(s), in registered form, without interest coupons attached, which will be deposited with the Custodian and registered in the name of Cede & Co. as nominee for DTC. Except in limited circumstances, certificates for the Notes will not be issued to investors in exchange for beneficial interests in the Global Notes.

Interests in the Global Notes will be subject to certain restrictions on transfer. See “*Subscription*”

and Sale and Transfer and Selling Restrictions” in the Base Prospectus. Interests in the Regulation S Global Note will be represented in, and transfers thereof will be effected only through, records maintained by Euroclear and Clearstream, Luxembourg (or their respective direct or indirect accountholders, as applicable). Interests in the Rule 144A Global Note(s) will be represented in, and transfers thereof will be effected only through, records maintained by DTC (or its direct or indirect participants, as applicable).

Notes will be issued in denominations of U.S.\$200,000 and integral multiples of U.S.\$1,000 in excess thereof.

ERISA:

Subject to certain conditions, the Notes may be invested in by an “employee benefit plan” as defined in and subject to Title I of the United States Employee Retirement Income Security Act of 1974, as amended (“ERISA”), a “plan” as defined in and subject to Section 4975 of the Code, or any entity whose underlying assets include “plan assets” of any of the foregoing. See “*Certain Considerations for ERISA and other US Employee Benefit Plans*” in the Base Prospectus.

Governing Law:

The Notes, the Agency Agreement, the Deed Poll and the Deed of Covenant and any non-contractual obligations arising out of or in connection with the Notes, the Agency Agreement, the Deed Poll and the Deed of Covenant are (or will be, as applicable) governed by, and construed in accordance with, English law.

Listing and Admission to Trading:

Application has been made by the Bank to the Irish Stock Exchange for the Notes to be admitted to the Official List and trading on the Main Securities Market; *however*, no assurance can be given that such application will be accepted.

Turkish Selling Restrictions:

The offer and sale of the Notes (or beneficial interests therein) are subject to restrictions in Turkey in accordance with applicable CMB and BRSA laws and regulations. See “*Subscription and Sale and Transfer and Selling Restrictions – Selling Restrictions - Turkey*” in the Base Prospectus.

Other Selling Restrictions:

The Notes have not been and will not be registered under the Securities Act or any U.S. State securities laws and the Notes (or beneficial interests therein) may not be offered or sold within the United States or to, or for the account or benefit of, any U.S. person (as defined in

Regulation S under the Securities Act) except to QIBs in reliance upon the exemption from the registration requirements of the Securities Act provided by Rule 144A or otherwise pursuant to an exemption from, or in a transaction not subject to, the registration requirements of the Securities Act. The offer and sale of Notes (or beneficial interests therein) is also subject to restrictions in the European Economic Area (including the United Kingdom), Japan, the PRC, Hong Kong and Switzerland. See “*Subscription and Sale and Transfer and Selling Restrictions – Selling Restrictions*” in the Base Prospectus.

Risk Factors:

There are certain factors that may affect the Issuer’s ability to fulfill its obligations under the Notes. These are set out under “*Risk Factors*” in the Base Prospectus and include risks relating to the Group and its business, the Group’s relationship with the Issuer’s principal shareholders, Turkey and the Turkish banking industry. In addition, there are certain other factors which are material for the purpose of assessing the risks associated with the Notes, including certain market risks. See “*Risk Factors*”.

Issue Price:

98.689% of the principal amount of the Notes.

Yield:

5.226% *per annum*.

Regulation S Global Notes Security Codes:

ISIN: XS1079527211
Common Code: 107952721

Rule 144A Global Notes Security Codes:

CUSIP: 900151 AG6
ISIN: US900151AG67
Common Code: 108123532

Representation of Noteholders:

There will be no trustee.

Expected Ratings:

“BBB” by Fitch and “Baa3” (negative outlook) by Moody’s.

Fiscal Agent and Principal Paying Agent:

The Bank of New York Mellon, London Branch

Registrar, Transfer Agent and Paying Agent:

The Bank of New York Mellon (Luxembourg) S.A.

United States Paying Agent and Transfer Agent:

The Bank of New York Mellon, New York Branch

MANAGEMENT’S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion and analysis of the consolidated financial position and results of operations of the Group covers the three months ended March 31, 2013 and 2014 and the financial years ended December 31, 2011, 2012 and 2013. Unless otherwise specified, the financial information presented in this discussion has been extracted from the BRSA Financial Statements for such periods without material adjustment. This section should be read in conjunction with such BRSA Financial Statements and the notes thereto and the other financial information included in (including incorporated by reference in) this Prospectus (including the section entitled “*Presentation of Financial and Other Information*” in the Base Prospectus). The BRSA Financial Statements for such periods have been prepared in accordance with BRSA regulations as described in “*Presentation of Financial and Other Information*” in the Base Prospectus. For a discussion of current significant differences between the BRSA Financial Statements and IFRS Financial Statements, see Appendix 1 (“*Overview of Significant Differences Between IFRS and BRSA Accounting Principles*”) to the Base Prospectus.

The BRSA Financial Statements incorporated by reference herein, all of which are in English, were prepared as convenience translations of the corresponding Turkish language BRSA financial statements (which translations the Bank confirms were direct and accurate). The English language BRSA Financial Statements were not prepared for the purpose of their incorporation by reference herein.

Certain information contained in the discussion and analysis set forth below and elsewhere in this Prospectus includes “forward-looking statements.” Such forward-looking statements are subject to risks, uncertainties and other factors that could cause actual results to differ materially from those expressed or implied by such forward-looking statements. See the section entitled “*Cautionary Statement Regarding Forward-Looking Statements*” in the Base Prospectus.

The Group’s financial condition and results of operations depend significantly upon the macro-economic conditions prevailing in Turkey and prospective investors should consider the factors set forth under “*Risk Factors – Risks Related to the Group’s Business*” and “*Risk Factors – Risks Related to Turkey*” in the Base Prospectus.

The discussion and analysis of the financial position and results of operations of the Group in this Prospectus are based upon the BRSA Financial Statements. The Group prefers to present its financial condition and performance on the basis of the BRSA Financial Statements in order to focus on the banking and other financial operations in detail, since (unlike IFRS Financial Statements) the consolidated BRSA Financial Statements do not consolidate the Bank’s non-financial participations. In addition, because the Group has historically presented its BRSA Financial Statements to investors and potential investors and uses such financials for regulatory requirements, the Bank’s management believes that providing BRSA financial data in this Prospectus will provide for a consistent presentation of the Group’s financial performance.

Overview

The Group provides a full range of banking services, principally in Turkey, including corporate banking, commercial banking, retail banking, private banking and capital market operations. The Group operates in a highly-competitive banking market in Turkey. As of March 31, 2014, 49 banks were operating in Turkey, 32 of which were deposit-taking banks, 13 of which were investment and development banks and four of which were participation banks, which conduct their business under different legislation in accordance with Islamic banking principles. Of the deposit banks, 17 were private foreign banks, 11 were private domestic banks, three were government-controlled banks and one was under the supervision of the SDIF. As of March 31, 2014, the Bank had the largest nationwide branch and ATM network among private sector banks in Turkey, with 1,298 domestic

branches, 21 international branches and over 5,700 domestic ATMs (sources: Turkish Banks Association and Interbank Card Center).

As of March 31, 2014, the Group's capital adequacy ratio was 14.3% (11.9% when calculated using Tier I capital only) calculated in accordance with Basel III rules that came into effect on January 1, 2014. See “–*Capital Adequacy*” below. As of the same date, the Group's shareholders' equity was TL 25,678 million, its liquid asset ratio (being the total amount of cash and balances with banks, money market placements, trading securities and available-for-sale securities *divided by* the Group's total assets) was 27.3% and its cash loan to deposit ratio was 115.5%. The Group's net operating income was TL 3,088 million in 2011, TL 4,661 million in 2012, TL 4,420 million in 2013 and TL 1,092 million for the three months ended March 31, 2014 (TL 1,333 million for the three months ended March 31, 2013), while its net period profit from continuing operations was TL 2,389 million in 2011, TL 3,715 million in 2012, TL 3,607 million in 2013 and TL 826 million for the three months ended March 31, 2014 (TL 1,909 million for the three months ended March 31, 2013).

As of March 31, 2014, the Bank was the largest bank in Turkey in terms of total loans, foreign currency-denominated loans and foreign currency-denominated deposits and had the largest market shares of total deposits, Turkish Lira-denominated deposits, demand deposits, number of debit cards and volume of debit cards transactions among private sector banks (sources: BRSA and Interbank Card Center), each as measured on a bank-only basis.

With its domestic Turkish focus and size and scope of operations, the Group's financial condition and results of operations have been significantly impacted by the Turkish economy, the real GDP of which increased at a compound annual growth rate of 4.4% between 2000 and 2008 according to TurkStat. Real GDP growth slowed to 0.7% in 2008 and then declined by 4.8% in 2009, but significantly rebounded in 2010 (9.2%) and 2011 (8.8%); *however*, real GDP growth slowed to 2.1% in 2012 due in part to governmental efforts to slow the economy and the continuing impact of global macro-economic conditions. Turkey's real GDP grew by 4.0% in 2013 and (compared to the same period in 2013) grew by 4.3% during the three months ended March 31, 2014.

As of March 31, 2014, the Group had total assets of TL 245,233 million, an increase of 1.5% from TL 241,619 million as of December 31, 2013, itself a 20.2% increase from TL 201,075 million as of December 31, 2012 (which represented a 9.3% increase from TL 183,936 million as of December 31, 2011). As of March 31, 2014, the Group had total deposits of TL 126,567 million, an increase of 3.9% from TL 121,838 million as of December 31, 2013, itself an increase of 14.9% from TL 106,011 million as of December 31, 2012 (which was a 7.3% increase from TL 98,832 million as of December 31, 2011). Accordingly, the Bank's management believes that the Group's strong balance sheet has supported its ability to attract a strong deposit base, even through the global financial crisis, and benefitted from a “flight to quality” during difficult market conditions, with deposits continuing to grow for each of the periods under review.

The Bank's loan portfolio grew from TL 91,621 million as of December 31, 2011 to TL 106,716 million as of December 31, 2012, TL 134,843 million as of December 31, 2013 and TL 135,244 million as of March 31, 2014, a growth rate of 16.5% in 2012, 26.4% in 2013 and 0.3% for the three months ended March 31, 2014. While the Bank's policy was historically to provide fully (at a rate of 100%) for its non-performing loan portfolio, since the third quarter of 2012 the Bank has allocated specific provisions in accordance with the minimum provision rates required by regulation. For additional information on regulatory requirements for provisioning, see “*Business of the Group – Loan Classification and Provisioning Policy*,” “*Risk Factors – Banking Regulatory Matters*” and “*Turkish Regulatory Environment – Loan Loss Reserves*” in the Base Prospectus. The Bank's NPL ratios were 2.1%, 1.9%, 1.6% and 1.8% as of December 31, 2011, 2012 and 2013 and March 31, 2014, respectively (see “*Significant Factors Affecting the Group's Financial Condition and Results of Operations – Provisioning for Impaired Loans*”).

As of March 31, 2014, 38.5% of the Group's performing loans and 52.1% of the Group's total deposits were denominated in foreign currencies, principally U.S. Dollars and Euro.

Significant Factors Affecting the Group's Financial Condition and Results of Operations

The Group's financial condition, results of operations and prospects depend significantly upon the macro economic conditions prevailing in Turkey as well as other factors. The impact of these and other potential factors may vary significantly in the future and many of these factors are outside the control of the Group. Prospective investors should (among other things) consider the factors set forth under "*Cautionary Statement Regarding Forward-Looking Statements*" in the Base Prospectus and "*Risk Factors*." The following describes the most significant of such factors since the beginning of 2011.

Turkish Economy

The majority of the Group's operations are in Turkey, and its business and results of operations are significantly affected by general economic conditions in Turkey. As of March 31, 2014, 94.1% of the Group's total assets were in Turkey. Accordingly, the Group's results of operations and financial condition have been and will continue to be significantly affected by Turkish political and economic factors, including the economic growth rate, the rate of inflation and fluctuations in exchange and interest rates. The economic contraction in Turkey beginning in 2008 and reaching its peak in 2009 limited lending growth and caused a decline in asset quality in the Turkish banking sector. Starting in 2010 there was a rapid recovery in lending growth and NPL ratios displayed a declining trend both for Turkish financial institutions as a whole and for the Group's operations in particular, although this trend may stabilize. In 2011, the Central Bank increased its funding rates and reserve requirement rates in order to suppress loan growth and moderate the growth of the Turkish economy. In 2012, Basel II took effect and had a similar impact due to the additional capital requirements applying to certain types of credit exposures and other controls imposed under Basel II. After a mild economic slowdown, the Central Bank started to loosen monetary policy in the second half of 2012 and domestic demand started to recover in the first quarter of 2013; *however*, capital inflows have weakened since May 2013 due to uncertainties regarding global monetary policies (particularly those in the United States) and as a result the Central Bank has tightened monetary policy in order to support financial stability. The Central Bank continued to tighten the monetary policy with rate increases in June and August 2013 and then, in order to balance the risks associated with the increased volatility in capital flows observed at the end of 2013 due to domestic political concerns, the Central Bank held an interim meeting on January 28, 2014 and announced a significant rate increase. As a result of this tight monetary policy and other measures taken by the BRSA to dampen consumer lending, domestic demand has weakened and a significant improvement was observed in the current account deficit in the first three months of 2014 (falling to U.S.\$11.5 billion as compared to U.S.\$16.6 billion for the same period of the previous year). On May 22, 2014, the Central Bank decreased the one-week repo rate to 9.5% from 10%, citing the recent decline in uncertainties and the improvement in risk premium indicators.

The following table provides certain macro-economic indicators for Turkey, including real GDP, inflation rates and the Central Bank's overnight TL interest rate for each of the indicated periods:

	2009	2010	2011	2012	2013	For the three months ended March 31, 2014 ⁽¹⁾
Nominal GDP at current prices (TL millions)	952,559	1,098,799	1,297,713	1,416,798	1,561,510	NA
Real GDP growth	(4.8)%	9.2%	8.8%	2.1%	4.0%	4.3%
Deficit/surplus of consolidated budget/GDP	(5.5)%	(3.6)%	(1.4)%	(2.1)%	1.2%	NA
Consumer Price Inflation ⁽²⁾	6.5%	6.4%	10.5%	6.2%	7.4%	8.4%
Producer Price Inflation ⁽²⁾	5.9%	8.9%	13.3%	2.5%	7.0%	12.3%
Central Bank overnight TL interest rate, period-end ⁽³⁾ ..	6.50%	1.50%	5.00%	5.00%	3.50%	8.00%
Central Bank weekly TL repo rate, period-end ⁽³⁾	NA	6.50%	5.75%	5.50%	4.50%	10.00%
Refinancing rate of the Central Bank, period-end	9.0%	9.0%	12.5%	9.00%	7.75%	12.00%
Nominal appreciation (depreciation) of the Turkish Lira against the U.S. Dollar ⁽⁴⁾	0.4%	(2.7)%	(23.3)%	6.5%	(19.7)%	(20.7)%
CPI-based real effective exchange rate appreciation (depreciation) (2003=100)	1.7%	7.7%	(12.9)%	7.8%	(9.5)%	(15.0)%
Total gross gold and international currency reserves, period-end (U.S. Dollars, millions)	74,829	85,968	88,340	119,167	131,035	126,051

Sources: TurkStat for nominal GDP at current prices, real GDP growth, inflation, Turkish Ministry of Finance, General Directorate of Public Accounts, for deficit/surplus of consolidated budget and Central Bank for reference overnight interest rate, refinancing rate, nominal appreciation (depreciation) of the Turkish Lira against the U.S. Dollar, real effective exchange rate and total gross gold and international currency reserves.

- (1) GDP growth, inflation, nominal depreciation of the Turkish Lira against the U.S. Dollar and real effective exchange rate are presented on the basis of the three months ended March 31, 2014 compared against the three months ended March 31, 2013.
- (2) Annual percentage change of the applicable index (the percentage change of the applicable index in March 2014 is compared to March 2013).
- (3) The overnight borrowing rate announced by the Central Bank. Starting from 2010, the Central Bank announces the weekly repo lending rate as the reference rate.
- (4) Central Bank buying rates.

Interest Rates

One of the primary factors affecting the Group's profitability is the level of, and fluctuations in, interest rates in Turkey, which in turn influence the return on the Group's securities portfolio and its loan and deposit rates. Interest earned and paid on the Group's assets and liabilities reflects, to a certain degree, actual inflation, inflation expectations, shifts in short-term interest rates set by the Central Bank and movements in long-term real interest rates. Although the impact of decreasing interest rates earned on assets has had a direct and material impact on the Group's profitability, and the Group has been further negatively affected by competitive pressures from both the public and private sector banks to raise or maintain interest rates on deposits in order to attract and retain depositors, the Group has utilized alternative sources for raising funds with lower costs compared to deposits, thereby mitigating this competitive pressure.

Because the Group's interest-bearing liabilities (principally deposits) generally re-price faster than its interest-earning assets, changes in the short-term interest rates in the economy generally are reflected in the rates of interest paid by the Group on its liabilities before such interest rates are reflected in the rates of interest earned by the Group on its assets. Therefore, when short-term interest rates fall, the Group is both positively affected (for example, the value of its fixed rate securities portfolio may increase and its interest margins on existing loans can improve), but can also be negatively impacted (for example, through the decline in net interest margins on assets funded by 0% interest rate demand deposits). On the other hand, when short-term rates increase, the Group's interest margin is generally negatively affected as it will generally pay higher interest rates on its interest-bearing liabilities before it can modify the rates of its interest-earning assets. An increase in long-term rates generally has at least a short-term negative effect on the Group's net interest margin because its interest-earning assets generally have a longer re-pricing duration than its interest-bearing liabilities and because a portion of its interest-earning assets have fixed rates of interest. In addition, rising interest rates are expected to reduce the value of the Group's existing securities investment portfolio while ultimately being expected to result in increased interest income on additional assets included in this portfolio.

As of December 31, 2011, 2012 and 2013 and March 31, 2014, respectively, approximately 43.7%, 43.2%, 41.1% and 37.8% of the Bank's loans and 46.8%, 48.7%, 47.1% and 45.1% of the Bank's

interest-earning assets were at floating rates. The fixed/floating composition of the Group's assets and liabilities is mainly determined by general market trends and customer demands. As a result, due to the highly competitive banking environment, the Group's ability to change the naturally established composition of loans and deposits is limited. On the other hand, the Group tries to diversify its securities portfolio in terms of maturity and re-pricing periods in order to balance the duration mismatch of the entire balance sheet. In addition, the Group uses derivatives for hedging purposes to keep the duration mismatch of the balance sheet within the limits established by the Board of Directors.

The Group's interest income is primarily comprised of: (a) interest earned on its loan portfolio (TL 10,880 million, or 73.2% of total interest income, in 2013; TL 3,094 million and 73.1% in the three months ended March 31, 2014) and (b) interest earned from its securities portfolio (TL 3,571 million, or 24.0% of total interest income, in 2013; TL 1,026 million and 24.2% in the three months ended March 31, 2014). For further information on the Group's securities portfolio, see "*Securities Portfolio*."

The Group's primary sources of funding for the periods under review have typically been short-term deposits, funds borrowed and repurchase ("repo") transactions with the Central Bank. The Group's cost of funding in relation to repo transactions and deposit-based funding generally decreases as the Central Bank rates decrease.

Among the most significant indicators of the movements in interest rates as they affect the Group is the Central Bank reference overnight interest rate. The Central Bank reference overnight interest rate declined from 6.50% as of December 31, 2009 to 1.50% as of December 31, 2010 (at which time the overnight interest rate was no longer linked to the policy rate) in response to the effect of the global economic crisis on banks' liquidity. In August 2011, the rate increased to 5.00% where it remained as of December 31, 2012 before being gradually reduced to 3.50% as of December 31, 2013. In 2014, as described in "*Risk Factors - Political, Economic and Legal Risks relating to Turkey – High Current Account Deficit*" in the Base Prospectus (as supplemented hereby), the overnight interest rate was significantly increased to 8% at the Central Bank's interim meeting held on January 28, 2014. As of June 18, the overnight interest rate remained at that level. Although decreases in interest rates may result in decreases in margins for banks (including the Bank), and increases may result in higher interest costs for the Group's funding, whether decreases or increases will negatively affect the Group's net interest income depends upon the magnitude of their impact on its loan portfolio, securities portfolio and its various funding sources, as well as the timing of such impacts.

From 2009 to 2011, net interest margins and spreads in Turkish Lira and foreign currencies were on a decreasing trend due to assets being re-priced with a time-lag compared to liabilities. The decrease in margins was principally due to the moderation of local market conditions (including inflationary pressures), the increases to reserve requirements introduced by the Central Bank (until recently no interest was earned on such reserves; *however*, beginning in March 2014, reserve accounts may be interest-bearing pursuant to guidelines adopted by the Central Bank from time to time), the tightening of monetary policy in Turkey over the period and continuing high levels of competition. Although the Central Bank has relaxed certain of these measures in light of weakening macro-economic conditions, significant pressure on net interest margins remains despite efforts to re-price assets and liabilities given funding costs and competitive conditions. In 2013, the net interest margin of the Bank was 4.2%, while it was 4.1% in the three months ended March 31, 2014.

As a result of the depreciation in the value of the Turkish Lira (which in 2013 depreciated by 19.7% against the U.S. Dollar), in July and August 2013, the Central Bank increased the upper band of the interest rate corridor (the lending rate) from 6.50% to 7.25% and then 7.75% and also announced that there will be no funding to banks via the primary dealer repo facility on additional monetary-tightening days. Moreover, in its November 2013 and December 2013 meetings, the Central Bank announced that one month repo auctions were terminated, that the maximum amount of funding via one-week repo was reduced from TL 10 billion to TL 6 billion and that the total amount of funding

offered to primary dealer banks was reduced to approximately TL 6.5 billion. In addition to increasing the liquidity of the Turkish Lira, the Central Bank announced, as part of its monetary and exchange rate policy for 2014, that it will increase the funding needs of the financial system via foreign exchange auctions, through changes in reserve option mechanisms and by shortening the maturity of funding. The Central Bank also intends to limit the growth of consumer loans as it believes that the excessive growth in consumer loans is one of the leading factors of the current account deficit in Turkey. In January 2014, to counter a significant depreciation in the Turkish Lira, the Central Bank held an interim Monetary Policy Committee meeting and increased its overnight TL borrowing rate to 8% from 3.5%, its one-week repo rate to 10% from 4.5% and its overnight lending rate to 12% from 7.75%. In the Monetary Policy Committee's April 2014 meeting, the late liquidity window facility lending rate was reduced from 15% to 13.5% (though such rate has little application on market practice). While such increases have resulted in a limited increase in the Group's short-term funding costs, they have also contributed to an increase in rates earned by the Group on its assets and, as a result, have had an immaterial impact on the Group's net interest margin. Following the Central Bank's significant rate increase and the diminishing political uncertainties, the Turkish Lira recovered and appreciated by 10.7% in nominal terms against the U.S. Dollar as of May 30, 2014 compared to its historical low level against the U.S. Dollar recorded on January 28, 2014. Due to the recovery in the Turkish Lira and the decline in political uncertainty, the Central Bank announced a measured cut in its one-week repo rate (from 10% to 9.50%) while keeping the overnight lending rate at 12% and the overnight borrowing rate at 8%.

Central Bank Reserve Requirements

On November 12, 2010, the Central Bank raised Turkish Lira reserve requirements from 5.5% to 6.0%. In addition, on December 17, 2010, the Central Bank revised its Turkish Lira reserve ratio policy to establish different reserve requirements based upon the maturity structure of deposits. On January 24, 2011, the Central Bank announced that, in its opinion, a policy mix of a lower policy rate coupled with higher reserve requirements was the optimal approach to preserve both financial and price stability. In the Monetary and Exchange Rate Policy for 2012 document published on December 27, 2011, the Central Bank said that a new policy mix had been designed in which the interest rate corridor, which is formed between the overnight borrowing and lending rates, and required reserves are now employed together alongside the policy rate.

In 2011, the Central Bank raised Turkish Lira reserve requirements significantly, some of which were reduced near the end of the year in order to encourage lending. In December 2012, various rates were slightly raised with a view to supporting the financial stability of (and lengthening the maturity structure of the foreign exchange liabilities of) the Turkish banking sector. In addition, the Central Bank increased reserve requirement ratios on foreign exchange and Turkish Lira deposits for different maturities at its meetings held in January and February 2013. At the meeting of the Monetary Policy Committee held on May 16, 2013, reserve requirements on foreign exchange deposits and other foreign exchange liabilities for different maturities were further increased. Since such date, the Central Bank has not made further changes to the reserve requirements.

On December 26, 2012, the Central Bank introduced incremental additional reserve requirements to be applicable after 2013 for banks depending upon their leverage ratios, which resulted in the increase of reserve requirements for each category of foreign exchange or Turkish Lira liabilities by 1.0%, 1.5% or 2.0%. See "*Turkish Regulatory Environment – Liquidity and Reserve Requirements*" in the Base Prospectus.

As a result of these changes in reserve requirements, the Bank's weighted average reserve requirement ratio for Turkish Lira deposits as of March 31, 2014 was 11.35%. These reserve rate increases have had a material adverse effect on the Bank's profitability as, due to competitive pressures, the Bank has been only partially able to pass on such increases in its overall costs of funding to customers. The Bank tries to mitigate the adverse impact on net interest margins from

increases in reserve requirements by benefiting from the flexibilities offered by the Central Bank for fulfilling the reserve requirement obligations of banks.

In light of interest rate fluctuations that have had, and are expected to continue to have, a negative impact on margins, the Group's strategy is to seek to increase its business volumes and to focus on cost control, profitability and asset quality. In addition to movements in market interest rates, a key variable impacting changes in the Group's interest income and interest expense has been competition among both Turkish private and public sector banks, which has intensified over the periods under review and has negatively impacted, and is expected to continue to negatively impact upon, the Group's net interest margin (see "*Risk Factors – Risk Factors Relating to the Group's Business – Competition in the Turkish Banking Sector*" in the Base Prospectus).

In addition to the Central Bank's reserve requirement policy, it introduced the "Reserve Option Mechanism" as a new monetary policy tool. Central Bank regulations permit Turkish banks to maintain 60% of their Turkish Lira reserve requirements in Euro and U.S. Dollars and 30% of their Turkish Lira reserve requirements in gold. Within the Reserve Option Mechanism facility, the amount of foreign exchange or gold that can be held per unit of Turkish Lira is determined by certain reserve option coefficients and, as the portion of reserve requirements held in foreign exchange or gold increases, a bank has to hold higher amounts of foreign exchange or gold per unit of Turkish Lira. This mechanism provides banks with flexibility to adjust the cost of their Turkish Lira reserve requirements. The Group's policy is to seek to meet its Turkish Lira reserve requirement obligations by holding these assets in order to seek to decrease the total cost of its Turkish Lira reserve requirements.

Exchange Rates

A portion of the Group's assets and liabilities are denominated in foreign currencies, particularly in U.S. Dollars and Euro. As of March 31, 2014, 37.7% of the Group's total assets and 44.1% of the Group's total liabilities were denominated in foreign currencies.

While the Group monitors its net position in foreign currencies (*i.e.*, the amount by which its foreign currency risk-bearing assets differ from its foreign currency-denominated liabilities) and each of the Bank and the Group is required to comply with foreign currency position limits promulgated by the BRSA, each of the Bank and the Group has maintained and likely will continue to maintain gaps between the balances of its foreign currency-denominated assets and liabilities. The limit imposed by the BRSA is defined as an amount *plus/minus* 20% of the total capital used in the calculation of regulatory capital adequacy ratios.

Historically, the Bank has sought to maintain a balance between such assets and liabilities based upon the actual composition of its balance sheet and off-balance sheet positions at any time and, as a general matter, does not enter into any speculative positions. Under BRSA rules, any foreign exchange gains and losses are accounted for together with any gains and losses from the Group's investment in foreign exchange-based derivative financial instruments.

Even though the Group seeks to balance its actual foreign exchange position based upon the composition of its portfolio, the Group's financial results are impacted by changes in foreign exchange rates as the Group translates such assets and liabilities, and interest earned from and paid on those assets and liabilities, into Turkish Lira. The overall effect of exchange rate movements on the Group's results of operations depends upon the rate of depreciation or appreciation of the Turkish Lira against its principal trading and financing currencies. For 2011 and 2012, the Group recorded net foreign exchange gains of TL 17 thousand and TL 399 million, respectively, whereas in 2013 it recorded a gain of TL 698 million. In the three months ended March 31, 2014, the Group recorded net foreign exchange gains of TL 676 million.

Exchange rate movements also affect the Turkish Lira-equivalent value of the Group's foreign currency denominated assets and capital, which can affect capital adequacy either positively (for example, if the Turkish Lira appreciates, then assets in foreign currencies convert into fewer Turkish Lira in the calculations of capital adequacy ratios and thus increase the capital adequacy ratios) or negatively (for example, if the Turkish Lira depreciates, then assets in foreign currency convert into more Turkish Lira in the calculations of capital adequacy ratios and thus reduce the capital adequacy ratios).

Securities Portfolio

The Group maintains a securities portfolio that primarily includes Turkish government debt securities. The Group's investment securities portfolio amounted to TL 42,318 million as of March 31, 2014. Of this amount, TL 7,169 million, or 16.9%, was classified as held to maturity and TL 35,149 million, or 83.1%, was classified as available for sale. The Group also had a trading securities portfolio amounting to TL 1,734 million as of March 31, 2014. Interest income derived from the Group's trading and investment securities amounted to TL 1,026 million for the three months ended March 31, 2014, accounting for 24.2% of total interest income for the period (TL 906 million and 25.5% for the three months ended March 31, 2013), TL 3,571 million for 2013, accounting for 24.0% of total interest income for the year, and TL 4,135 million for 2012, accounting for 28.2% of total interest income for the year. Since December 31, 2010 the relative size of the Group's securities portfolio has decreased to 18.0% of total assets as of March 31, 2014 (18.1% as of December 31, 2013), as credit demand has recovered in Turkey and asset quality has improved. While the Group benefitted from attractive yields and trading gains from its securities portfolio (in particular on Turkish government securities (including CPI linked securities)) between 2008 and 2010, the yields from securities have generally declined after 2010 as the yield curve (in particular for Turkish government securities) shifted downward during the lower interest rate environment. After May 2013, due to political uncertainty in Turkey, the yield curve rebounded significantly, showing an almost 400 basis points increase in the short-end and more than 200 basis points in the long-end of the curve. Notwithstanding the changes during recent years and specifically the volatility within the most recent quarters, the Group's earnings from its securities portfolio have remained fairly constant.

The Bank expects that trading gains will not continue to be as significant going forward and that changes in the percentage of the Group's assets invested in securities will be driven by movements in its loan portfolio and its risk appetite in light of the impact on emerging markets of shifts in monetary policy of the U.S. Federal Reserve and other leading central banks.

Expansion of Branch Network

As of March 31, 2014, the Bank, with its 1,298 domestic branches, had the most extensive branch network of all private sector banks in Turkey and has branches in every city in the country (source: Turkish Banks Association). In 78 cities out of the country's 81, the Bank was the leading private sector bank in terms of the number of branches as of March 31, 2014 according to the Turkish Banks Association. Unlike many of its competitors, in addition to the city branches, the Bank also has branches in rural districts. The Bank opened 63 new domestic branches in 2011 (six branches were consolidated with other branches during 2011), 47 new domestic branches in 2012, 59 new domestic branches in 2013 (one branch was consolidated with another branch during 2013) and nine new branches during the first three months of 2014. The Bank currently plans to open 65 domestic branches in 2014. The Bank's management believes that the expansion of the Bank's branch network over the periods under review has helped support the growth of its assets and liabilities; *however*, this growth has also resulted in an increase in expense relating to increased numbers of employees, branch operating expenses and general advertising expenses.

Provisioning for Impaired Loans

The Group classifies loans in line with the provisions of the Regulation on Provisions and Classification of Loans and Receivables. The Bank calculates and allocates specific provisions in accordance with the minimum provision rates required by the relevant regulations. Such legal requirements impose minimum provisions depending upon the category of the non-performing loan, including special provisions in the amounts of at least 20%, 50% and 100%, respectively, being required to be set aside for loans and receivables in Groups III, IV and V (see “*Turkish Regulatory Environment – Loan Loss Reserves*” in the Base Prospectus).

As part of the Group’s risk management principles and effective management of its loan portfolio, the Group monitors market conditions and selectively sells NPLs when doing so is viewed as maximizing recovery rates and returns.

Provisions that have been made within the current financial year but are released within the same financial year result in a credit to the “Provision Expenses” account in the quarter of release, while the released parts of provisions from previous years are transferred to and recognized in the “Other Operating Income” account. For further information on the Group’s internal loan provision requirements, see Part Three, VIII of the March 31, 2014 BRSA Financial Statements.

Impact of Financial Participations

The BRSA Financial Statements include the financial condition and results of operation of the Bank’s banking business as well as its financial participations. Such financial participations have a limited impact on the Bank’s financial condition and results of operations as the Bank’s banking business accounted for approximately 92.5% of the value of loans, 99.8% of the value of deposits and 85.3% of the value of securities included on the Group’s balance sheet on March 31, 2014.

Critical Accounting Policies

The Group’s accounting policies are integral to understanding its results of operations and financial condition presented in the BRSA Financial Statements and the notes thereto. The Group’s critical and other significant accounting policies are described in note 3 to the March 31, 2014 BRSA Financial Statements. The preparation of these financial statements requires management to make estimates and assumptions on some events that affect the reported amounts of assets and liabilities and the reported amounts of revenues and expenses during the reported period. On an on-going basis, management evaluates its estimates and judgments, including those related to allowance for contingencies, litigation and arbitration. Management bases its estimates and judgments on historical experience and on various other factors that are believed to be reasonable under the circumstances. The Group’s actual results may differ from the estimates under different assumptions, judgments or conditions.

The Bank’s management believes that the following significant accounting policies require critical judgments or estimates or involve a degree of complexity in application that affects the Group’s financial condition and results of operation.

Consolidation of Subsidiaries and Associates

In the consolidated BRSA Financial Statements, the Bank consolidates its subsidiaries that are entities that are controlled by the Bank, but only its financial participations. The Bank does not consolidate its non-financial participations in the consolidated BRSA Financial Statements but rather reflects them under “Investments in Associates” and “Investments in Subsidiaries.” For a list of the Bank’s financial participations as of March 31, 2013, see “*Business of the Group – Financial Participations*” in the Base Prospectus, and for a list of the Bank’s non-financial participations as of such date, see “*Business of the Group – Non-Financial Participations*” in the Base Prospectus. As of March 31, 2014, these lists remain unchanged other than due to the sale of Antgıda Gıda Tarım Turizm Enerji ve

Demir Çelik San. Tic. A.Ş. on March 11, 2014, which had been included as one of the Bank's non-financial participations. See also Appendix 1 ("*Overview of Significant Differences Between IFRS and BRSA Accounting Principles*") in the Base Prospectus. In determining whether the Bank controls another entity, the Bank's management considers the Bank's power to appoint or remove from office the decision-taking majority of members of board of directors through direct or indirect possession of the majority of the entity's capital irrespective of the requirement of owning a minimum 51% of its capital, or by having control over the majority of the voting right as a consequence of holding privileged shares or of agreements with other shareholders although not owning the majority of capital.

The Bank's subsidiaries that have been consolidated in each of the 2011, 2012, 2013 and March 31, 2014 BRSA Financial Statements are Anadolu Anonim Türk Sigorta Şirketi, Anadolu Hayat Emeklilik A.Ş., Cami Menkul Değerler A.Ş., İşbank AG, İş Faktoring A.Ş., İş Finansal Kiralama A.Ş., İş Gayrimenkul Yatırım Ortaklığı A.Ş., İş Girişim Sermayesi Yatırım Ortaklığı A.Ş., İş Portföy Yönetimi A.Ş., İş Yatırım Menkul Değerler A.Ş., İş Yatırım Ortaklığı A.Ş., Maxis Investments Ltd., Milli Reasürans T.A.Ş., TSKB Gayrimenkul Yatırım Ortaklığı A.Ş., Türkiye Sınai Kalkınma Bankası A.Ş. Yatırım Finansman Menkul Değerler A.Ş., Efes Varlık Yönetim A.Ş., Is Investment Gulf Ltd. and Closed Joint Stock Company İşbank (CJSC İşbank) ("*İşbank Russia*"). In addition, operations of TSKB Yatırım Ortaklığı A.Ş. which was a consolidated subsidiary of the Group, ceased to exist in July 2012 as it was acquired by another consolidated subsidiary of the Group, İş Yatırım Ortaklığı A.Ş.

An associate is an entity in which the Bank owns capital and over which it has a significant influence but no control, whether established at home and abroad. Significant influence is the power to participate in the financial and operating policy of the investee. If the Bank holds qualified shares in the associate, then it is presumed that the Bank has significant influence unless otherwise demonstrated. A substantial or majority ownership by another investor does not necessarily preclude an investor from having significant influence. A qualified share is the share that directly or indirectly constitutes 10% or more of an entity's capital or voting rights and, irrespective of this requirement, possession of privileged shares giving right to appoint members of the board of directors.

The equity method is an evaluation method of associates by which the book value of the Bank's share in the associate's equity is increased or decreased by the Bank's proportional share in the change in the associate company's equity and the dividend received by the Bank is deducted. The accounting policies of Arap-Türk Bankası A.Ş., the only associate that is consolidated using the equity method, are not different than the Bank's. Thus, no adjustments of compliance have been applied.

Classification and Measurement of Financial Assets

Financial assets comprise cash, contractual rights to obtain cash or another financial asset from or to exchange financial instruments with a counterparty, or capital instrument transactions with a counterparty. According to the Bank's management's purpose of holding, financial assets are classified into four groups: "Financial Assets at Fair Value through Profit And Loss," "Financial Assets Available for Sale," "Held to Maturity Investments" and "Loans and Receivables."

Cash and Banks. Cash consists of cash in vault, foreign currency cash, money in transit, checks purchased and precious metals. Foreign currency cash and banks are shown in the balance sheet by their amounts converted into Turkish Lira at the foreign exchange rate on the balance sheet date. The carrying values of both the cash and banks are their estimated fair values.

Financial Assets at Fair Value through Profit and Loss. Financial assets classified as "at fair value through profit and loss" include both "financial assets held for trading" as well as "financial assets at fair value through profit and loss," both of which are described below.

Financial Assets Held for Trading. Financial assets held for trading are those acquired for the purpose of generating profit from short-term market fluctuations in prices or similar elements, or securities that are part of a portfolio set up to realize short term profit regardless of the purpose of acquisition.

Financial assets held for trading are presented in the balance sheet with their fair values and are subject to valuation at fair values after the initial recognition. In cases where values that form the basis for the fair value do not exist in active market conditions, it is accepted that the fair value is not reliably determined and “amortized cost,” calculated by the internal rate of return method, is taken into account as the fair value.

Any gains or losses resulting from such valuation are recorded in the profit and loss accounts. Pursuant to legal regulations, any positive difference between the historical cost and amortized cost of financial assets is recognized under the “Interest Income” account, and in case the fair value of the asset is over the amortized cost, the positive difference is recognized in the “Gains on Securities Trading” account. If the fair value is less than the amortized cost, then the negative difference is recognized under the “Losses on Securities Trading” account. Any profit or loss resulting from the disposal of those assets before their maturity date is recognized within the framework of the same principles.

Financial Assets at Fair Value through Profit and Loss. Financial assets classified as “at fair value through profit and loss” are financial assets that have not been acquired for trading purposes but were classified as “fair value through profit and loss” at their initial recognition. The recognition of such assets at fair value is accounted similarly to the financial assets held for trading described above.

Financial Assets Available for Sale. Financial assets available for sale are non-derivative financial assets other than bank loans and receivables, held to maturity investments and financial assets at fair value through profit and loss. Initial recognition and subsequent valuation of financial assets available for sale are performed based upon the fair value including transaction costs. The amount arising from the difference between cost and amortized value is recognized through the income statement by using the internal rate of return. If a price does not occur in an active market, then the fair value cannot be reliably determined and “amortized value” is determined as the fair value using the internal rate of return. Unrealized gains and losses arising from changes in fair value of the financial assets available for sale are not recognized in the income statement but rather in the “Marketable Securities Revaluation Fund” until the disposal, sale, redemption or incurring loss of those assets. Fair value differences accounted under equity arising from the application of fair value are reflected to the income statement when these assets are sold or when the valuation difference is collected.

Held to Maturity Investments. Held to maturity investments are investments for which there is an intention of holding until maturity and the relevant conditions for fulfillment of such intention, including funding ability, and for which there are fixed or determinable payments with fixed maturity, which investments are recognized at fair value at initial recognition. Held to maturity investments with the initial recognition at fair value including transaction costs are subject to valuation with their discounted cost value by using the internal rate of return method less provision for any impairment. Interest income from held to maturity investments is recognized in the income statement as an interest income.

Loans and Receivables. Loans and receivables represent financial assets that are not quoted in an active market and are generated by providing money, goods or services to the debtor with fixed or determinable payments. Loans and receivables are initially recognized at their fair values including settlement costs and are thereafter carried at their amortized cost, which is calculated using the internal rate of return method. Retail and commercial loans that are included in cash loans are accounted at original maturities, based upon their contents.

Foreign currency-indexed consumer and corporate loans are valued in Turkish Lira at the exchange rates prevailing at the opening date. Thereafter, increases and decreases in the principal amount of the

loan resulting from movements in exchange rates are recognized under the foreign currency income and expense accounts in the income statement. Repayment amounts are calculated using the exchange rate on the repayment date and any exchange differences are also recognized in the foreign currency income and expense accounts in the income statement.

Impairment of Financial Assets

At each balance sheet date, the Group companies evaluate the carrying amount of their financial assets or a group of financial assets to determine whether there is an objective indication that those assets have suffered an impairment loss. If such indication exists, then the Group determines the related impairment amount.

A financial asset or group of financial assets is subject to impairment loss only if there is an objective indication that the occurrence of one or more event(s) after the initial recognition of that asset or group of assets has had an effect on the reliable estimate of the expected future cash flows thereof. Irrespective of their probability of occurrence, no estimated loss that might arise from future events is recognized in the financial statements.

Impairment losses attributable to the “held to maturity investments” are measured as the difference between the present values of the estimated future cash flows thereof as discounted using the original interest rate of such asset and the book value of such asset. The related difference is recognized as a loss and decreases the book value of the financial asset. In subsequent periods, to the extent that the impairment loss amount decreases, the previously recognized impairment loss is reversed.

When a decline occurs in the fair value of an “available for sale” financial asset, which is accounted at fair value and the increases and decreases in value of which are recognized directly in equity, the accumulated profit or loss that had been recognized directly in equity is transferred from equity and recognized in the period’s profit or loss. If, in a subsequent period, the fair value of the related financial asset increases, then the impairment loss is reversed and the amount of reversal is recognized in profit or loss.

“Loans and receivables” are classified and followed in line with the provisions of the Regulation on Provisions and Classification of Loans and Receivables. The Bank calculates and allocates specific provisions in accordance with the minimum provision rates required by the relevant regulations. Such legal requirements impose minimum provisions depending upon the category of the non-performing loan, including special provisions in the amounts of at least 20%, 50% and 100%, respectively, being required to be set aside for loans and receivables in Groups III, IV and V (see “*Turkish Regulatory Environment – Loan Loss Reserves*” in the Base Prospectus).

With respect to receivables from the Group’s leasing and factoring business and receivables acquired through the Group’s asset management activities, special provisions are set aside as decreed in: (a) the “Communiqué on Procedures and Principles for the Provisions to be Set Aside by Financial Leasing, Factoring and Financing Companies for their Receivables” (which was published in the Official Gazette numbered 26588 dated July 20, 2007) for the period prior to December 24, 2013 and the “Regulation on Accounting Practices and Financial Statements of Financial Leasing, Factoring and Financing Companies” (which was published in the Official Gazette numbered 28861 dated December 24, 2013) from December 24, 2013, and (b) the “Regulation on the Establishment and Operating Principles of Asset Management Companies” (which was published in the Official Gazette numbered 26333 dated November 1, 2006), respectively. These specific provisions are included in the income statement. Provisions set aside and released in the same year are credited in the “Provision Expense” account, whereas released provisions that were set aside in past years are accounted in the “Other Operating Income” item.

Other than specific provisions, the Bank and the financial institutions affiliated to the Group also provide “general allowances” for loans and other receivables classified in accordance with applicable regulations.

Employee Benefits Obligations

According to the related regulation and collective bargaining agreements, the Bank and consolidated Group companies (excluding subsidiaries residing outside of Turkey) are obligated to pay termination benefits for employees who retire, die, quit for their military service obligations, have been dismissed as defined in the related regulation or (for female employees) have voluntarily quit within one year after the date of their marriage. Within the scope of TAS 19 (“Employee Benefits”), the Bank allocates seniority pay provisions for employee benefits by estimating the present value of the probable future liabilities. As the legislations of the countries in which the Bank’s non-Turkish subsidiaries operate do not require retirement pay provisions, no provision liability has been recognized for such companies. In addition, provision is also allocated for employees’ unused paid vacation.

The İşbank Pension Fund, of which each Turkish employee of the Bank is a member, has been established according to provisional Article 20 of the Social Security Act No. 506. For pension funds such as this, Law no. 5754 published in the Official Gazette dated May 8, 2008 and numbered 26870 decrees that payment obligations to the contributors of bank pension funds, those who receive salaries or income from these funds and their rightful beneficiaries will be transferred to the Social Security Institution within three years after the release date of this law; *however*, the initial three-year transfer period was extended for two years (*i.e.*, until May 8, 2013) by a Cabinet decision dated March 14, 2011, which was published in the Official Gazette dated April 9, 2011 and numbered 27900. By the Law “Emendating Social Security and General Health Insurance Act,” which was published in the Official Gazette dated March 8, 2012 and numbered 28227, the Cabinet’s authority to extend this period for two years was raised to four years (*i.e.*, until May 8, 2015), and then the Cabinet extended this period for one year by Cabinet decision dated April 8, 2013 (published in the Official Gazette dated May 3, 2013 and numbered 28636) and then further extended for another year by its decision dated February 23, 2014 (published in the Official Gazette dated April 30, 2014 and numbered 28987). This law also states that:

- through a commission constituted by the attendance of one representative separately from the Social Security Institution, Ministry of Finance, Turkish Treasury, State Planning Organization, BRSA and SDIF, one representative from each pension fund and one representative from the organization employing pension fund contributors, related to the transferred persons, the cash value of the liabilities of a pension fund as of the transfer date will be calculated by considering its income and expenses in terms of the lines of insurance within the context of the related law, and a technical interest rate of 9.8% will be used in the actuarial calculation of the value in cash, and
- after the transfer of the pension fund, the fund’s beneficiaries’ unfunded social rights and payments will continue to be covered by the pension funds and the employers of the pension fund contributors.

In line with the new law, the Bank had an actuarial valuation made for the aforementioned pension fund as of December 31, 2013. Based upon the resulting report, a provision for the actuarial and technical deficit was recorded in the 2013 BRSA Financial Statements (and remained in the March 31, 2014 BRSA Financial Statements).

Besides the Bank, Milli Reasürans T.A.Ş. and Türkiye Sınai Kalkınma Bankası A.Ş. also obtained an actuarial report as of December 31, 2013 for their respective pension funds. The amount of actuarial and technical deficit in the actuarial report of Milli Reasürans T.A.Ş. was included in the Group’s

year-end and March 31, 2014 BRSA Financial Statements, while there was no indicated operational or actuarial liability from Türkiye Sınai Kalkınma Bankası A.Ş.

There is no deficit in the İşbank Personnel Supplementary Pension Fund and the Bank thus has made no payment for this purpose. The same applies for the supplementary pension funds of the employees of Anadolu Anonim Türk Sigorta Şirketi, Milli Reasürans T.A.Ş. and Türkiye Sınai Kalkınma Bankası A.Ş., which are among the other financial institutions of the Group.

Interest Income and Expenses

Interest income and expenses are recognized on an accrual basis by using the effective interest method (the rate that equalizes the future cash flows of a financial asset or liability to its present net book value) in conformity with TAS 39 (“Financial Instruments: Recognition and Measurement”). In accordance with the relevant legislation, realized and unrealized interest accruals on NPLs are reversed and interest income related to these loans is recorded as interest income only when they are collected.

Fee and Commission Income and Expenses

Fee and commission income and expenses are recorded either on an accrual basis or by using the effective interest rate method. Income earned in return for services rendered contractually or due to operations such as the sale or purchase of assets on behalf of a third party are recognized in income accounts in the period of collection.

Recent Developments

The last paragraph of the section entitled “*Business of the Group – Legal Proceedings – Competition Board Investigation*” in the Base Prospectus is hereby deleted in its entirety and replaced with the following:

In November 2011 the Turkish Competition Board initiated an investigation against the Bank and 11 other banks operating in Turkey with respect to allegations of acting in concert regarding interest rates and fees on deposits, loans and credit card services. On March 8, 2013, the Competition Board ruled that the Bank was to be fined TL 146.66 million (other banks were also fined, ranging from TL 10 to TL 213 million, with fines generally based upon net income) in connection with this investigation and on August 15, 2013 the Bank paid three quarters of this administrative penalty (*i.e.*, TL 109.99 million), in accordance with the provisions of law permitting a 25% reduction if paid within 30 days after the Bank’s receipt of the final decision (final decision being received on July 17, 2013). Notwithstanding this payment, the Bank has objected to this decision through proceedings in the administrative courts, which proceedings are still pending as of June 18, 2014:

Key Performance Indicators

The Group calculates certain ratios in order to measure its performance and compare it to the performance of its main competitors. The following table sets out certain key performance indicators for the Group for the indicated dates/periods, which indicators are (among others) those used by the Group’s management to manage its business:

Ratios	As of (or for the year ended) December 31			As of (or for the three month period ended) March 31, 2014
	2011	2012	2013	
Net interest margin ⁽¹⁾⁽²⁾	3.7%	4.2%	4.2%	4.1%
Cost-to-income ratio ⁽³⁾	48.5%	47.1%	49.2%	46.9%
Free capital ratio ⁽⁴⁾	7.0%	8.2%	7.1%	7.0%
Tier I ratio ⁽⁵⁾	13.2%	13.5%	12.0%	11.9%
Capital adequacy ratio ⁽⁶⁾	14.1%	16.3%	14.3%	14.3% ⁽¹⁰⁾
Coverage ratio ⁽⁷⁾	100.0%	76.8%	77.9%	78.4%
Return on average total assets ⁽¹⁾⁽⁹⁾	1.4%	1.9%	1.6%	1.4%
Return on average shareholders' equity excluding minority interest ⁽¹⁾⁽⁸⁾⁽⁹⁾	13.2%	17.5%	14.6%	13.3%

(1) Calculated on quarterly averages.

(2) Bank-only net interest income as a percentage of Bank-only average interest-earning assets. Reserves held at the Central Bank have been excluded from interest-earning assets. Net interest income does not include interest income from the Central Bank.

(3) "Cost" includes total operating expenses excluding impairment losses, net, and foreign exchange and trading losses net. "Income" includes operating income *minus* foreign exchange and trading losses net. Total operating income is net of insurance expense and total operating expense does not include insurance expense.

(4) Total shareholders' equity *minus* fixed assets, investment property, investments in equity participations and net NPLs as a percentage of total assets.

(5) The Tier I ratio is: (a) the "Tier I" capital (*i.e.*, the result of the "core capital," which primarily is comprised by the share capital, profit reserves, profit and provisions for possible losses) as a percentage of (b) the aggregate of the value at credit risk, value at market risk and value at operational risk. Capital adequacy ratios are based upon BRSA regulations; *however*, such calculations for 2011 would differ if Basel II had then been in effect. See "Capital Adequacy" below, including with respect to calculations made after January 1, 2014.

(6) The capital adequacy ratio is: (a) the result of "Tier I" capital *plus* "Tier II" capital (*i.e.*, the "supplementary capital," which comprises general provisions, subordinated debt, unrealized gains/losses on available-for-sale assets and revaluation surplus (reduced by certain items such as leasehold improvements and prepaid expenses)) *minus* items to be deducted from capital (the "deductions from capital," which comprises items such as unconsolidated equity interests in financial institutions and assets held for resale but held longer than five years) as a percentage of (b) the aggregate of the value at credit risk, value at market risk and value at operational risk. Capital adequacy ratios are based upon BRSA regulations; *however*, such calculations for 2011 would differ if Basel II had then been in effect. See "Capital Adequacy" below, including with respect to calculations made after January 1, 2014.

(7) Total amount of specific provisions *divided by* NPLs.

(8) Net income for the period as a percentage of average shareholders' equity.

(9) For the three months ended March 31, 2014, presented on an annualized basis.

(10) The capital adequacy ratio for March 31, 2014 is calculated in accordance with Basel III rules, which came into effect on January 1, 2014.

Analysis of Results of Operations for the three months ended March 31, 2013 and 2014 and the years ended December 31, 2011, 2012 and 2013

The table below sets out the Group's income statement for the periods indicated.

	For the three months ended March 31,				
Consolidated Income Statement Data	2011	2012	2013	2013	2014
	(TL thousands, except where indicated)				
Interest Income.....	12,081,352	14,676,856	14,853,908	3,554,750	4,230,700
Interest Income on Loans.....	7,498,817	10,129,963	10,879,785	2,537,828	3,093,663
Interest Received from Reserve Deposits	—	—	—	—	—
Interest Received from Banks	194,132	199,780	162,261	52,840	42,494
Interest Received from Money Market Placements.....	5,176	7,762	14,374	1,573	691
Interest Received from Marketable Securities Portfolio.....	4,220,638	4,135,462	3,570,864	906,094	1,025,587
Financial Assets Held for Trading	63,911	99,255	55,878	11,001	36,221
Financial Assets at Fair Value Through Profit and Loss	—	—	—	—	—
Financial Assets Available for-Sale	2,392,929	2,494,658	2,277,936	531,084	715,547
Held to Maturity Investments	1,763,798	1,541,549	1,237,050	364,009	273,819
Finance Lease Income	102,550	107,110	126,046	27,925	39,668
Other Interest Income	60,039	96,779	100,578	28,490	28,597
Interest Expense.....	6,664,356	7,834,591	7,172,014	1,589,491	2,202,142
Interest on Deposits	4,931,769	5,409,094	4,797,189	1,098,355	1,341,717
Interest on Funds Borrowed.....	373,450	417,738	528,881	111,346	171,109
Interest on Money Market Funds.....	1,109,917	1,476,204	1,165,751	221,613	443,534
Interest on Securities Issued.....	209,706	454,618	595,555	128,340	222,538
Other Interest Expense.....	39,514	76,937	84,638	29,837	23,244
Net Interest Income/Expense.....	5,416,996	6,842,265	7,681,894	1,965,259	2,028,558
Net Fees and Commissions Income/Expense	1,102,726	1,258,319	1,468,946	358,397	346,875
Fees and Commissions Received.....	1,788,674	2,081,434	2,400,210	570,612	580,415
Non-cash Loans	141,504	194,994	236,835	49,425	70,339
Other.....	1,647,170	1,886,440	2,163,375	521,187	510,076
Fees and Commissions Paid.....	685,948	823,115	931,264	212,215	233,540
Non-cash Loans	6,359	9,673	8,659	2,455	1,969
Other.....	679,589	813,442	922,605	209,760	231,571
Dividend Income.....	171,477	205,032	238,057	102,974	113,261
Trading Income (net)	446,913	871,070	378,591	208,380	169,107
Gains/Losses on Securities Trading	132,031	767,177	181,749	131,358	6,323
Derivative Financial Transactions Gains/Losses.....	314,865	(295,502)	(500,764)	(21,047)	(512,904)
Foreign Exchange Gains/Losses	17	399,395	697,606	98,069	675,688
Other Operating Income.....	4,060,685	4,559,561	4,615,411	1,178,262	1,263,727
Total Operating Income / Expense.....	11,198,797	13,736,247	14,382,899	3,813,272	3,921,528
Provision for Loans and Other Receivables.....	1,494,935	1,291,545	1,654,701	528,983	660,204
Other Operating Expenses.....	6,615,795	7,783,373	8,308,239	1,951,400	2,169,613
Net Operating Income.....	3,088,067	4,661,329	4,419,959	1,332,889	1,091,711
Profit/Loss From Associates Using the Equity Method..	9,842	12,317	9,922	3,067	3,832
Profit/Loss On Continuing Operations Before Tax ...	3,097,909	4,673,646	4,429,881	1,335,956	1,095,543
Tax Provision For Continuing Operations.....	708,541	958,912	823,022	227,395	269,505
Current Tax Provision.....	395,096	1,263,465	472,907	216,305	321,644
Deferred Tax Provision.....	313,445	(304,553)	350,115	11,090	(52,139)
Net Period Profit/Loss From Continuing Operations.....	2,389,368	3,714,734	3,606,859	1,108,561	826,038
Group's profit/loss.....	2,271,539	3,412,022	3,235,921	1,030,345	751,708
Minority shares	117,829	302,712	370,938	78,216	74,330
Earnings Per Share ⁽¹⁾	0.020191054	0.030328478	0.028763167	0.009158439	0.006681715

(1) Earnings per share are calculated by using the average number of shares of the current period. Presented in Turkish Lira, instead of thousands of Turkish Lira.

Results of Operations for the three months ended March 31, 2013 and 2014

Interest Income

The Group's interest income increased by 19.0%, from TL 3,555 million in the three months ended March 31, 2013 to TL 4,231 million in the three months ended March 31, 2014.

The Group's interest income is primarily derived from interest on loans and interest on securities. For the three months ended March 31, 2014, interest income from loans totaled TL 3,094 million (73.1% of total interest income) and interest income from securities totaled TL 1,026 million (24.2% of total interest income), compared to TL 2,538 million (71.4%) and TL 906 million (25.5%), respectively, in the same period of the previous year. With respect to interest income derived from the Bank's loan portfolio, the Bank's average interest rates on loans to customers decreased to 8.58% for the three months ended March 31, 2014 from 8.97% in the same period of the previous year. This decrease was partially offset by an increase in the Bank's average volume of loans during the three months ended March 31, 2014 as compared to the same period of the previous year from TL 106,859 million to TL 136,228 million (an increase of 27.5%) as a result of growth mainly in Turkish Lira-denominated commercial and corporate loans, due in part to general improvement in the Turkish economy during this period and also to the Bank's decision to target customers in these segments of the economy. With respect to interest on the securities portfolio, the average balance in the three months ended March 31, 2014 increased to TL 37,412 million as compared to TL 37,028 million in the same period of the previous year (due to both the sale of securities and the receipt of principal payments on securities in the portfolio) and the average interest rates on securities held increased from 8.51% in the three months ended March 31, 2013 to 9.22% in the three months ended March 31, 2014.

Interest Expense

The Group's interest expense increased by 38.5% from TL 1,589 million in the three months ended March 31, 2013 to TL 2,202 million in the three months ended March 31, 2014. This increase was due to 22.2%, 100.1%, 73.4% and 53.7% year-on-year increases in interest expenses on deposits, funds borrowed under repurchase agreements, securities issued and funds borrowed, respectively. These increases were primarily driven by the general upward trend of funding costs resulting from political uncertainty within Turkey. As of March 31, 2014, the Group had TL 16,511 million in funding through repos and TL 126,567 million in deposits, a repo-to-deposit ratio of 13.0% (for March 31, 2013, TL 18,416 million, TL 106,776 million and 17.2%, respectively).

Net Interest Income

The Group's net interest income increased by 3.3% from TL 1,965 million in the three months ended March 31, 2013 to TL 2,029 million in the three months ended March 31, 2014. This increase was due to a 21.9% increase in interest income from loans and a 13.2% increase in interest income from securities. The contribution of the interest income from loans was mainly a result of accelerating volumes, whereas the increase in the interest income from securities resulted from higher interest rates. The Bank's net interest margin in the three months ended March 31, 2014 was 4.1% as compared to 4.7% in the same period of the previous year. The decrease in the net interest margin was principally due to higher funding costs in the first three months of 2014, which primarily resulted from the significant increase in interest rates in line with the Central Bank's January 28, 2014 increase in policy rates described elsewhere herein. For further information regarding the factors that resulted in this change in the Group's net interest margins, see "*Interest Income*" and "*Interest Expense*."

Net Fees and Commission Income

The Group's net fees and commission income decreased by 3.1% from TL 358 million in the three months ended March 31, 2013 to TL 347 million in the three months ended March 31, 2014. This decrease was a result of the increase in the insurance premium commission expenses, which was itself due to the increase in premia of the Bank's insurance companies.

Dividend Income

The Group's dividend income increased by 9.7% from TL 103 million in the three months ended March 31, 2013 to TL 113 million in the three months ended March 31, 2014. The increase was

primarily due to dividend income from Nemtaş Nemrut Liman İşletmeleri A.Ş., which is a ship-owning company that is active in ship management, chartering and brokering.

Trading Income/(Loss)(Net)

The Group's trading income is comprised of three components: securities trading, derivative transactions and foreign exchange income. The Group's trading income decreased by 18.8% from TL 208 million in the three months ended March 31, 2013 to TL 169 million in the three months ended March 31, 2014. This decrease was primarily driven by reduced profitability of securities trading due to an increase in interest rates on Turkish government bonds and reduced trading volumes.

Other Operating Income

The Group's other operating income increased by 7.3% from TL 1,178 million in the three months ended March 31, 2013 to TL 1,264 million in the three months ended March 31, 2014. A portion of this increase was attributable to the reduction in provisions related to sales of subsidiaries. Contribution from operations of the Group's insurance/reinsurance companies to the Group's other operational income was TL 765 million and TL 825 million in the three months ended March 31, 2013 and 2014, respectively.

A significant component of the Group's other operating income in the three months ended on each of March 31, 2013 and 2014 has been its collections of NPLs. During the three months ended March 31, 2014, the Group collected approximately TL 264 million, or 10.7%, of its NPLs as of December 31, 2013, as compared to TL 214 million, or 9.9%, of its NPLs as of December 31, 2012 collected during the three months ended March 31, 2013.

Provisioning for Loans and other Receivables

The Group's provisioning for loans and other receivables increased by 24.8% from TL 529 million in the three months ended March 31, 2013 to TL 660 million in the three months ended March 31, 2014. This increase was principally attributable to a TL 200 million free provision (which was TL 100 million in the same period of the previous year) and a 22.9% increase in specific provisions, which resulted from an increase in new NPL flows. The NPL (non-performing loans) ratio decreased to 1.8% as of March 31, 2014 as compared to 1.9% as of March 31, 2013 (1.7% as of December 31, 2013), notwithstanding that the total value of new NPLs increased from TL 410 million in the three months ended March 31, 2013 to TL 434 million in the three months ended March 31, 2014.

The following table shows the Group's provisioning for loans and other receivables as of the indicated dates.

	As of March 31	
	2013	2014
	<i>(TL thousands)</i>	
Specific Provisions for Loans and Other Receivables⁽¹⁾	238,452	293,088
Group III Loans and Receivables ⁽²⁾	73,281	89,796
Group IV Loans and Receivables ⁽²⁾	78,398	74,719
Group V Loans and Receivables ⁽²⁾	86,773	128,573
General Loan Provision Expenses	112,914	77,503
Provision Expenses for Potential Risks	100,000	200,000
Marketable Securities Impairment Losses	6,967	15,857
Financial Assets at Fair Value through Profit and Loss	3,978	11,597
Financial Assets Available for Sale	2,989	4,260
Impairment Losses on Investments in Associates, Subsidiaries, Jointly Controlled Entities and Investments Held to Maturity	-	291
Investment in Associates	-	291
Subsidiaries	-	-
Jointly Controlled Entities	-	-
Held to Maturity Investments	-	-
Other	70,650	73,465
Total	528,983	660,204

(1) For a description of the changes in the allowance policy for specific provisions, see Appendix 1 (“Overview of Significant Differences Between IFRS and BRSA Accounting Principles – Allowance for Loan Losses”) in the Base Prospectus.

(2) For a description of the Loans and Receivables categories, see “Business of the Group – Loan Classification and Provisioning Policy” in the Base Prospectus. For additional information on regulatory requirements for provisioning, see “Business of the Group – Loan Classification and Provisioning Policy,” “Risk Factors – Banking Regulatory Matters” and “Turkish Regulatory Environment – Loan Loss Reserves” in the Base Prospectus.

Other Operating Expenses

The Group’s other operating expenses increased by 11.2% from TL 1,951 million in the three months ended March 31, 2013 to TL 2,170 million in the three months ended March 31, 2014. This change was principally attributable to provisions set aside for a dividend to be distributed to employees in accordance with “IAS 19 – Employee Benefits.” Expenses related to operations of the Group’s insurance/reinsurance companies constituted TL 580 million and TL 621 million of the Group’s other operating expenses in the three months ended March 31, 2013 and 2014, respectively.

Net Profit from Continuing Operations

The Group’s net profit from continuing operations decreased by 25.5% from TL 1,109 million in the three months ended March 31, 2013 to TL 826 million in the three months ended March 31, 2014. This decrease in net profit was primarily due to an 18.8% decrease in trading income, a 24.8% increase in total provision expenses and a 3.2% decrease in net fees and commissions income.

For the three months ended March 31, 2014, the Bank’s return on average assets was 1.5% and the return on its average equity was 13.9%, compared to 2.3% and 17.7%, respectively, for the three months ended March 31, 2013.

Results of Operations for the years ended December 31, 2012 and 2013

Interest Income

The Group’s interest income increased by 1.2%, or TL 177 million, from TL 14,677 million in 2012 to TL 14,854 million in 2013. This increase was largely driven by a 7.4% year-on-year growth in interest income on loans, which is mainly the result of volume growth and higher yields in the loan portfolio.

The Group's interest income is primarily derived from interest on loans and interest on securities. For 2013, interest income from loans totaled TL 10,880 million (73.2% of total interest income) and interest from securities totaled TL 3,571 million (24.0% of total interest income), compared to TL 10,130 million (69.0%) and TL 4,135 million (28.2%), respectively, in 2012. With respect to interest income derived from the Bank's loan portfolio, the Bank's average interest rates on loans to customers decreased from 9.88% for 2012 to 8.48% in 2013. This decrease was offset by an increase in the Bank's average volume of loans during 2013 as compared to 2012 from TL 96,382 million to TL 120,618 million (a 25.1% increase) as a result of growth mainly in housing, general purpose Turkish Lira-denominated commercial and corporate loans, due in part to general improvement in the Turkish economy during this period and also to the Bank's decision to target customers in these segments of the economy. With respect to interest on the securities portfolio, the average balance in 2013 decreased to TL 30,287 million as compared to TL 39,989 million in 2012 and the average interest rates on securities held increased from 9.13% in 2012 to 9.17% in 2013.

Interest Expense

The Group's interest expense decreased by 8.5% from TL 7,835 million in 2012 to TL 7,172 million in 2013. This decrease was due to 11.3% and 21.0% year-on-year decreases in interest expenses on deposits and funds borrowed under repurchase agreements, respectively. These decreases were driven by a decrease in funding costs compared to 2012 as a result of reduced local interest rates and favorable global liquidity conditions. As of December 31, 2013, the Group had TL 22,596 million in funding through repos and TL 121,838 million in deposits, a repo-to-deposit ratio of 18.5% (for December 31, 2012, TL 14,830 million, TL 106,011 million and 14.0%, respectively).

Net Interest Income

The Group's net interest income increased by 12.3% from TL 6,842 million in 2012 to TL 7,682 million in 2013. The Bank's net interest margin in 2013 was 4.2% as compared to 4.2% in 2012. Accordingly, higher funding costs were offset by higher interest income generated from loans resulting from the upward shift in interest rates. For further information regarding the factors that resulted in this change in the Group's net interest margins, see "Interest Income" and "Interest Expense."

Net Fees and Commission Income

The Group's net fees and commission income increased by 16.8% from TL 1,258 million in 2012 to TL 1,469 million in 2013. This increase was largely driven by refinancing fees, non-cash lending-related fees, fund transfer fees and commissions from the credit card business.

Dividend Income

The Group's dividend income increased by 16.1% from TL 205 million in 2012 to TL 238 million in 2013. The increase was primarily due to dividend income from Nemtaş Nemrut Liman İşletmeleri A.Ş.

Trading Income/(Loss)/(Net)

The Group's trading income is comprised of three components: securities trading, derivative transactions and foreign exchange income. The Group's trading income decreased by 56.5% from TL 871 million in 2012 to TL 379 million in 2013. This decrease was primarily driven by reduced profits in the portfolio of the Group's securities trading operations.

Other Operating Income

The Group's other operating income increased by 1.2% from TL 4,560 million in 2012 to TL 4,615 million in 2013. This increase was principally attributable to income from the sale of subsidiaries, reduction of provisions related thereto and insurance premium income from operations of the Group's insurance/reinsurance companies. Contribution from operations of the Group's insurance/reinsurance companies to the Group's other operational income was TL 3,193 million and TL 3,247 million in 2012 and 2013, respectively.

A significant component of the Group's other operating income in 2012 and 2013 was its collections of NPLs. During 2013, the Group collected approximately TL 1,165 million, or 54.1%, of its NPLs as of December 31, 2012, as compared to TL 796 million, or 37.7%, of its NPLs as of December 31, 2011 collected during 2012.

Provisioning for Loans and other Receivables

The Group's provisioning for loans and other receivables increased by 28.1% from TL 1,292 million in 2012 to TL 1,655 million in 2013. This increase was principally attributable to a 9.8% increase in general loan provision expenses and a 48.4% decrease in specific provisions, which resulted from the change in the Group's provisioning policy for non-performing loans in 2012. The NPL ratio decreased to 1.7% as of December 31, 2013 as compared to 1.8% as of December 31, 2012. In addition, the total value of new NPLs increased from TL 1,201 million in 2012 to TL 1,693 million in 2013.

The following table shows the Group's provisioning for loans and other receivables as of the indicated dates.

	As of December 31,	
	2012	2013
	<i>(TL thousands)</i>	
Specific Provisions for Loans and Other Receivables	626,910	930,449
Group III Loans and Receivables ⁽¹⁾	77,866	84,708
Group IV Loans and Receivables ⁽¹⁾	215,030	236,394
Group V Loans and Receivables ⁽¹⁾	334,014	609,347
General Loan Provision Expenses	394,723	433,531
Provision Expenses for Potential Risks	50,000	— ⁽²⁾
Marketable Securities Impairment Losses	1,092	34,665
Financial Assets at Fair Value through Profit and Loss	12	32,809
Financial Assets Available for Sale	1,080	1,856
Impairment Losses on Investments in Associates, Subsidiaries, Jointly Controlled Entities and Held to Maturity Investments	26,960	10,458
Investment in Associates	—	—
Subsidiaries	26,960	10,458
Jointly Controlled Entities	—	—
Held to Maturity Investments	—	—
Other	191,860	245,598
Total	1,291,545	1,654,701

(1) For a description of the Loans and Receivables categories, see "Business of the Group – Loan Classification and Provisioning Policy" in the Base Prospectus.

(2) Reflects a TL 100,000 thousand provision in the first quarter of 2013 that was then reversed in the third quarter of 2013.

Other Operating Expenses

The Group's other operating expenses increased by 6.7% from TL 7,783 million in 2012 to TL 8,308 million in 2013. This increase was principally attributable to increase in employee expenses and other

operational expenses, which include mainly marketing, advertisement and IT expenses. Expenses related to operations of the Group's insurance/reinsurance companies constituted TL 2,482 million and TL 2,435 million of the Group's other operating expenses in 2012 and 2013, respectively.

Net Profit from Continuing Operations

The Group's net profit from continuing operations decreased by 2.9% from TL 3,715 million in 2012 to TL 3,607 million in 2013. This decrease in net profit was primarily due to a 56.5% decrease in trading gains and a 28.1% increase in provisioning expenses.

For 2013, the Bank's return on average assets was 1.6% and the return on its average equity was 13.7%, compared to 2.0% and 16.5%, respectively, for 2012.

Results of Operations for the years ended December 31, 2011 and 2012

Interest Income

The Group's interest income increased by 21.5%, or TL 2,596 million, from TL 12,081 million in 2011 to TL 14,677 million in 2012. This increase was largely driven by a 35.1% year-on-year growth in interest income on loans, which is mainly the result of volume growth and higher yields in the loan portfolio.

The Group's interest income is primarily derived from interest on loans and interest on securities. For 2012, interest income from loans totaled TL 10,130 million (69.0% of total interest income) and interest from securities totaled TL 4,135 million (28.2% of total interest income), compared to TL 7,499 million (62.1%) and TL 4,221 million (34.9%), respectively, in 2011. With respect to interest income derived from the Bank's loan portfolio, the Bank's average interest rates on loans to customers increased from 8.87% for 2011 to 9.88% in 2012. This increase was supplemented by an increase in the Bank's average volume of loans during 2012 as compared to 2011 from TL 77,499 million to TL 96,382 million (a 24.4% increase) as a result of growth mainly in housing, general purpose Turkish Lira-denominated commercial and corporate loans, due in part to general improvement in the Turkish economy during this period and also to the Bank's decision to target customers in these segments of the economy. With respect to interest on the securities portfolio, the average balance in 2012 decreased to TL 39,989 million as compared to TL 42,858 million in 2011 and the average interest rates on securities held increased from 8.68% in 2011 to 9.13% in 2012.

Interest Expense

The Group's interest expense increased by 17.6% from TL 6,664 million in 2011 to TL 7,835 million in 2012. This increase was due to 9.7%, 33.0% and 116.8% year-on-year increases in interest expenses on deposits, funds borrowed under repurchase agreements and debt securities issued, respectively. These increases were driven by increases in both average balances and increases in funding costs compared to 2011. As of December 31, 2012, the Group had TL 14,830 million in funding through repos and TL 106,011 million in deposits, a repo-to-deposit ratio of 14.0% (for December 31, 2011, TL 20,497 million, TL 98,832 million and 20.7%, respectively).

Net Interest Income

The Group's net interest income increased by 26.3% from TL 5,417 million in 2011 to TL 6,842 million in 2012. The Bank's net interest margin in 2012 was 4.2% as compared to 3.7% in 2011. These increases were primarily due to higher spreads and a decrease in reserve requirement ratios. For further information regarding the factors that resulted in this change in the Group's net interest margins, see "Interest Income" and "Interest Expense."

Net Fees and Commission Income

The Group's net fees and commission income increased by 14.1% from TL 1,103 million in 2011 to TL 1,258 million in 2012. This increase was largely driven by cash and non-cash lending-related fees and commissions from the credit card business.

Dividend Income

The Group's dividend income increased by 19.6% from TL 171 million in 2011 to TL 205 million in 2012. The increase was primarily due to dividend income from Camiř Yatırım Holding A.ř.

Trading Income/(Loss)(Net)

The Group's trading income is comprised of three components: securities trading, derivative transactions and foreign exchange income. The Group's trading income increased by 94.9% from TL 447 million in 2011 to TL 871 million in 2012. This increase was primarily driven by securities trading and foreign exchange income.

Other Operating Income

The Group's other operating income decreased by 12.3% from TL 4,061 million in 2011 to TL 4,560 million in 2012. This decrease was principally attributable to insurance premium income from operations of the Group's insurance/reinsurance companies. Contribution from operations of the Group's insurance/reinsurance companies to the Group's other operational income was TL 3,193 million and TL 2,566 million in 2012 and 2011, respectively.

A significant component of the Group's other operating income in 2011 and 2012 has been its collections of NPLs. During 2012, the Group collected approximately TL 796 million, or 37.7%, of its NPLs as of December 31, 2011, as compared to TL 1,089 million, or 44.2%, of its NPLs as of December 31, 2010 collected during 2011.

Provisioning for Loans and other Receivables

The Group's provisioning for loans and other receivables decreased by 13.6% from TL 1,495 million in 2011 to TL 1,292 million in 2012. This decrease was principally attributable to a 30.3% decrease in general loan provision expenses and a 1.9% decrease in specific provisions, which resulted from the change in the Group's provisioning policy for non-performing loans in 2012. The NPL ratio decreased to 1.8% as of December 31, 2012 as compared to 2.1% as of December 31, 2011. In addition, the total value of new NPLs increased from TL 988 million in 2011 to TL 1,201 million in 2012.

The following table shows the Group's provisioning for loans and other receivables as of the indicated dates.

	As of December 31,	
	2011	2012
	<i>(TL thousands)</i>	
Specific Provisions for Loans and Other Receivables	638,965	626,910
Group III Loans and Receivables ⁽¹⁾	474,730	77,866
Group IV Loans and Receivables ⁽¹⁾	15,692	215,030
Group V Loans and Receivables ⁽¹⁾	148,543	334,014
General Loan Provision Expenses	566,126	394,723
Provision Expenses for Potential Risks	-	50,000
Marketable Securities Impairment Losses	31,650	1,092
Financial Assets at Fair Value through Profit and Loss	26,365	12
Financial Assets Available for Sale	5,285	1,080
Impairment Losses on Investments in Associates, Subsidiaries, Jointly Controlled Entities and Held to Maturity Investments	21,177	26,960
Investment in Associates	-	-
Subsidiaries	21,177	26,960
Jointly Controlled Entities	-	-
Held to Maturity Investments	-	-
Other	237,017	191,860
Total	1,494,935	1,291,545

(1) For a description of the Loans and Receivables categories, see “*Business of the Group – Loan Classification and Provisioning Policy*” in the Base Prospectus.

Other Operating Expenses

The Group’s other operating expenses increased by 17.6% from TL 6,616 million in 2011 to TL 7,783 million in 2012. This increase was principally attributable to increase in provision expense related to pension fund deficit of the Bank, provisions set aside for a dividend to be distributed to employees in accordance with “IAS 19 – Employee Benefits” and wage increases considering the collective bargaining agreement agreed on March 4, 2013. Expenses related to operations of the Group’s insurance/reinsurance companies constituted TL 2,482 million and TL 2,305 million of the Group’s other operating expenses in 2012 and 2011, respectively.

Net Profit from Continuing Operations

The Group’s net profit from continuing operations increased by 55.5% from TL 2,389 million in 2011 to TL 3,715 million in 2012. This increase in net profit was primarily due to a 26.3% increase in net interest income and a 94.9% increase in trading gains. All other remaining revenue items also contributed to the 22.7% growth in operating income, which more than offset the 17.6% growth in other operating expenses.

For 2012, the Bank’s return on average assets was 2.0% and the return on its average equity was 16.5%, compared to 1.8% and 15.2%, respectively, for 2011.

Segmental Analysis

The Group presents its group structure under three principal business lines: Banking Services, Financial Participations and Non-Financial Participations. These business lines are further divided into various sub business lines based upon business activities as described under “*Business of the Group – Business Activities*” in the Base Prospectus. Under its Banking Services business lines, there are five sub-business lines: corporate, commercial, retail, private banking and capital markets activities. For accounting purposes, however, the Group reports its business in its BRSA Financial Statements under six segments: Corporate, Commercial, Retail, Private, Treasury/Investment and Unallocated. The first five of these segments largely correspond to the five sub-business lines noted

above. The Bank's results make up the large majority of the results for these five segments, with the remainder being contributed by separate legal entities within the Financial Participations business lines. For a list of the activities undertaken in its Financial Participations sector, see "*Business of the Group – Subsidiaries and Affiliates – Financial Participations*" in the Base Prospectus. The Bank does not consolidate the results of its non-financial activities in its consolidated BRSA Financial Statements on a line by-line basis and so these results do not appear in the segmental data included therein.

Non-financial participations are reflected under the "Investments in Associates" and "Investments in Subsidiaries" items in the consolidated BRSA Financial Statements. Non-financial associates and subsidiaries whose equity securities are traded in an active stock exchange are reflected on financial statements with their fair value prices taking into consideration their quoted market prices at the stock exchange. Associates and subsidiaries whose equity securities are not traded in an active stock exchange are recorded at their cost on the acquisition date and these assets are reflected on the financial statements with their acquisition cost less impairment losses, if any. For a list of the Bank's non-financial participations as of March 31, 2013, see "*Business of the Group – Subsidiaries and Affiliates – Non-Financial Participations*" in the Base Prospectus (as of March 31, 2014, this list remains unchanged other than due to the sale of Antgıda Gıda Tarım Turizm Enerji ve Demir Çelik San. Tic. A.Ş. on March 11, 2014).

The following table sets forth certain information regarding the Group's business segments as of and for the three months ended March 31, 2014:

As of (or for the three months ended) March 31, 2014							
	Corporate	Commercial	Retail	Private	Treasury/ Investment	Unallocated	Total
(TL thousands)							
OPERATING INCOME/EXPENSE							
Interest Income	764,869	1,406,133	868,286	6,376	1,069,120	115,916	4,230,700
Interest Income from Loans	743,785	1,367,827	868,286	6,376	—	107,389	3,093,663
Interest Income from Banks	-	-	-	-	42,494	-	42,494
Interest Income from Money Market Transactions	-	-	-	-	691	-	691
Interest Income from Securities	-	-	-	-	1,025,587	-	1,025,587
Finance Lease Income	8,298	31,370	-	-	-	-	39,668
Other Interest Income	12,786	6,936	-	-	348	8,527	28,597
Interest Expense	257,705	222,239	560,425	252,705	766,610	142,458	2,202,142
Interest Expense on Deposits	186,871	222,239	560,425	252,705	0	119,477	1,341,717
Interest Expense on Funds Borrowed	70,834	-	-	-	100,275	-	171,109
Interest Expense on Money Market Transactions	-	-	-	-	443,534	-	443,534
Interest Expense on Securities Issued	-	-	-	-	222,538	-	222,538
Other Interest Expense	-	-	-	-	263	22,981	23,244
Net Interest Income	507,164	1,183,894	307,861	(246,329)	302,510	(26,542)	2,028,558
Net Fees and Commissions Income	(25,998)	210,259	210,658	3,467	12,725	(64,236)	346,875
Fees and Commissions Received	59,086	270,871	210,679	3,467	28,485	7,827	580,415
Fees and Commissions Paid	85,084	60,612	21	-	15,760	72,063	233,540
Dividend Income	-	-	-	-	113,261	-	113,261
Trading Income/Loss (Net)	-	-	-	-	169,107	-	169,107
Other Income	472,453	489,608	50,788	2	148,952	105,756	1,267,559
Prov. for Loans and Other Receivables	11,409	161,053	101,028	159	6,519	380,036	660,204
Other Operating Expense	449,474	590,842	451,020	5,700	177,102	495,475	2,169,613
Income Before Tax	492,736	1,131,866	17,259	(248,719)	562,934	(860,533)	1,095,543
Tax Provision	-	-	-	-	-	-	269,505
Net Period Profit	-	-	-	-	-	-	826,038
Group Profit/Loss	-	-	-	-	-	-	751,708
Minority Shares' Profit/Loss	-	-	-	-	-	-	74,330
SEGMENT ASSETS							
Fin. Assets At Fair Value Through P/L	-	-	-	-	2,885,782	-	2,885,782
Banks and Other Financial Institutions	-	-	-	-	5,775,181	-	5,775,181
Money Market Placements	-	-	-	-	151,041	-	151,041
Financial Assets Available for Sale	-	-	-	-	35,149,358	-	35,149,358
Loans and Receivables	53,409,637	55,248,576	33,571,216	267,208	102,752	4,158,964	146,758,353
Held to Maturity Investments	-	-	-	-	7,169,309	-	7,169,309
Associates and Subsidiaries	-	-	-	-	3,856,282	-	3,856,282
Lease Receivables	548,707	1,556,955	-	-	2,630	-	2,108,292
Other	948,673	249,200	-	-	1,363,177	38,818,816	41,379,866
Total	54,907,017	57,054,731	33,571,216	267,208	56,455,512	42,977,780	245,233,464
SEGMENT LIABILITIES AND EQUITY							
Deposits	19,687,876	24,129,872	53,069,745	18,821,221	-	10,858,728	126,567,442
Derivative Financial Liabilities Held for Trading	-	-	-	-	1,279,895	-	1,279,895
Funds Borrowed	11,564,944	-	-	-	16,141,101	-	27,706,045
Money Market Funds	-	-	-	-	18,855,761	-	18,855,761
Securities Issued(1)	-	-	-	-	14,198,715	-	14,198,715
Other Liabilities	116,193	-	-	-	144,461	19,407,206	19,667,860
Provisions	-	-	-	-	-	11,280,111	11,280,111
Shareholders' Equity	-	-	-	-	-	25,677,635	25,677,635
Total	31,369,013	24,129,872	53,069,745	18,821,221	50,619,933	67,223,680	245,233,464

(1) Includes subordinated bonds, which are classified on the balance sheet as subordinated loans.

The following table sets forth certain information regarding the Group's business segments as of and for the three months ended March 31, 2013:

As of (or for the three months ended) March 31, 2013							
	Corporate	Commercial	Retail	Private	Treasury/ Investment	Unallocated	Total
(TL thousands)							
OPERATING INCOME/EXPENSE							
Interest Income	604,181	1,140,780	786,421	10,883	961,371	51,114	3,554,750
Interest Income from Loans	585,118	1,118,639	786,421	10,883	-	36,767	2,537,828
Interest Income from Banks	—	—	—	—	52,840	—	52,840
Interest Income from Money Market Transactions	—	—	—	—	1,573	—	1,573
Interest Income from Securities	—	—	—	—	906,094	—	906,094
Finance Lease Income	12,936	14,989	—	—	—	—	27,925
Other Interest Income	6,127	7,152	—	—	864	14,347	28,490
Interest Expense	276,167	173,079	425,209	254,954	426,283	33,799	1,589,491
Interest Expense on Deposits	240,192	173,079	425,209	254,954	—	4,921	1,098,355
Interest Expense on Funds Borrowed	35,975	-	-	-	75,371	—	111,346
Interest Expense on Money Market Transactions	—	—	—	—	221,613	—	221,613
Interest Expense on Securities Issued	—	—	—	—	128,340	—	128,340
Other Interest Expense	—	—	—	—	959	28,878	29,837
Net Interest Income	328,014	967,701	361,212	(244,071)	535,088	17,315	1,965,259
Net Fees and Commissions Income	18,282	147,673	210,340	5,568	14,047	(37,513)	358,397
Fees and Commissions Received	78,548	221,116	210,364	5,568	45,901	9,115	570,612
Fees and Commissions Paid	60,266	73,443	24	—	31,854	46,628	212,215
Dividend Income	—	—	—	—	102,974	-	102,974
Trading Income/Loss (Net)	—	—	—	—	208,380	-	208,380
Other Income	187,465	451,605	265,005	11	172,453	104,790	1,181,329
Prov. for Loans and Other Receivables ⁽¹⁾ ...	6,331	165,056	84,901	122	822	271,751	528,983
Other Operating Expense ⁽¹⁾	177,360	567,786	598,266	7,255	151,310	449,423	1,951,400
Income Before Tax	350,070	834,137	153,390	(245,869)	880,810	(636,582)	1,335,956
Tax Provision	—	—	—	—	—	—	227,395
Net Period Profit	—	—	—	—	—	—	1,108,561
Group Profit/Loss	—	—	—	—	—	—	1,030,345
Minority Shares' Profit/Loss	—	—	—	—	—	—	78,216
SEGMENT ASSETS							
Fin. Assets At Fair Value Through P/L	—	—	—	—	2,236,580	—	2,236,580
Banks and Other Financial Institutions	—	—	—	—	4,418,506	—	4,418,506
Money Market Placements	—	—	—	—	221,430	—	221,430
Financial Assets Available for Sale	—	—	—	—	31,378,582	—	31,378,582
Loans and Receivables	43,605,495	45,344,387	26,974,064	454,885	-	2,797,903	119,176,734
Held to Maturity Investments	—	—	—	—	10,607,683	—	10,607,683
Associates and Subsidiaries	—	—	—	—	4,483,343	—	4,483,343
Lease Receivables	756,007	635,984	—	—	5,635	—	1,397,626
Other	1,063,014	351,476	—	—	1,119,032	30,563,848	33,097,370
Total	45,424,516	46,331,847	26,974,064	454,885	54,470,791	33,361,751	207,017,854
SEGMENT LIABILITIES AND EQUITY							
Deposits	21,666,127	20,934,516	41,764,578	18,648,785	—	3,762,026	106,776,032
Derivative Financial Liabilities Held for Trading	—	—	—	—	561,881	—	561,881
Funds Borrowed	8,384,571	—	—	—	11,820,674	—	20,205,245
Money Market Funds	—	—	—	—	20,438,091	—	20,438,091
Securities Issued ⁽¹⁾	—	—	—	—	8,491,668	—	8,491,668
Other Liabilities	80,317	—	—	—	219,717	14,705,676	15,005,710
Provisions	—	—	—	—	—	10,367,785	10,367,785
Shareholders' Equity	—	—	—	—	—	25,171,442	25,171,442
Total	30,131,015	20,934,516	41,764,578	18,648,785	41,532,031	54,006,929	207,017,854

(1) Includes subordinated bonds, which are classified on the balance sheet as subordinated loans.

The following table sets forth certain information regarding the Group's business segments as of and for the year ended December 31, 2013:

As of (or for the year ended) December 31, 2013							
	Corporate	Commercial	Retail	Private	Treasury/ Investment	Unallocated	Total
	(TL thousands)						
OPERATING INCOME/EXPENSE							
Interest Income	2,788,001	4,745,910	3,279,487	39,690	3,748,362	252,458	14,853,908
Interest Income from Loans	2,694,840	4,659,878	3,279,487	39,690	-	205,890	10,879,785
Interest Income from Banks	—	—	—	—	162,261	—	162,261
Interest Income from Money Market Transactions	—	—	—	—	14,374	—	14,374
Interest Income from Securities	—	—	—	—	3,570,864	—	3,570,864
Finance Lease Income	60,556	65,490	—	—	-	—	126,046
Other Interest Income	32,605	20,542	—	—	863	46,568	100,578
Interest Expense	1,025,499	739,619	1,698,923	1,086,472	2,100,453	521,048	7,172,014
Interest Expense on Deposits	835,417	739,619	1,698,923	1,086,472	—	436,758	4,797,189
Interest Expense on Funds Borrowed	190,082	—	—	—	338,799	—	528,881
Interest Expense on Money Market Transactions	—	—	—	—	1,165,751	—	1,165,751
Interest Expense on Securities Issued	—	—	—	—	595,555	—	595,555
Other Interest Expense	—	—	—	—	348	84,290	84,638
Net Interest Income	1,762,502	4,006,291	1,580,564	(1,046,782)	1,647,909	(268,590)	7,681,894
Net Fees and Commissions Income	(131,575)	820,406	899,894	22,837	74,428	(217,044)	1,468,946
Fees and Commissions Received	227,869	1,034,589	900,044	22,837	200,214	14,657	2,400,210
Fees and Commissions Paid	359,444	214,183	150	—	125,786	231,701	931,264
Dividend Income	—	—	—	—	238,057	—	238,057
Trading Income/Loss (Net)	—	—	—	—	378,591	—	378,591
Other Income	1,038,827	1,813,698	1,011,796	30	313,579	447,403	4,625,333
Prov. for Loans and Other Receivables	36,879	560,619	298,209	1,552	26,721	730,721	1,654,701
Other Operating Expense	792,648	2,285,810	2,198,387	28,826	282,125	2,720,443	8,308,239
Income Before Tax	1,840,227	3,793,966	995,658	(1,054,293)	2,343,718	(3,489,395)	4,429,881
Tax Provision	—	—	—	—	—	—	823,022
Net Period Profit	—	—	—	—	—	—	3,606,859
Group Profit/Loss	—	—	—	—	—	—	3,235,921
Minority Shares' Profit/Loss	—	—	—	—	—	—	370,938
SEGMENT ASSETS							
Fin. Assets At Fair Value Through P/L	—	—	—	—	2,936,025	—	2,936,025
Banks and Other Financial Institutions	—	—	—	—	5,186,011	—	5,186,011
Money Market Placements	—	—	—	—	140,375	—	140,375
Financial Assets Available for Sale	—	—	—	—	34,275,403	—	34,275,403
Loans and Receivables	52,900,499	53,664,424	34,014,279	501,812	—	4,655,257	145,736,271
Held to Maturity Investments	—	—	—	—	7,728,447	—	7,728,447
Associates and Subsidiaries	—	—	—	—	4,174,551	—	4,174,551
Lease Receivables	1,215,477	817,888	—	—	757	—	2,034,122
Other	957,127	278,196	—	—	1,342,182	36,830,430	39,407,935
Total	55,073,103	54,760,508	34,014,279	501,812	55,783,751	41,485,687	241,619,140
SEGMENT LIABILITIES AND EQUITY							
Deposits	17,290,610	24,758,068	48,624,102	22,226,914	—	8,938,104	121,837,798
Derivative Financial Liabilities Held for Trading ..	—	—	—	—	1,197,345	—	1,197,345
Funds Borrowed	11,209,648	—	—	—	16,120,807	—	27,330,455
Money Market Funds	—	—	—	—	24,999,875	—	24,999,875
Securities Issued ⁽¹⁾	—	—	—	—	13,060,987	—	13,060,987
Other Liabilities	45,032	—	—	—	158,214	16,175,840	16,379,086
Provisions	—	—	—	—	—	10,918,968	10,918,968
Shareholders' Equity	—	—	—	—	—	25,894,626	25,894,626
Total	28,545,290	24,758,068	48,624,102	22,226,914	55,537,228	61,927,538	241,619,140

(1) Includes subordinated bonds, which are classified on the balance sheet as subordinated loans.

The following table sets forth certain information regarding the Group's business segments as of and for the year ended December 31, 2012:

As of (or for the year ended) December 31, 2012

	As of (or for the year ended) December 31, 2012						
	Corporate	Commercial	Retail	Private	Treasury/ Investment	Unallocated	Total
	(TL thousands)						
OPERATING INCOME/EXPENSE							
Interest Income	2,261,102	4,645,291	3,114,741	45,054	4,343,004	267,664	14,676,856
Interest Income from Loans	2,182,957	4,567,218	3,114,740	45,054	—	219,994	10,129,963
Interest Income from Banks	—	—	—	—	199,780	—	199,780
Interest Income from Money Market Transactions	—	—	—	—	7,762	—	7,762
Interest Income from Securities	—	—	—	—	4,135,462	—	4,135,462
Finance Lease Income	47,791	59,319	—	—	—	—	107,110
Other Interest Income	30,354	18,754	1	—	—	47,670	96,779
Interest Expense	1,231,740	973,261	1,802,465	1,251,535	2,191,472	384,118	7,834,591
Interest Expense on Deposits	1,073,789	973,261	1,802,465	1,251,535	—	308,044	5,409,094
Interest Expense on Funds Borrowed	157,951	—	—	—	259,787	—	417,738
Interest Expense on Money Market Transactions	—	—	—	—	1,476,204	—	1,476,204
Interest Expense on Securities Issued	—	—	—	—	454,618	—	454,618
Other Interest Expense	—	—	—	—	863	76,074	76,937
Net Interest Income	1,029,362	3,672,030	1,312,276	(1,206,481)	2,151,532	(116,454)	6,842,265
Net Fees and Commissions Income	7,131	192,231	588,045	17,106	57,590	396,216	1,258,319
Fees and Commissions Received	237,050	521,742	588,128	17,106	125,172	592,236	2,081,434
Fees and Commissions Paid	229,919	329,511	83	—	67,582	196,020	823,115
Dividend Income	—	—	—	—	205,032	—	205,032
Trading Income/Loss (Net)	—	—	—	—	871,070	—	871,070
Other Income	1,143,989	1,232,846	1,628,798	277	242,517	323,451	4,571,878
Prov. for Loans and Other Receivables	19,673	427,490	244,815	868	26,964	571,735	1,291,545
Other Operating Expense	1,022,088	1,693,298	2,813,307	73,774	196,775	1,984,131	7,783,373
Income Before Tax	1,138,721	2,976,319	470,997	(1,263,740)	3,304,002	(1,952,653)	4,673,646
Tax Provision	—	—	—	—	—	—	958,912
Net Period Profit	—	—	—	—	—	—	3,714,734
Group Profit/Loss	—	—	—	—	—	—	3,412,022
Minority Shares' Profit/Loss	—	—	—	—	—	—	302,712
SEGMENT ASSETS							
Fin. Assets At Fair Value Through P/L	—	—	—	—	2,202,641	—	2,202,641
Banks and Other Financial Institutions	—	—	—	—	4,551,893	—	4,551,893
Money Market Placements	—	—	—	—	81,675	—	81,675
Financial Assets Available for Sale	—	—	—	—	32,173,825	—	32,173,825
Loans and Receivables	41,675,594	42,829,013	27,461,747	403,235	—	2,848,894	115,218,483
Held to Maturity Investments	—	—	—	—	11,048,779	—	11,048,779
Associates and Subsidiaries	—	—	—	—	4,398,434	—	4,398,434
Lease Receivables	755,981	625,349	—	—	3,125	—	1,384,455
Other	1,148,704	169,652	1,159	—	1,108,704	27,586,335	30,014,554
Total	43,580,279	43,624,014	27,462,906	403,235	55,569,076	30,435,229	201,074,739
SEGMENT LIABILITIES AND EQUITY							
Deposits	22,271,049	20,078,111	42,741,297	17,726,355	—	3,194,048	106,010,860
Derivative Financial Liabilities Held for Trading	—	—	—	—	760,440	—	760,440
Funds Borrowed	8,235,783	—	—	—	10,926,129	—	19,161,912
Money Market Funds	—	—	—	—	17,030,831	—	17,030,831
Securities Issued ⁽¹⁾	—	—	—	—	8,280,814	—	8,280,814
Other Liabilities	41,365	—	—	—	179,633	14,490,072	14,711,070
Provisions	—	—	—	—	—	10,260,057	10,260,057
Shareholders' Equity	—	—	—	—	—	24,858,755	24,858,755
Total	30,548,197	20,078,111	42,741,297	17,726,355	37,177,847	52,802,932	201,074,739

(1) Includes subordinated bonds, which are classified on the balance sheet as subordinated loans.

The following table sets forth certain information regarding the Group's segments as of and for the year ended December 31, 2011:

As of (or for the year ended) December 31, 2011							
	Corporate	Commercial	Retail	Private	Treasury/ Investment	Unallocated	Total
	(TL thousands)						
OPERATING INCOME/EXPENSE							
Interest Income	1,869,951	3,352,299	2,180,070	59,886	4,419,946	199,200	12,081,352
Interest Income from Loans	1,831,293	3,256,346	2,180,070	59,886	—	171,222	7,498,817
Interest Income from Banks	—	—	—	—	194,132	—	194,132
Interest Income from Money Market Transactions	—	—	—	—	5,176	—	5,176
Interest Income from Securities	—	—	—	—	4,220,638	—	4,220,638
Finance Lease Income	38,658	63,892	—	—	—	—	102,550
Other Interest Income	—	32,061	—	—	—	27,978	60,039
Interest Expense	1,180,777	676,576	1,285,359	1,838,853	1,549,009	133,782	6,664,356
Interest Expense on Deposits	1,036,710	676,576	1,285,359	1,838,853	—	94,271	4,931,769
Interest Expense on Funds Borrowed	144,067	—	—	—	229,383	—	373,450
Interest Expense on Money Market Transactions	—	—	—	—	1,109,917	—	1,109,917
Interest Expense on Securities Issued	—	—	—	—	209,706	—	209,706
Other Interest Expense	—	—	—	—	3	39,511	39,514
Net Interest Income	689,174	2,675,723	894,711	(1,778,967)	2,870,937	65,418	5,416,996
Net Fees and Commissions Income	(40,718)	386,146	526,556	42,407	68,093	120,242	1,102,726
Fees and Commissions Received	157,078	387,749	526,556	42,407	124,273	550,611	1,788,674
Fees and Commissions Paid	197,796	1,603	—	—	56,180	430,369	685,948
Dividend Income	—	—	—	—	171,477	—	171,477
Trading Income/Loss (Net)	—	—	—	—	446,913	—	446,913
Other Income	881,702	1,078,717	1,521,386	212	126,400	462,110	4,070,527
Prov. for Loans and Other Receivables	52,172	455,254	201,205	122	21,730	764,452	1,494,935
Other Operating Expense	1,158,205	1,481,810	2,621,065	138,511	300,158	916,046	6,615,795
Income Before Tax	319,781	2,203,522	120,383	(1,874,981)	3,361,932	(1,032,728)	3,097,909
Tax Provision	—	—	—	—	—	—	708,541
Net Period Profit	—	—	—	—	—	—	2,389,368
Group Profit/Loss	—	—	—	—	—	—	2,271,539
Minority Shares' Profit/Loss	—	—	—	—	—	—	117,829
SEGMENT ASSETS							
Fin. Assets At Fair Value Through P/L	—	—	—	—	2,418,121	—	2,418,121
Banks and Other Financial Institutions	—	—	—	—	4,747,906	—	4,747,906
Money Market Placements	—	—	—	—	171,613	—	171,613
Financial Assets Available for Sale	—	—	—	—	33,557,066	—	33,557,066
Loans and Receivables	39,041,767	35,680,743	21,186,496	646,719	—	2,472,397	99,028,122
Held to Maturity Investments	—	—	—	—	13,707,432	—	13,707,432
Associates and Subsidiaries	—	—	—	—	3,979,038	—	3,979,038
Lease Receivables	589,828	784,284	—	—	2,278	—	1,376,390
Other	347,506	404,653	—	—	1,037,294	23,160,689	24,950,142
Total	39,979,101	36,869,680	21,186,496	646,719	59,620,748	25,633,086	183,935,830
SEGMENT LIABILITIES AND EQUITY							
Deposits	20,752,480	16,978,330	32,627,973	26,724,791	—	1,748,422	98,831,996
Derivative Financial Liabilities Held for Trading	—	—	—	—	916,086	—	916,086
Funds Borrowed	851,784	—	—	—	18,022,491	—	18,874,275
Money Market Funds	—	—	—	—	22,472,982	—	22,472,982
Securities Issued	—	—	—	—	3,765,876	—	3,765,876
Other Liabilities	37,784	—	—	—	69,080	9,943,314	10,050,178
Provisions	—	—	—	—	—	8,713,868	8,713,868
Shareholders' Equity	—	—	—	—	—	20,310,569	20,310,569
Total	21,642,048	16,978,330	32,627,973	26,724,791	45,246,515	40,716,173	183,935,830

Financial Condition

The tables below set forth the Group's balance sheet data as of the indicated dates.

	As of December, 31			As of March 31,
	2011	2012	2013	2014
	(TL thousands)			
ASSETS				
Cash And Balances with the Central Bank	13,886,577	16,111,127	23,409,741	24,165,805
Financial Assets At Fair Value Through Profit And Loss (Net)	2,418,121	2,202,641	2,936,025	2,885,782
Financial Assets Held for Trading.....	2,418,121	2,202,641	2,936,025	2,885,782
Government Debt Securities	976,193	983,313	1,138,799	1,199,368
Share Certificates.....	153,621	195,388	55,273	48,196
Derivative Financial Assets Held for Trading.....	961,689	642,523	1,288,834	1,151,662
Other Marketable Securities.....	326,618	381,417	453,119	486,556
Banks	4,747,906	4,551,893	5,186,011	5,775,181
Money Market Placements	171,613	81,675	140,375	151,041
Interbank Money Market Placements.....	43,141	-	-	-
İstanbul Stock Exchange Money Market Placements.....	120,520	72,968	128,447	127,666
Receivables from Reverse Repurchase Agreements.....	7,952	8,707	11,928	23,375
Financial Assets Available For Sale (Net)	33,557,066	32,173,825	34,275,403	35,149,358
Share Certificates.....	70,887	137,480	96,782	67,127
Government Debt Securities	30,445,391	30,115,407	31,980,089	32,897,124
Other Marketable Securities.....	3,040,788	1,920,938	2,198,532	2,185,107
Loans	99,028,122	115,218,483	145,736,271	146,758,353
Loans	99,028,122	114,718,779	145,189,919	146,187,254
Loans to the Bank's Risk Group	702,189	567,177	568,510	565,127
Other.....	98,325,933	114,151,602	144,621,409	145,622,127
Non-Performing Loans	2,109,419	2,154,482	2,476,333	2,642,616
Specific Provisions (-).....	2,109,419	1,654,778	1,929,981	2,071,517
Factoring Receivables	404,653	1,014,940	946,111	777,186
Held To Maturity Investments (Net)	13,707,432	11,048,779	7,728,447	7,169,309
Government Debt Securities	13,686,705	11,033,267	7,704,816	7,132,997
Other Marketable Securities.....	20,727	15,512	23,631	36,312
Investments In Associates (Net)	776,951	778,281	768,110	771,666
Associates Accounted for Using the Equity Method.....	74,405	86,722	96,644	100,476
Unconsolidated Associates.....	702,546	691,559	671,466	671,190
Financial Investments	-	-	-	-
Non-Financial Investments	702,546	691,559	671,466	671,190
Investments In Subsidiaries (Net)	3,202,087	3,620,153	3,406,441	3,084,616
Unconsolidated Financial Subsidiaries.....	-	-	-	-
Unconsolidated Non-Financial Subsidiaries.....	3,202,087	3,620,153	3,406,441	3,084,616
Lease Receivables	1,376,390	1,384,455	2,034,122	2,108,292
Finance Lease Receivables	1,599,365	1,606,625	2,327,421	2,423,754
Operating Lease Receivables	2,278	3,125	757	2,630
Unearned Income (-)	225,253	225,295	294,056	318,092
Tangible Assets (Net)	2,166,852	2,139,784	2,234,328	2,231,013
Intangible Assets (Net)	120,352	189,627	293,017	335,592
Goodwill	29,590	35,974	35,974	35,974
Other	90,762	153,653	257,043	299,618
Investment Property (Net)	1,037,294	1,108,704	1,342,182	1,363,177
Tax Assets	655,919	738,397	692,764	765,908
Current Tax Asset	20,135	34,424	26,221	38,428
Deferred Tax Asset	635,784	703,973	666,543	727,480
Assets Held For Sale	60,256	73,295	68,649	80,736
Other Assets	6,618,239	8,638,680	10,421,143	11,660,449
Total Assets	183,935,830	201,074,739	241,619,140	245,233,464

	As of December 31			As of March 31,
	2011	2012	2013	2014
	(TL thousands)			
LIABILITIES & EQUITY				
Deposits	98,831,996	106,010,860	121,837,798	126,567,442
Deposits from the Bank's Risk Group.....	2,133,162	2,291,383	2,369,051	2,168,103
Other	96,698,834	103,719,477	119,468,747	124,399,339
Derivative Financial Liabilities Held for Trading	916,086	760,440	1,197,345	1,279,895
Funds Borrowed	18,779,275	19,072,787	27,223,696	27,596,869
Money Market Funds	22,472,982	17,030,831	24,999,875	18,855,761
Interbank Money Market Funds	-	19,458	-	-
İstanbul Stock Exchange Money Market Funds	1,975,830	2,180,946	2,403,976	2,344,427
Funds Provided Under Repurchase Agreements	20,497,152	14,830,427	22,595,899	16,511,334
Marketable Securities Issued (Net)	3,765,876	6,476,363	10,076,844	11,169,871
Bills	1,888,329	3,487,256	4,054,730	5,105,671
Bonds	1,877,547	2,989,107	6,022,114	6,064,200
Funds	7,894	9,745	5,954	4,722
Sundry Creditors	7,161,721	9,184,478	11,150,140	13,052,105
Other Liabilities	2,442,482	4,884,994	4,817,122	5,999,042
Provisions	8,713,868	10,260,057	10,918,968	11,280,111
General Loan Loss Provision	1,315,935	1,705,153	2,100,602	2,172,253
Reserves for Employee Benefits	287,456	406,691	413,496	437,309
Insurance Technical Reserves (Net)	4,334,641	4,651,413	4,801,240	4,982,143
Other Provisions	2,775,836	3,496,800	3,603,630	3,688,406
Tax Liability	438,081	631,853	405,870	611,991
Current Tax Liability	433,991	624,583	403,271	609,045
Deferred Tax Liability	4,090	7,270	2,599	2,946
Subordinated Loans	95,000	1,893,576	3,090,902	3,138,020
Shareholders' Equity	20,310,569	24,858,755	25,894,626	25,677,635
Paid-in Capital	4,500,000	4,500,000	4,500,000	4,500,000
Capital Reserves	2,808,602	4,261,752	2,329,096	2,018,760
Share Premium	33,937	33,940	33,940	33,940
Marketable Securities Revaluation Reserve	1,159,906	2,613,053	680,397	370,061
Bonus Shares Obtained from Associates, Subsidiaries and Jointly Controlled Entities (Joint Ventures)	(1,179)	(1,179)	(1,179)	(1,179)
Other Capital Reserves	1,615,938	1,615,938	1,615,938	1,615,938
Profit Reserves	8,352,002	10,402,674	13,310,918	15,986,736
Legal Reserves	1,838,830	2,031,309	2,286,486	2,510,133
Statutory Reserves	39,586	48,553	59,539	64,234
Extraordinary Reserves	6,363,264	8,318,990	10,812,744	13,299,237
Other Profit Reserves	110,322	3,822	152,149	113,132
Profit or Loss	2,179,515	2,802,512	2,621,162	105,056
Prior Years' Profit/Loss	(92,024)	(609,510)	(614,759)	(646,652)
Current Year Profit/Loss	2,271,539	3,412,022	3,235,921	751,708
Minority Shares	2,470,450	2,891,817	3,133,450	3,067,083
Total Liabilities and Equity	183,935,830	201,074,739	241,619,140	245,233,464

Assets

As of March 31, 2014, the Group had total assets of TL 245,233 million, an increase of 1.5% compared to TL 241,619 million as of December 31, 2013. The overall increase in the Group's total assets was primarily attributable to 0.7% and 3.2% increases in loans and "Cash and Balances with the Central Bank," respectively. As of March 31, 2014, 94.1% of the Group's total assets were in Turkey. Additional information regarding the Group's assets is set forth in "Selected Statistical and Other Information."

Cash and Balances with the Central Bank

As of March 31, 2014, the Group's cash and balances with the Central Bank was TL 24,166 million, an increase of 3.2% compared to TL 23,410 million as of December 31, 2013. The Group started to hold higher levels of foreign exchange-denominated reserves due to: (a) the increase in foreign exchange-denominated reserve requirements resulting from an increase in the Group's foreign exchange-denominated liabilities, which also depend upon foreign-exchange liquidity conditions in the market, and (b) utilizing the Reserve Option Mechanism, which gives Turkish banks the option to hold foreign exchange or gold reserves in place of a fraction of their Turkish Lira reserve requirements.

Loans, Leasing and Factoring Receivables

As of March 31, 2014, the Group had loans, leasing and factoring receivables of TL 149,073 million, an increase of 0.6% compared to TL 148,170 million as of December 31, 2013. This increase in the Group's loans, leasing and factoring receivables was primarily attributable to a 0.7% increase in loans, principally due to the 1.3% increase in Turkish Lira-denominated loans. This increase in Turkish Lira loans was primarily driven by a 3.3% increase in non-retail Turkish Lira-denominated loans. Additional information regarding the Group's loan portfolio is set forth in "*Selected Statistical and Other Information – Loan Portfolio.*"

Liabilities

As of March 31, 2014, the Group had total liabilities of TL 219,556 million, an increase of 1.8% compared to TL 215,725 million as of December 31, 2013. The overall increase in the Group's total liabilities was primarily attributable to a 3.9% increase in deposits and a 10.8% increase in marketable securities issued. Additional information regarding the Group's liabilities is set forth in "*Selected Statistical and Other Information.*"

Shareholders' Equity

As of March 31, 2014, the Group's shareholders' equity amounted to 10.5% of the Group's total assets, compared to 10.7% as of December 31, 2013. TL 649 million allocated for dividend payments was deducted from shareholders' equity in the three months ended March 31, 2014, which in turn limited the growth in shareholders' equity. Total shareholders' equity was TL 20,311 million, TL 24,859 million, TL 25,895 million and TL 25,678 million as of December 31, 2011, 2012 and 2013 and March 31, 2014, respectively.

Off-Balance Sheet Arrangements

The aggregate amount of off-balance sheet arrangements, comprising guarantees, letters of credit and similar obligations, totaled TL 41,484 million as of March 31, 2014, compared with TL 39,770 million as of December 31, 2013. The increase was largely due to the 15.8% increase in the letters of credit portfolio and 2.5% increase in the letters of guarantee portfolio. Additional information regarding the Group's off-balance sheet arrangements is set forth in "*Contingencies and Commitments*" below and "*Selected Statistical and Other Information.*"

Capital Adequacy

Each of the Bank and the Group is required to comply with capital adequacy guidelines promulgated by the BRSA, which are based upon the guidelines adopted by the Basel Committee on Banking Regulations and Supervision Practices of the Bank for International Settlements. These guidelines require banks to maintain adequate levels of regulatory capital against risk-bearing assets and off-balance sheet exposures (commitment and contingencies). In accordance with these guidelines, each of the Bank and the Group must maintain a total capital ratio in excess of 8% calculated in accordance with BRSA regulations. In addition, as a prudential requirement, the BRSA requires a target capital adequacy ratio that is 4% higher than the legal capital ratio.

Within the context of the implementation of the Basel III framework in Turkey, on January 1, 2014, the Regulation on Equities of Banks published in the Official Gazette No. 26333 dated November 1, 2006 regarding the capital of the banks through the end of 2013 has been replaced by the Regulation on Equities of Banks published in the Official Gazette dated September 5, 2013 and numbered 28756 (the "*2013 Equity Regulation*"). Under the 2013 Equity Regulation, Tier I capital is divided into core Tier I capital and additional Tier I capital. In connection with such classification, the regulation amending the Regulation on the Measurement and Evaluation of the Capital Adequacy of Banks, which also entered into effect on January 1, 2014, introduced new ratios for the evaluation of capital

adequacy. Under the provisions of these amendments, the minimum required total capital ratio remain at 8% while the core capital adequacy ratio and Tier 1 capital adequacy ratio are 4.5% and 6%, respectively. Each of the Bank and the Group currently satisfies the capital requirements of the BRSA.

The BRSA also maintains a policy, on a bank-by-bank basis, of requiring a higher capital adequacy ratio for banks that are seeking to open new branches, with a rate of 12% currently being applied to the Bank. As of March 31, 2014 and December 31, 2013, 2012 and 2011, the Group's capital adequacy ratio was 14.33%, 14.34%, 16.28% and 14.11%, respectively (14.80%, 14.38%, 16.33% and 14.07%, respectively, for the Bank). The Bank intends to maintain its (and the Group's) capital ratios in excess of those required by both Turkish law and internal risk limits determined by Board of Directors (see "Risk Management" in the Base Prospectus).

The following table sets out information on the Group's capital and its capital adequacy ratios as of the indicated dates; *it being understood* that: (a) such capital adequacy levels for 2011 would be different if calculated on the basis of Basel II, which became applicable as of July 1, 2012 and thus is reflected in the calculations as of December 31, 2012 and 2013, and (b) the calculations for March 31, 2014 are made in accordance with Basel III.

	As of December 31			As of March 31,
	2011	2012	2013	2014 ⁽¹⁾
	<i>(TL thousands, except percentages)</i>			
Paid-in capital	4,500,000	4,500,000	4,500,000	4,500,000
Paid-in capital inflation adjustments.....	1,615,938	1,615,938	1,615,938	1,615,938
Profit reserves	8,175,522	10,113,697	13,023,832	14,980,848
Profit	2,179,515	2,802,512	2,621,162	751,708
Tier I Capital (I).....	19,841,319	22,715,413	25,607,957	25,831,528
Tier II Capital (II)	1,698,000	4,815,882	5,133,727	5,409,254
Deductions (III)	352,225	205,724	174,324	75,520
Own Funds (I+II-III)	21,187,094	27,325,571	30,567,360	31,165,262
Risk Weighted Assets (including market and operational risk)	150,205,299	167,802,600	213,151,975	217,431,200
Capital Ratios:				
Tier I Ratio	13.2%	13.5%	12.0%	11.9%
Own Funds/Risk Weighted Assets	14.1%	16.3%	14.3%	14.3%

(1) As of January 1, 2014, capital is calculated within the scope of the "Regulation on Measurement and Evaluation of Capital Adequacy Ratios of Banks" as amended by the "Regulation Amending Regulation on Measurement and Evaluation of Capital Adequacy Ratios of Banks" published in the Official Gazette no. 28756 dated September 5, 2013.

The significant increases in the Group's capital in each of these periods represented the growth in the Group's retained earnings.

Non-Financial Participations/Non-BRSA consolidated subsidiaries

As of March 31, 2014, the significant strategic non-financial equity participations of the Bank were Şişecam Group and Avea İletişim Hizmetleri A.Ş. ("Avea"). These participations are strategic in the sense that they are long-term investments of the Bank in companies with strong market positions in Turkey and neighboring areas. The following tables set forth certain information regarding Şişecam Group and Avea (for which interim financial statements are not available). For a discussion of the differences between the BRSA Financial Statements and the IFRS Financial Statements, see Appendix 1 ("Overview of Significant Differences Between IFRS and BRSA Accounting Principles") to the Base Prospectus.

These non-financial participations are not consolidated in the consolidated BRSA Financial Statements; *however*, they are shown under the "Investments in Associates" and "Investments in

Subsidiaries” line items at their book values in the consolidated BRSA Financial Statements. If dividends are received from these non-financial participations, then such dividends are reflected in the applicable period’s income statement of the consolidated BRSA Financial Statements.

Türkiye Şişe ve Cam Fabrikaları A.Ş. (Consolidated)

	As of (or for the year ended) December 31			As of (or for the three months ended) March 31,	
	2011	2012	2013	2013	2014
	(TL thousands)				
Total Assets.....	8,254,776	8,721,608	11,482,629	9,304,052	11,777,710
Total Liabilities.....	3,098,455	3,115,667	4,867,328	3,450,575	4,987,839
Profit/(loss) for the period.....	740,564	318,863	454,015	85,715	131,941

AVEA İletişim Hizmetleri A.Ş.

	As of (or for the year ended) December 31		
	2011	2012	2013
	(TL thousands)		
Total Assets.....	10,953,269	10,694,873	6,915,886
Total Liabilities.....	6,376,164	2,493,977	2,882,823
Profit/(loss) for the period.....	(1,040,680)	(752,521)	(428,406)

Liquidity and Funding

The Group’s principal sources of funding are deposits from retail and corporate customers, including other banks. Currently, the Bank’s strategy is to fund itself mainly using deposits from its extensive customer base and to use funds borrowed and money market funds for the remaining part, although this approach is subject to change depending upon market opportunities and changes in prevailing rates for deposits and other funding sources. For further discussion on the Group’s risk management policies relating to funding, see, “Risk Management – Funding” in the Base Prospectus.

The tables below set out the Group’s principal sources of funding as of the dates indicated:

	As of March 31, 2014		
	TL	Foreign Currencies	Total
	(TL thousands)		
Deposits	60,613,838	65,953,604	126,567,442
Repos and Money Market Funds	15,555,134	3,300,627	18,855,761
Funds Borrowed ⁽¹⁾	9,551,319	32,353,441	41,904,760

(1) Including marketable securities issued (consisting of TL- and foreign-currency denominated bills and bonds issued by the Group) and subordinated loans.

	As of December 31, 2011			As of December 31, 2012			As of December 31, 2013		
	TL	Foreign Currencies	Total	TL	Foreign Currencies	Total	TL	Foreign Currencies	Total
	(TL thousands)								
Deposits.....	59,387,345	39,444,651	98,831,996	63,574,673	42,436,187	106,010,860	65,359,750	56,478,048	121,837,798
Repos and Money Market Funds.....	16,425,130	6,047,852	22,472,982	13,673,648	3,357,183	17,030,831	20,823,398	4,176,477	24,999,875
Funds Borrowed ⁽¹⁾	3,364,576	19,275,575	22,640,151	6,524,724	20,918,002	27,442,726	8,245,663	32,145,779	40,391,442

(1) Including marketable securities issued (consisting of TL- and foreign-currency denominated bills and bonds issued by the Group) and subordinated loans.

The Group's customer deposits constituted in aggregate approximately 51.6%, 50.4%, 52.7% and 53.7% of its total liabilities and shareholders' equity as of March 31, 2014 and December 31, 2013, 2012 and 2011, respectively. As of March 31, 2014, the Group's customer deposits amounted to TL 126,567 million, an increase of 3.9% from TL 121,838 million as of December 31, 2013, itself an increase of 14.9% from TL 106,011 million as of December 31, 2012 (TL 98,832 million as of December 31, 2011). For more information on deposits with the Group, see "Selected Statistical and Other Information – Deposits."

For tables setting out the maturity structure of the Group's deposits with a breakdown of the source of deposits for the years ended December 31, 2010, 2011 and 2012 and the three months ended March 31, 2014, see Part Five, II.a of the Group's BRSA Financial Statements.

The remaining sources of funds for the Group are funds borrowed, repos and money market funds, which accounted for 24.5%, 22.1%, 27.1% and 24.8% of the Group's total liabilities as of December 31, 2011, 2012 and 2013 and March 31, 2014, respectively. Funds borrowed are mainly composed of borrowings from foreign banks and institutions, subordinated loans and marketable securities issued by the Group consisting of TL- and foreign-currency denominated bills and bonds. Funds borrowed represented 12.3%, 13.6%, 16.7% and 17.1% of the Group's total liabilities as of December 31, 2011, 2012 and 2013 and March 31, 2014, respectively. As of March 31, 2014, the amount of the Group's total foreign currency-denominated borrowings was equivalent to 13.2% of the amount of its consolidated assets.

The tables below set out the Group's funding from banks and other institutions with regard to the kind of institution that provides the funding as of the dates indicated:

	As of March 31, 2014	
	TL	Foreign Currencies
	(TL thousands)	
Funds borrowed from the domestic banks and institutions	1,728,547	548,401
Funds borrowed from foreign banks, institutions and funds	2,016,808	23,303,113
Marketable securities issued	5,805,964	5,363,907
Subordinated Loans	—	3,138,020
Total	9,551,319	32,353,441

	As of December 31					
	2011		2012		2013	
	TL	Foreign Currencies	TL	Foreign Currencies	TL	Foreign Currencies
	(TL thousands)					
Funds borrowed from domestic banks and institutions	501,011	766,941	1,003,219	548,672	1,363,090	707,257
Funds borrowed from foreign banks, institutions and funds	41,140	17,470,183	843,131	16,677,765	1,748,243	23,405,106
Marketable securities issued	2,822,425	943,451	4,678,374	1,797,989	5,134,330	4,942,514
Subordinated loans	—	95,000	—	1,893,576	—	3,090,902
Total	3,364,576	19,275,575	6,524,724	20,918,002	8,245,663	32,145,779

The tables below set out the Group's funds borrowed based upon their maturity as of the dates indicated:

As of March 31, 2014		
	TL	Foreign Currencies
	<i>(TL thousands)</i>	
Short-term	7,467,088	8,811,919
Medium and Long-term	2,084,231	23,541,522
Total	9,551,319	32,353,441

As of December 31						
	2011		2012		2013	
	TL	Foreign Currencies	TL	Foreign Currencies	TL	Foreign Currencies
	<i>(TL thousands)</i>					
Short-term.....	2,380,050	6,539,309	5,278,082	5,976,423	6,692,920	8,773,916
Medium and long-term	984,526	12,736,266	1,246,642	14,941,579	1,552,743	23,371,863
Total	3,364,576	19,275,575	6,524,724	20,918,002	8,245,663	32,145,779

Borrowings from foreign banks and institutions include syndicated loans, “diversified payment rights” (DPR) future flow transactions, eurobonds and other fund-raising. Details of the Bank’s syndicated loans (and, for syndicated loans maturing in May 2014, the refinancing thereof), future flow transactions and material eurobonds as of March 31, 2014 are as follows:

Outstanding Principal	Final Maturity	Interest rate %
\$12 million DPR issuance.....	November 2014	Libor + 1.83%
\$6.5 million DPR issuance ⁽¹⁾	May 2014	Libor + 0.93%
\$6.5 million DPR issuance ⁽¹⁾	May 2014	Libor + 0.23%
\$9 million DPR issuance ⁽¹⁾	May 2014	Libor + 0.16%
\$12 million DPR issuance.....	February 2015	Libor + 0.84%
\$68.75 million DPR issuance.....	November 2016	Varies
€36.7 million DPR issuance.....	November 2016	Varies
€57 million DPR issuance.....	November 2018	Varies
€55 million DPR issuance.....	November 2016	Varies
€50 million DPR issuance.....	August 2024	Varies
€75 million DPR issuance.....	August 2024	Varies
\$175 million DPR issuance.....	August 2017	Varies
\$50 million DPR issuance.....	August 2017	Varies
\$400 million syndicated loan	May 2015	Libor + 0.5%
€672 million syndicated loan	May 2015	Euribor + 0.5%
\$391.0 million syndicated loan	September 2014	Libor + 0.3%
€651.5 million syndicated loan	September 2014	Euribor + 0.3%
\$500 million eurobond	February 2016	5.10%
\$1,000 million subordinated eurobond	October 2022	6.00%
\$500 million eurobond	November 2017	3.875%
\$750 million eurobond	October 2018	3.750%
\$500 million eurobond	April 2019	5.50%
\$400 million subordinated eurobond	December 2023	7.850%

⁽¹⁾ These issuances were repaid in May 2014 as per their scheduled maturities.

The Bank has also issued certain smaller and/or shorter tenor Series of Notes under the Program. The Bank may issue, from time to time, additional Series of Notes under the Program, which (as permitted by the Program) may be in any currency, with any tenor and with any interest rate, which issuances may be listed or unlisted.

In addition to the above, the Group has entered into various transactions with multilateral and developmental institutions, export credit agencies and other lenders, principally for the purposes of financing project financings, micro, small and medium-sized enterprises, energy efficiency projects or certain imports.

Many of the Group's financings include provisions permitting the applicable creditors to require the accelerated repayment of the applicable indebtedness, including as a result of a breach of a financial or other covenant or the occurrence of a change of control. The Group monitors its compliance with its obligations under its financing arrangements in order to seek to avoid any such acceleration.

As of the date of this Prospectus, the Bank's management believes that the Bank's and the Group's liquidity is sufficient for its present requirements for at least the next 12 months from the date of this Prospectus.

Contingencies and Commitments

Guarantees. The Group offers its customers products such as guarantees and letters of credit to meet its customers' needs for commercial banking services, frequently in connection with their customers' export and import activities. These products do not appear on the Group's balance sheet. For the breakdown of contingencies and commitments, see Part Five, III of the Group's March 31, 2014 BRSA Financial Statements.

As of March 31, 2014, the Group had issued letters of credit amounting to TL 7,992 million, guarantees amounting to TL 31,392 million, acceptance credits amounting to TL 1,341 million and other guarantees and endorsements amounting to TL 760 million.

The table below sets forth the Group's total off-balance sheet guarantees as of the indicated dates.

	As of December 31,			As of
	2011	2012	2013	March 31,
	(TL thousands)			2014
Letters of guarantee.....	19,924,273	22,947,461	30,615,250	31,392,254
Acceptance credits	876,324	1,298,250	1,494,946	1,340,594
Letters of credit	5,761,529	5,220,486	6,903,157	7,991,576
Other guarantees ⁽¹⁾	714,960	631,010	756,699	759,961
Total	27,277,086	30,097,207	39,770,052	41,484,385

(1) Includes endorsements.

Derivatives. The Group enters into forward and swap contracts to provide hedging services for itself and its clients. The table below sets forth the Group's total derivative transactions, by currency, as of the dates indicated.

	As of March 31, 2014					
	Buy			Sell		
	TL	Foreign Currency	Total	TL	Foreign Currency	Total
	(TL thousands)					
Forward foreign exchange contracts.....	1,494,578	5,867,964	7,362,542	2,160,125	5,248,485	7,408,610
Currency Swaps	8,322,905	23,727,306	32,050,211	15,608,424	14,792,080	30,400,504
Interest rate swaps	1,867,480	10,007,527	11,875,007	1,867,480	10,007,527	11,875,007
Currency options	2,263,336	6,781,626	9,044,962	3,565,665	5,457,210	9,022,875
Interest rate options	60,000	1,202,382	1,262,382	60,000	1,202,382	1,262,382
Marketable security and index options	1,384	—	1,384	1,228	—	1,228
Currency futures.....	20,484	3,785	24,269	3,725	21,252	24,977
Interest rate futures.....	—	—	—	—	—	—

As of December 31, 2013						
	Buy			Sell		
	TL	Foreign Currency	Total	TL	Foreign Currency	Total
	(TL thousands)					
Forward foreign exchange contracts.....	2,700,765	3,303,958	6,004,723	1,208,734	4,830,877	6,039,611
Currency Swaps	8,276,302	15,023,163	23,299,465	8,213,744	14,888,196	23,101,940
Interest rate swaps	1,917,480	10,224,250	12,141,730	1,917,480	10,224,250	12,141,730
Currency options	1,708,133	4,108,815	5,816,948	1,647,633	4,151,335	5,798,968
Interest rate options	60,000	1,187,637	1,247,637	60,000	1,187,637	1,247,637
Marketable security and index options	1,177	—	1,177	1,177	—	1,177
Currency futures.....	4,150	11,652	15,802	3,346	12,930	16,276
Interest rate futures.....	—	—	—	—	—	—
As of December 31, 2012						
	Buy			Sell		
	TL	Foreign Currency	Total	TL	Foreign Currency	Total
	(TL thousands)					
Forward foreign exchange contracts.....	3,386,864	3,699,476	7,086,340	1,353,431	5,704,620	7,058,051
Currency Swaps	1,260,755	8,659,050	9,919,805	2,874,097	6,344,991	9,219,088
Interest rate swaps	3,594,000	10,129,215	13,723,215	3,594,000	10,129,215	13,723,215
Currency options	1,435,814	2,799,876	4,235,690	1,009,761	3,207,375	4,217,136
Interest rate options	60,000	1,197,956	1,257,956	60,000	1,197,956	1,257,956
Marketable security and index options	16,032	—	16,032	16,018	—	16,018
Currency futures.....	16,146	3,180	19,326	—	17,800	17,800
Interest rate futures.....	—	—	—	—	—	—
As of December 31, 2011						
	Buy			Sell		
	TL	Foreign Currency	Total	TL	Foreign Currency	Total
	(TL thousands)					
Forward foreign exchange contracts.....	4,624,783	4,366,439	8,991,222	1,072,625	7,913,093	8,985,718
Currency Swaps	2,686,329	7,574,161	10,260,490	3,524,951	6,852,196	10,377,147
Interest rate swaps	3,160,000	9,394,219	12,554,219	3,160,000	9,394,219	12,554,219
Currency options	906,064	1,476,887	2,382,951	906,064	1,473,548	2,379,612
Interest rate options	—	2,248,340	2,248,340	—	2,248,340	2,248,340
Marketable security and index options	—	—	—	—	—	—
Currency futures.....	8,909	14,631	23,540	13,595	9,620	23,215
Interest rate futures.....	—	—	—	—	—	—

Property, Plant and Equipment

The table below sets forth the components of the Group's consolidated property and equipment as of the indicated dates.

	As of December 31,			As of
	2011	2012	2013	March 31, 2014
	(TL thousands)			
Buildings	3,640,226	3,582,160	3,534,369	3,523,082
Land	132,826	140,511	142,289	144,501
Construction in progress	8,769	68,553	124,225	138,682
Vehicles	21,611	19,737	21,897	21,993
Other ⁽¹⁾	1,543,262	1,637,831	1,858,855	1,907,676
Depreciation	(3,179,842)	(3,309,008)	(3,447,307)	(3,504,921)
Net book value	2,166,852	2,139,784	2,234,328	2,231,013

(1) Leasing intangible assets, leasehold improvements, office equipments, furniture and fixtures are shown under "other" item.

SELECTED STATISTICAL AND OTHER INFORMATION

The following tables present certain selected statistical and other information for the Group (or, when information about the Group is not readily-available or relevant, the Bank) as of the indicated dates and for the periods indicated. Except as specifically noted herein, the selected statistical and other information should be read in conjunction with the BRSA Financial Statements (including the notes thereto) and the information included in “*Management’s Discussion and Analysis of Financial Condition and Results of Operations*.” All foreign currency amounts in this section were notionally converted into Turkish Lira in the manner described in Section III of the 2013 BRSA Financial Statements.

I. Distribution of Assets, Liabilities and Shareholders’ Equity; Interest Rates and Interest Differential

A. Average Balance Sheet and Interest Data

The tables below (derived from the Bank’s management accounts) show the Bank’s average balances and yield for each of the indicated years. In such tables, unless otherwise stated, average balances are calculated from monthly balances and include interest accruals.

	2011			2012			2013		
	Average Balance	Avg. Yield	Interest Income	Average Balance	Avg. Yield	Interest Income	Average Balance	Avg. Yield	Interest Income
(TL thousands, except percentages)									
ASSETS									
Average Interest-Earning Assets									
Total Performing Loans.....	77,498,824	8.87%	6,873,235	96,381,686	9.88%	9,520,004	120,618,165	8.48%	10,225,838
Turkish Lira	50,929,821	11.13%	5,667,417	63,638,632	12.28%	7,813,717	79,404,553	10.24%	8,130,572
Foreign Currency	26,569,003	4.54%	1,205,818	32,743,054	5.21%	1,706,287	41,213,612	5.08%	2,095,266
Total Securities	42,858,221	8.68%	3,721,515	39,989,412	9.13%	3,650,118	36,292,350	8.35%	3,031,035
Turkish Lira	33,315,447	9.97%	3,323,123	32,585,561	10.26%	3,343,555	30,286,568	9.17%	2,776,670
Foreign Currency	9,542,774	4.17%	398,392	7,403,851	4.14%	306,563	6,005,782	4.24%	254,365
Total Banks.....	2,371,798	0.74%	17,570	2,126,123	0.58%	12,284	1,358,666	0.60%	8,190
Turkish Lira	140,588	4.34%	6,095	99,640	4.40%	4,385	127,041	3.54%	4,500
Foreign Currency	2,231,210	0.51%	11,475	2,026,483	0.39%	7,899	1,231,625	0.30%	3,690
Total Money Market									
Placements⁽¹⁾	967	7.03%	68	2,604	15.63%	407	3,083	5.42%	167
Turkish Lira	744	7.26%	54	2,003	19.32%	387	3,083	5.42%	167
Foreign Currency	223	6.28%	14	601	3.33%	20			
Total for Average Interest-Earning Assets	122,729,810	8.65%	10,612,388	138,499,825	9.52%	13,182,813	158,272,264	8.38%	13,265,230
Assets	84,386,600	10.66%	8,996,689	96,325,836	11.59%	11,162,044	109,821,245	9.94%	10,911,909
Foreign Currency	38,343,210	4.21%	1,615,699	42,173,989	4.79%	2,020,769	48,451,019	4.86%	2,353,321
Average Non-Interest-Earning Assets									
Cash and balance with Central Bank	13,610,421			14,941,017			19,481,697		
Derivatives	581,107			724,645			795,310		
Equity participations	6,873,503			7,058,766			7,854,294		
Non-performing loans net of allowances	-			166,172			475,760		
Tangibles	1,825,473			1,811,629			1,832,815		
Other assets	2,164,581			2,362,661			2,662,255		
Total Average Non-Interest Earning Assets	25,055,085			27,064,890			33,102,131		
Total Average Assets	147,784,895			165,564,715			191,374,395		

(1) Calculated from daily balances and does not include interest accruals.

	2011			2012			2013		
	Average Balance	Avg. Rate Paid	Interest Expense	Average Balance	Avg. Rate Paid	Interest Expense	Average Balance	Avg. Rate Paid	Interest Expense
<i>(TL thousands, except percentages)</i>									
LIABILITIES									
Average Interest-Bearing Liabilities									
<i>Total Deposits (other than demand deposits)</i>	75,942,511	6.55%	4,977,232	80,427,413	6.80%	5,469,527	90,262,351	5.38%	4,854,411
Turkish Lira	49,642,645	8.37%	4,155,219	48,963,530	9.15%	4,480,105	54,069,343	7.30%	3,945,571
Foreign Currency	26,299,866	3.13%	822,013	31,463,883	3.14%	989,422	36,193,008	2.51%	908,840
<i>Funds Borrowed</i>	9,556,851	2.40%	229,383	10,782,001	2.41%	259,778	12,599,028	2.69%	338,799
Turkish Lira	148,290	7.34%	10,891	581,469	8.83%	51,338	1,381,511	7.52%	103,914
Foreign Currency	9,408,561	2.32%	218,492	10,200,532	2.04%	208,440	11,217,517	2.09%	234,885
<i>Funds provided under repurchase agreements⁽¹⁾</i>	15,161,693	5.82%	883,115	17,696,674	6.90%	1,221,163	17,863,950	5.29%	945,862
Turkish Lira	10,601,814	7.54%	799,657	13,303,385	8.53%	1,134,495	14,680,757	6.15%	903,406
Foreign Currency	4,559,879	1.83%	83,458	4,393,289	1.97%	86,668	3,183,193	1.33%	42,456
<i>Debt securities issued⁽²⁾</i>	2,632,951	7.90%	208,048	5,373,427	8.16%	438,540	9,946,035	5.88%	584,757
Turkish Lira	1,913,960	8.68%	166,065	3,915,789	9.43%	369,131	4,715,723	6.85%	323,135
Foreign Currency	718,991	5.84%	41,983	1,457,638	4.76%	69,409	5,230,312	5.00%	261,622
Total for Average Interest-Bearing Liabilities	103,294,006	6.10%	6,297,778	114,279,515	6.47%	7,389,008	130,671,364	5.15%	6,723,829
Turkish Lira	62,306,709	8.24%	5,131,832	66,764,173	9.04%	6,035,069	74,847,334	7.05%	5,276,026
Foreign Currency	40,987,297	2.84%	1,165,946	47,515,342	2.85%	1,353,939	55,824,030	2.59%	1,447,803
Average Non-Interest-Bearing Liabilities									
Deposits-demand	15,762,984			18,166,361			22,111,643		
Provisions	3,923,363			4,679,884			5,664,148		
Tax liabilities	243,693			442,287			340,168		
Other liabilities	5,652,040			7,561,715			9,490,929		
Total Average Non-Interest-Bearing Liabilities	25,582,080			30,850,247			37,606,889		
Total Average Liabilities	128,876,086			145,129,762			168,278,253		
Total Average Shareholders' Equity and net profit	17,653,478			20,105,855			23,318,551		

(1) Calculated from daily balances and does not include interest accruals.

(2) Includes subordinated bonds, which are classified on the balance sheet as subordinated loans.

B. Net Interest Income Data

In addition to the average yield earned on interest-earning assets and average effective rate paid on interest-bearing liabilities shown above, the following table (derived from the Bank's management accounts) shows the Bank's net interest income, margin (or net yield) on interest-earning assets and spread for each of the indicated years. Averages are based upon daily data (other than margin averages, which are calculated by using quarterly data).

	2011	2012	2013
<i>(TL thousands, except percentages)</i>			
Net interest income	4,561,800	5,927,917	6,655,430
Turkish Lira	4,140,671	5,307,093	5,809,960
Foreign Currency	421,129	620,824	845,470
Net Interest Margin ⁽¹⁾	3.7%	4.2%	4.2%
Spread ⁽²⁾⁽³⁾	2.8%	2.8%	4.0%
Turkish Lira	2.9%	3.2%	3.8%
Foreign Currency	1.4%	1.3%	2.8%

(1) Bank-only net interest income divided by bank-only average interest-earning assets. Reserves held at the Central Bank have been excluded from interest-earning assets. Net interest income does not include interest income from the Central Bank.

(2) Spread represents the difference between the average rate of interest earned on interest-earning assets and the average rate of interest accrued on interest-bearing liabilities.

(3) Average balances are calculated from daily balances and do not include interest accruals. Central Bank balances are excluded from interest-earning assets. Demand deposit accounts are not included in interest-bearing liabilities.

C. Net Changes in Interest Income and Expense – Volume and Rate Analysis

The following tables (derived from the Bank's management accounts) provide a comparative analysis of changes in interest income and interest expense by reference to changes in average volume and

rates for each of the indicated years. Changes in interest income and interest expense are attributed to either changes in average balances (volume changes) or changes in average rates (rate changes) for interest-earning assets and sources of funds on which interest is received or interest-bearing liabilities on which interest is expensed. Volume change is calculated as the change in volume multiplied by the previous rate, while rate change is the change in rate multiplied by the previous volume. The rate volume change (change in rate multiplied by change in volume) is allocated between volume change and rate change at the ratio each component bears to the absolute value of their total. Average balances represent the average of the daily balances for the respective year. The Bank does not separately track short-term and long-term interest expense for purposes of calculating net interest income and interest expense. For purpose of the following tables, non-performing loans have been treated as non-interest-earning assets.

	2013/2012		
	Increase (decrease) due to changes in		
	Volume	Rate	Net Change
	<i>(TL thousands)</i>		
Interest Income			
<i>Total Performing Loans</i>	1,616,905	(911,071)	705,834
Performing Loans in Turkish Lira	960,937	(644,082)	316,855
Performing Loans in Foreign Currency	429,513	(40,534)	388,979
<i>Total Securities</i>	(322,512)	(341,000)	(566,885)
Securities in Turkish Lira	(225,885)	7,198	(52,198)
Securities in Foreign Currency	(59,396)	296,571	(619,083)
Total interest income	1,294,393	(1,252,071)	138,949
Interest Expense			
<i>Deposits (other than demand deposits)</i>	865,729	(1,480,845)	(534,534)
Deposits in Turkish Lira	567,624	1,102,158	(80,582)
Deposits in Foreign Currency	236,731	317,313	(615,116)
<i>Funds Borrowed</i>	46,788	32,233	52,576
Funds Borrowers in Turkish Lira	58,916	(6,340)	26,445
Funds Borrowed in Foreign Currency	21,193	5,252	79,021
Total interest expense	912,517	(1,448,612)	(481,958)
Net change in net interest income	381,876	(2,700,683)	(343,009)

	2012/2011		
	Increase (decrease) due to changes in		
	Volume	Rate	Net Change
	(TL thousands)		
Interest Income			
<i>Total Performing Loans</i>	1,804,533	842,236	2,646,769
Performing Loans in Turkish Lira	1,517,596	628,704	2,146,300
Performing Loans in Foreign Currency	305,564	194,905	500,469
<i>Total Securities</i>	(322,536)	251,139	(71,397)
Securities in Turkish Lira	87,021	(66,589)	20,432
Securities in Foreign Currency	(186,823)	94,994	(91,829)
Total interest income	1,481,997	1,093,375	2,575,372
Interest Expense			
<i>Deposits (other than demand deposits)</i>	912,621	(420,326)	492,295
Deposits in Turkish Lira	514,272	(189,386)	324,886
Deposits in Foreign Currency	259,783	(92,374)	167,409
<i>Funds Borrowed</i>	30,668	(273)	30,395
Funds Borrowers in Turkish Lira	(1,859)	42,306	40,447
Funds Borrowed in Foreign Currency	(50,907)	40,855	(10,052)
Total interest expense	943,289	(420,599)	522,690
Net change in net interest income	538,708	1,513,974	2,052,682

D. Certain Group Information

The following table presents certain selected financial ratios of the Group for each of the indicated years. Averages are calculated from quarterly data.

	2011	2012	2013
	(TL thousands, except percentages)		
Net Profit (attributable to equityholders of the Group)	2,271,539	3,412,022	3,235,921
Average total assets	168,868,820	191,005,220	220,894,773
Average shareholders' equity ⁽¹⁾	17,147,975	19,551,251	22,190,764
Net Income as a percentage of:			
Average total assets	1.35%	1.79%	1.46%
Average shareholders' equity	13.25%	17.45%	14.58%
Average shareholders' equity as a percentage of average total assets	10.15%	10.24%	10.05%
Dividend pay-out ratio (Bank-only) ⁽²⁾	20.3%	20.1%	17.5%

(1) Excluding minority shares.

(2) Dividends corresponding to the period as a percentage of net income for the period.

II. Investment Portfolio

The Group's securities portfolio comprises trading securities (*i.e.*, debt and equity securities that the Group principally holds for the purpose of short-term profit taking, which are reflected on the balance sheet as "financial assets at fair value through profit or loss") and investment securities (*i.e.*, held-to-maturity securities and available-for-sale securities). The Group also enters into purchases (or sales) of securities under agreements to resell (or repurchase) substantially identical investments at a certain date in the future at a fixed price (*i.e.*, "repos"). Securities sold under repurchase agreements continue to be recognized in the balance sheet and are measured in accordance with the accounting policy for the related security portfolio as appropriate. The Group's portfolio of marketable securities consists primarily of Turkish government securities (including bonds, treasury bills and eurobonds) denominated in Turkish Lira, U.S. Dollars and Euro.

As of December 31, 2013, the size of the Group's aggregate securities portfolio decreased by 2.5% to TL 43,651 million from TL 44,783 million as of December 31, 2012, which in turn decreased by 8.1% from TL 48,721 million as of December 31, 2011. In 2012 and 2013, the Bank continued to change the composition of the asset side of the balance sheet in favor of the loan portfolio in order to meet the increasing demand for loans arising from the continued growth in GDP.

Pursuant to market practice, the Group pledges securities to acquire funding under security repurchase agreements. The securities so pledged amounted to TL 24,799 million as of December 31, 2013, TL 15,895 million as of December 31, 2012 and TL 22,812 million as of December 31, 2011, comprising 56.8%, 35.5% and 46.8%, respectively, of the Group's securities portfolio on such dates. Such securities are included in the tables in this section.

A. Book Value of Investments

The following table sets out a breakdown of securities (on a book-value basis) held by the Group as of the dates indicated:

	As of December 31,		
	2011	2012	2013
		(TL thousands)	
Investment securities.....	47,264,498	43,222,604	42,003,850
<i>Available-for-sale portfolio</i>	33,557,066	32,173,825	34,275,403
<i>Held-to-maturity portfolio</i>	13,707,432	11,048,779	7,728,447
Trading portfolio.....	1,456,432	1,560,118	1,647,191
Total	48,720,930	44,782,722	43,651,041

The following table sets out the Group's total securities portfolio in Turkish currency and in foreign currencies as of the dates indicated:

	As of December 31,		
	2011	2012	2013
		(TL thousands)	
Turkish Lira-denominated securities	37,308,965	37,370,898	36,348,841
Foreign currency-denominated and indexed securities....	11,411,965	7,411,824	7,302,200
Total securities	48,720,930	44,782,722	43,651,041

The following table sets out the Group's total securities portfolio by type of investment as of the dates indicated:

	As of December 31		
	2011	2012	2013
		(TL thousands)	
Turkish government debt securities ⁽¹⁾	45,108,289	42,131,987	40,823,704
Other marketable debt securities.....	3,388,133	2,317,867	2,675,282
Equity shares	224,508	332,868	152,055
Total securities	48,720,930	44,782,722	43,651,041

(1) Government debt securities include government bonds, treasury bills and eurobonds.

Investment Portfolio

As noted above, investment securities comprise held-to-maturity securities and available-for-sale securities. Held-to-maturity securities are financial assets with fixed or determinable payments and fixed maturities that the Group intends and has the ability to hold to maturity. Available-for-sale

securities are financial assets that are not held for trading purposes or held-to-maturity. Available-for-sale instruments include certain debt and equity investments. The Group classifies investment securities depending upon the intention of management at the time of the purchase thereof, though such can be re-classified if the intention of management later changes.

As of December 31, 2013, the size of the Group's investment portfolio decreased by 2.8% to TL 42.0 billion from TL 43.2 billion as of December 31, 2012, which itself was a decrease of 8.6% from TL 47.3 billion as of December 31, 2011. In 2012, the shift from the securities portfolio to the loan book continued: loan growth was 16.5% whereas the securities portfolio was reduced by 11.0%. In 2013, the shift followed a similar trend with loans increasing by 26.5% while the securities portfolio was reduced by 2.5%. As of December 31, 2013, the loan portfolio represented 64.1% of the Bank's total assets, compared to 60.8% as of December 31, 2012. As a result of strong domestic demand and relatively higher return opportunities, the share of the Group's total assets represented by its loan portfolio increased during both 2012 and 2013, while the share of the Group's investment portfolio decreased during the same period. The relative increase of the Group's loan portfolio and relative decrease of the Group's investment portfolio was in line with general trends within the Turkish banking sector.

Available-for-Sale Portfolio. The Group's portfolio of available-for-sale securities consists of Turkish government bonds and treasury bills, Turkish private sector bonds and eurobonds, foreign eurobonds and equity shares. The following table sets out certain information relating to the Group's portfolio of available for-sale securities as of the dates indicated:

	As of December 31					
	2011		2012		2013	
	(TL thousands, except percentages)					
Turkish government debt securities ⁽¹⁾ ...	30,445,391	90.73%	30,115,407	93.60%	31,980,089	93.31%
Other marketable securities ⁽²⁾	3,040,788	9.06%	1,920,938	5.97%	2,198,532	6.41%
Equity shares.....	70,887	0.21%	137,480	0.43%	96,782	0.28%
Total available-for-sale portfolio	33,557,066	100.00%	32,173,825	100.00%	34,275,403	100.00%

(1) Government debt securities include government bonds, treasury bills and eurobonds.

(2) Includes private sector debt securities and mutual funds.

As of December 31, 2013, the size of the Group's available-for-sale securities portfolio increased by 6.5% to TL 34,275,403 thousand from TL 32,173,825 thousand as of December 31, 2012, itself a decrease of 4.1% as compared to TL 33,557,066 thousand as of December 31, 2011. In 2012 and 2013, the Bank continued to change the composition of the asset side of the balance sheet in favor of the loan portfolio in order to meet the increasing demand for loans arising from the solid growth in GDP.

The average interest rates on the Group's available-for-sale securities portfolio as of December 31, 2013 were: (a) for Turkish Lira-denominated securities, 8.32% (8.34% for the year ended December 31, 2012), (b) for U.S. Dollar-denominated securities, 4.51% (4.79% for the year ended December 31, 2012), and (c) for Euro-denominated securities, 4.73% (4.86% for the year ended December 31, 2012).

Held-to-Maturity Portfolio. The Group's portfolio of held-to-maturity securities consists principally of Turkish Lira-denominated Turkish government bonds and treasury bills, foreign private sector bonds and corporate eurobonds. The following table sets out certain information relating to the Group's portfolio of held-to-maturity securities as of the dates indicated:

	As of December 31					
	2011		2012		2013	
	(TL thousands, except percentages)					
Turkish government debt securities ⁽¹⁾	13,686,705	99.85%	11,033,267	99.86%	7,704,816	99.69%
Other marketable debt securities	20,727	0.15%	15,512	0.14%	23,631	0.31%
Total held-to-maturity portfolio	13,707,432	100.00%	11,048,779	100.00%	7,728,447	100.00%

(1) Government debt securities include government bonds and treasury bills.

As of December 31, 2013, the size of the Group's held-to-maturity securities portfolio decreased by 30.1% to TL 7,728,447 thousand from TL 11,048,779 thousand as of December 31, 2012, itself a decrease of 19.4% as compared to TL 13,707,432 thousand as of December 31, 2011. The decrease in the held-to-maturity portfolio in recent years has mainly resulted from the redemption of securities in the portfolio.

The average interest rates on the Group's held-to-maturity securities portfolio as of December 31, 2013 was: (a) for Turkish Lira-denominated securities, 11.78% (12.51% for the year ended December 31, 2012), (b) for U.S. Dollar-denominated securities, 0.05% (0.05% for the year ended December 31, 2012), and (c) for Euro denominated securities, 1.29% (0.75% for the year ended December 31, 2012).

Trading Portfolio

As noted above, trading securities are debt and equity securities that the Group principally holds for the purpose of short-term profit taking. These include investments and derivative contracts that are not designated as effective hedging instruments under Turkish law. All trading derivatives in a net receivable position (positive fair value) are reported as trading assets, whereas all trading derivatives in a net payable position (negative fair value) are reported as trading liabilities. The Group's portfolio of trading securities principally comprises Turkish government debt, investment participation bills and equity. The Bank acts as a primary dealer for Turkish government debt securities.

After initial recognition, securities that are classified as held-for-trading are measured at estimated fair value. Changes in the estimated fair value are included in the Group's BRSA Financial Statements of income included elsewhere in this Prospectus within gains less losses from securities. In determining estimated fair value, trading securities are valued at the last trade price (if quoted on an exchange (e.g., Borsa İstanbul)). When market prices are not available, fair value is determined by the internal rate of return method.

The following table sets out a breakdown of the Group's trading portfolio as of the dates indicated:

	As of December 31					
	2011		2012		2013	
	(TL thousands, except percentages)					
Turkish government debt securities ⁽¹⁾	976,193	67.03%	983,313	63.03%	1,138,799	69.13%
Other marketable debt securities	326,618	22.43%	381,417	24.45%	453,119	27.51%
Equity shares	153,621	10.55%	195,388	12.52%	55,273	3.36%
Total trading portfolio	1,456,432	100.00%	1,560,118	100.00%	1,647,191	100.00%

(1) Government debt securities include government bonds, treasury bills and eurobonds.

As of December 31, 2013, the size of the Group's trading securities portfolio increased by 5.6% to TL 1,647,191 thousand from TL 1,560,118 thousand as of December 31, 2012, itself an increase of 7.1% as compared to TL 1,456,432 thousand as of December 31, 2011. The change in the trading securities portfolio is attributable to the actions taken by the Group to benefit from price or rate changes and to meet demand from clients.

The average interest rates on the Group's trading securities portfolio as of December 31, 2013 were: (a) for Turkish Lira-denominated securities, 10.92% (8.04% for the year ended December 31, 2012),

(b) for U.S. Dollar-denominated securities, 6.15% (5.24% for the year ended December 31, 2012), and (c) for Euro denominated securities, 3.15% (2.31% for the year ended December 31, 2012).

B. Maturities of Investments

The following table sets out the maturities of the securities in the Group's securities portfolio (excluding equity shares but including accrued interest) as of year-end 2013.

	As of December 31, 2013				Total
	1 year or less	After 1 year through 5 years	After 5 years through 10 years (TL thousands)	After 10 years	
Available-for-sale securities	6,495,948	12,828,083	13,694,436	940,330	33,958,797
Held-to-maturity securities	6,511,638	1,210,312	6,497	0	7,728,447
Trading securities	333,466	715,181	377,536	735	1,426,918
Total	13,341,052	14,753,576	14,078,469	941,065	43,114,162

C. Investment Concentrations

As of December 31, 2013, the Group did not hold debt securities of any one issuer that (in the aggregate) had a book value in excess of 10% of the Group's shareholders' equity, other than securities issued by the Turkish government. As of December 31, 2013, the Group's TL 40,823,704 thousand of Turkish government securities represented 157.7% of the Group's shareholders' equity.

D. Equity Participations and Investments in Associates

For a description of the members of the Group that have been included in the BRSA Financial Statements, see "*Management's Discussion and Analysis of Financial Condition and Results of Operations – Critical Accounting Policies – Consolidation of Subsidiaries and Associates.*" Further information on the Bank's subsidiaries and associates is included in "*Business of the Group – Subsidiaries and Affiliates*" in the Base Prospectus.

Under the line-by-line method, the assets, liabilities, income and expenses and off-balance sheet items of subsidiaries are combined with the equivalent items of the Bank on a line-by-line basis. The book value of the Bank's investment in each of the subsidiaries and the Group's portion of equity of each subsidiary are eliminated. All significant transactions and balances between the Bank and its consolidated subsidiaries are eliminated reciprocally. Minority interests in the net income and in the equity of consolidated subsidiaries are calculated separately from the Group's net income and the Group's shareholders' equity. Minority interests are presented separately in the balance sheet and in the income statement.

Arap Türk Bankası A.Ş. is the only associate that is consolidated using the equity method. The equity method is an evaluation method for associates, by which the book value of the Bank's share in the associate's equity is increased or decreased by the proportional share of the Bank in the change in the associate company's equity and the dividends received by the Bank are deducted.

III. Loan Portfolio

Loans and advances to customers represent the largest component of the Group's assets. As of December 31, 2013, the Group's total cash loans net of allowance for possible losses equaled TL 145,736 billion, or 60.3% of total assets (when including non-cash loans, TL 185,506 billion, representing 76.8% of total assets). In addition to loans, the Group had outstanding as of December 31, 2013 guarantees amounting to TL 30,615 billion, acceptances amounting to TL 1,495 billion and letters of credit amounting to TL 6,903 billion. As discussed below, there are several important characteristics of the Group's loan portfolio, including diversification based upon sector, type of borrower, maturity, currency and geography.

As of December 31, 2013, the Group's net cash total loans and advances to customers, less allowance for possible losses, amounted to TL 145.7 billion, which represented 60.3% of the Group's total assets, compared to TL 115.2 billion (57.3% of the Group's total assets) as of December 31, 2012 and TL 99.0 billion (53.8% of the Group's total assets) as of December 31, 2011. The Group's portfolio of cash total loans and advances to customers, less allowance for possible losses, increased by 47.2% as of December 31, 2013 compared to year-end 2011 after having increased by 16.3% in 2012. The increases in 2012 and 2013 were driven mainly by the growth in Turkish Lira-denominated loans – foreign currency-denominated loans grew by 8.9% and 33.8% in 2012 and 2013, respectively, whereas Turkish Lira-denominated loans grew by 20.3% and 22.3% in 2012 and 2013, respectively. In 2012 and 2013, when the impact of the appreciation/depreciation in foreign exchange is excluded, the increase in foreign currency-denominated loans diminishes to 14.8% and 13.1%, respectively.

As of December 31, 2013, the average effective interest rates charged to borrowers were 4.40% for U.S. Dollars, 4.63% for Euro and 11.64% for Turkish Lira (4.83%, 5.33% and 12.91% and 4.50%, 5.12% and 13.99% as of December 31, 2012 and 2011, respectively).

A. Types of Loans

In the medium term, the Bank plans to focus on the retail market and continue to grow in commercial, corporate and private business lines. During the medium term, the Bank aims to maintain its market share while improving its profitability, asset quality and cost efficiency and sustaining efficient capital. See “*Business of the Group – Strategy*” in the Base Prospectus.

Types of Borrowers. The following table sets forth the Group's cash loans, including accrued interest, by type of loan and the percentage contribution to the total loan portfolio, as of the dates indicated.

	2011		2012		2013	
	Amount	%	Amount	%	Amount	%
	<i>(TL thousands, except percentages)</i>					
Public Sector Loans.....	2,165,841	2.19%	1,965,843	1.71%	2,157,493	1.48%
Private Sector Loans.....	96,862,281	97.81%	113,252,640	98.29%	143,578,778	98.52%
Total Loans	99,028,122	100.00%	115,218,483	100.00%	145,736,271	100.00%

Loans to the public sector comprise mainly project finance loans representing long-term loans extended in relation to infrastructure construction under the management and guarantee of the Undersecretariat of the Treasury of the Republic of Turkey. The Group is within the limits imposed by Turkish banking regulations with respect to its exposure to any one borrower or group of borrowers, including to Group companies. According to the Banking Law, the single exposure limit is set at 20% of a bank's own funds in the case of a related party group and 25% of a bank's own funds in the case of a non-related party group.

As of December 31, 2013, the Bank's loan portfolio comprised 44.3% corporate (as defined by the Corporate Definition), 27.2% SME (as defined by the BRSA SME Definition), 21.0% consumer and 7.5% credit card loans.

Geographic Region of Loans. For each of 2011, 2012 and 2013, the share of domestic Turkish loans was approximately 97 or 98%. Of the loans made to borrowers outside Turkey, there was no material concentration in any one country over these periods. The following table (derived from the Bank's management accounts) shows the geographic distribution of the Bank's loan portfolio (by location of the branch) as of the dates indicated:

	As of December 31					
	2011		2012		2013	
	Amount	%	Amount	%	Amount	%
	<i>(TL thousands, except percentages)</i>					
Aegean Region.....	8,912,877	9.00%	10,919,126	9.52%	14,462,371	9.96%
Black Sea Region.....	3,936,698	3.98%	4,644,437	4.05%	5,666,297	3.90%
Central Anatolia Region.....	19,095,771	19.28%	21,842,442	19.04%	28,600,515	19.70%
Eastern Anatolia Region.....	1,459,780	1.47%	2,018,053	1.76%	2,629,720	1.81%
Marmara Region.....	44,671,083	45.11%	52,276,501	45.56%	66,318,052	45.69%
Mediterranean Region.....	8,640,521	8.73%	10,296,311	8.98%	12,739,089	8.77%
Southeastern Anatolia Region.....	3,269,489	3.30%	4,349,745	3.79%	6,018,051	4.14%
International.....	9,041,903	9.13%	8,372,164	7.30%	8,755,824	6.03%
Total Performing Loans.....	99,028,122	100.00%	114,718,779	100.00%	145,189,919	100.00%
Non-Performing Loans.....	2,109,419		2,154,482		2,476,333	
Total Loans.....	101,137,541		116,873,261		147,666,252	
Allowance for Loan Losses.....	2,109,419		1,654,778		1,929,981	
Total Net Loans.....	99,028,122		115,218,483		145,736,271	

Currency of Loans. As of December 31, 2013, foreign currency risk-bearing loans comprised 42.8% of the Group's loan portfolio (of which U.S. Dollar-denominated obligations were the most significant), compared to 40.7% as of December 31, 2012 and 43.8% as of December 31, 2011.

The following table sets out an analysis by currency of the exposure of the Group's loan portfolio (including interest and other accruals) as of the dates indicated:

	As of December 31					
	2011		2012		2013	
	(TL thousands, except percentages)					
Cash Loans						
Turkish Lira.....	60,393,116	47.82%	73,101,703	50.31%	89,370,339	48.18%
Foreign Currency.....	38,635,006	30.58%	42,116,780	28.98%	56,365,932	30.38%
U.S. Dollars.....	25,570,211	20.24%	27,631,454	19.02%	36,383,566	19.61%
Euro.....	12,519,927	9.91%	13,533,987	9.31%	18,430,391	9.93%
Other.....	544,868	0.43%	951,339	0.65%	1,551,975	0.84%
Total Cash Loans.....	99,028,122	78.40%	115,218,483	79.29%	145,736,271	78.56%
Non-cash Loans						
Letters of Guarantee.....	19,924,273	15.78%	22,947,461	15.80%	30,615,250	16.50%
Turkish Lira.....	10,195,804	8.08%	12,753,135	8.78%	15,952,429	8.60%
Foreign Currency.....	9,728,469	7.70%	10,194,326	7.02%	14,662,821	7.90%
Acceptance Credits.....	500,455	0.47%	1,298,250	0.89%	1,494,946	0.81%
Turkish Lira.....	3,628	0.00%	19,739	0.01%	4,262	0.00%
Foreign Currency.....	496,827	0.69%	1,278,511	0.88%	1,490,684	0.81%
Letters of Credit.....	5,761,529	4.56%	5,220,486	3.59%	6,903,157	3.72%
Turkish Lira.....	—	0.00%	-	0.00%	-	0.00%
Foreign Currency.....	5,761,529	4.56%	5,220,486	3.59%	6,903,157	3.72%
Other Guarantee.....	714,960	0.57%	631,010	0.43%	756,699	0.41%
Turkish Lira.....	105,427	0.08%	135,233	0.09%	153,372	0.08%
Foreign Currency.....	609,533	0.49%	495,777	0.34%	603,327	0.33%
Total Non-cash Loans.....	27,277,086	21.60%	30,097,207	20.71%	39,770,052	21.44%
Total Loans.....	126,305,208	100.00%	145,315,690	100.00%	185,506,323	100.00%

Lower inflation and reduced fluctuation in interest rates, together with a gradual decline in interest rates, led to greater confidence in the banking system and an increase in Turkish Lira-denominated loans in 2012. In 2013, the growth of the loan volume increased further due to a recovery in domestic demand. On the other hand, the share of Turkish Lira-denominated loans in total loans slightly decreased due to the depreciation of the Turkish Lira against the U.S. Dollar. In addition, the annual credit growth started to decelerate as a result of the tight monetary policies implemented by the Central Bank since the second half of 2013 and the measures taken by the BRSA to dampen the growth in consumer loans and credit cards. Retail loans, which are a growing portion of the Group's total loans, are essentially exclusively denominated in Turkish Lira; *however*, investment loans, which are longer term loans, are frequently denominated in foreign currencies.

B. Maturities and Sensitivities of Loans to Changes in Interest Rates

The Group provides financing for various purposes, although the majority of loans are retail loans and loans for working capital purposes. On a Bank-only basis, the average maturity for Turkish Lira-denominated retail loans was 47 months as of December 31, 2013; *however*, as demand for longer-term financing from existing customers and other high-quality corporate credits increases, the Bank's management expects that the maturity profile of the Group's loan portfolio will also increase. As of December 31, 2013, the Group's loans with remaining maturities over one year but through five years and over five years composed 40.5% and 9.9%, respectively, of the Group's total loans and advances to customers.

The following tables set out certain information relating to the maturity profile of the Group's cash loan portfolio and guarantee portfolio (based upon scheduled repayments) as of the dates indicated, including accrued interest. Also included for the cash loans is the share thereof that are fixed rate loans and floating rate loans.

	1 year or less	After 1 year through 5 years	After 5 years	Total	Fixed Rate Loans %	Floating Rate Loans %
<i>Cash Loans⁽¹⁾</i>				(TL thousands)		
December 31, 2011	52,468,264	36,955,939	10,008,572	99,432,775	53.41%	46.59%
December 31, 2012	62,021,472	43,756,824	10,455,127	116,233,423	53.79%	46.21%
December 31, 2013	72,718,366	59,445,663	14,518,353	146,682,382	56.16%	43.84%

(1) Includes factoring receivables.

	1 year or less	After 1 year	Total
<i>Guarantees⁽¹⁾</i>			(TL thousands)
December 31, 2011	23,288,926	3,988,160	27,277,086
December 31, 2012	25,745,403	4,351,804	30,097,207
December 31, 2013	33,740,609	6,029,443	39,770,052

(1) Includes acceptance credits, letters of credit and export commitments.

In line with its lending strategy, typically the Group does not lend frequently on terms with a maturity in excess of one year except for mortgages and project financings. Although the Group's loans have a relatively short maturity, many are rolled over at the end of their maturity.

C. Risk Elements

If the collectability of any loan or receivable is identified as limited or doubtful by the Group's management, then the Group provides general and specific provisions in accordance with the applicable law. Turkish regulations require Turkish banks to provide: (a) a general loan loss reserve calculated at 1% of their total standard cash loan portfolio (except for export loans and SME loans, for which the general loan loss reserve is calculated at 0% and 0.5%, respectively) *plus* 2% of their watch-list cash loan portfolio and comprising any loan that is considered to be a cash loan pursuant to the applicable banking law provisions and (b) a general reserve calculated at 0.2% of their total standard non-cash loan portfolio (letters of guarantee, acceptance credits, letters of credit, undertakings and endorsements) (except for export loans and SME loans, for which the general loan loss reserve is calculated at 0% and 0.1%, respectively) *plus* 0.4% of their watch-list non-cash loan portfolio. Furthermore, regulations also require the banks to provide general reserves of: (i) 5% of their standard cash loan portfolio (except for export loans and SME loans, for which the general reserve is calculated at 0% and 2.5%, respectively) and watch list cash loan portfolio whose loan conditions will be amended in order to extend the first payment schedule, (ii) 4% for standard and 8% for watch list consumer loans (other than housing loans), all applicable to banks whose ratio of

consumer loans to total loans is above 25% or those having a ratio of non-performing debts to the related total loans above 8% in relation to consumer loans (other than housing loans) and (iii) 10% for standard and watch list consumer loans (other than housing loans) whose loan conditions will be amended in order to extend the first payment schedule, all applicable to banks whose ratio of consumer loans to total loans is above 25% or those having a ratio of non-performing debts to the related total loans above 8% in relation to consumer loans (other than housing loans). The amount of the specific provision required for non-performing loans depends in part upon the type of collateral, but at a minimum 20% of the principal amount of a loan is required to be reserved for loans between three and six months overdue, 50% for loans between six and 12 months overdue and 100% after one year.

The Bank allocates specific provisions in accordance with the minimum provision rates required by the relevant regulations. The Bank's policy is to comply with the minimum provision rates required by the relevant regulations, including special provisions in the amounts of at least 20%, 50% and 100%, respectively, being required to be set aside for loans and receivables in Groups III, IV and V (see "*Turkish Regulatory Environment – Loan Loss Reserves*" in the Base Prospectus). As of December 31, 2013, 11.6%, 20.8% and 67.6% of the Bank's non-performing loan portfolio was categorized in Groups III, IV and V, respectively. The provision made during the year is charged against the profit for the year. Loans that cannot be recovered are written-off and charged the allowance for loan losses. Recoveries of amounts previously provided for are treated as a reduction from provision for loan losses for the year.

Non-performing loans amounted to 1.68% of total loans of the Group as of December 31, 2013 (1.84% as of December 31, 2012).

1. Nonaccrual, Past Due and Restructured Loans

The following table sets out the composition of the Group's total non-performing loans, past due but not impaired loans and loans with renegotiated terms as of the dates indicated:

	As of December 31		
	2011	2012	2013
		<i>(TL thousands)</i>	
Non-performing	2,109,419	2,154,482	2,476,333
Past due but not impaired.....	646,748	742,605	810,188
Loans with renegotiated terms	1,317,855	2,424,706	4,742,667
Total	4,074,022	5,321,793	8,029,188

A loan is categorized as non-performing when interest, fees or principal remain unpaid 90 days after the due date. A loan is categorized as past due but not impaired when interest, fees or principal remain unpaid 31 to 90 days after the due date. A non-performing loan can be restructured (*i.e.*, "loans with renegotiated terms") and transferred to the "Renewed and Restructured Loans Account" when it meets the following conditions: (a) 15% of the total receivable amount has been repaid and (b) interest, fees and principal are paid on a regular and timely basis for a 180 day period. If the borrower fails to comply with the terms of the restructuring agreement, then the loan can be restructured one additional time on condition that at least 20% of the remaining principal is collected every year.

2. Potential Problem Loans

As of December 31, 2013, there were no material amount of loans that are not included in the preceding table but for which information known to the Group about possible credit problems of borrowers caused the Bank's management to have serious doubts as to the ability of such borrowers to comply with the present loan repayment terms and that may result in disclosure of such loans in the above table for future years. See "*Summary of Loan Loss Experience*" below.

3. Loan Concentrations

As of December 31, 2013, the Group's loan portfolio did not contain any concentration of credits that exceeded 10% of its total loans that are not otherwise already disclosed as a category of loans pursuant to "*Types of Loans*" above. For the purposes of this paragraph, loan concentrations are considered to exist when there are credits to a multiple number of borrowers engaged in similar activities that would cause them to be similarly impacted by economic or other conditions.

From an individual borrower perspective, as of December 31, 2013, the gross cash loans to the Bank's ten largest group customers represented approximately 11.6% of its gross loan portfolio, compared to 14.1% as of December 31, 2012 and 16.6% as of December 31, 2011. In recent years, as a result of improvements in the Turkish economy, the percentage of smaller loans in the loan portfolio has been on an increasing trend.

D. Other Interest-Earning Assets

As of December 31, 2013, the Group's other interest-earning assets did not include any non-loan assets that would be included in III.C.1. ("*Nonaccrual, Past Due and Restructured Loans*") or III.C.2. ("*Potential Problem Loans*") above if such assets were loans.

IV. Summary of Loan Loss Experience

The Bank's credit monitoring department provides monthly reports to the Bank's board of directors detailing all aspects of its credit activity, including the number of new problem loans, the status of existing non-performing loans and collections. The Bank's senior management pays close attention to the timeliness of debt repayments and the classified loans and contingent liabilities. Prompt action is taken by the appropriate departments having responsibility for supervising and monitoring loan repayments if any principal or accrued interest repayment problems arise. Any overall deterioration in the quality of the Group's loan portfolio or increased exposure relating to off-balance sheet contingent liabilities is brought to the attention of the Bank's board of directors.

The determination of whether a repayment problem has arisen is based upon a number of objective and subjective criteria, including changes to the borrower's turnover in accounts held by the Group, changes to the borrower's economic and financial activity giving rise to the suspicion that a loan is not being used for its original purpose, applications to change credit terms, failure of the borrower to fulfill the terms and conditions of its loan agreement and refusal of a borrower to co-operate in supplying current information.

The Group classifies its loan portfolio in accordance with current Turkish banking regulations in its BRSA Financial Statements. See "*Turkish Regulatory Environment*" in the Base Prospectus. In accordance with the applicable regulations, the Group makes specific allowances for possible loan losses. Minimum ratios of special provisions for loans with limited recovery, suspicious recovery and that are considered as loss are 20%, 50% and 100%, respectively. Collateral can also be taken into consideration in the calculation of special provisions. As noted above, a loan is categorized as non-performing when interest, fees or principal remain unpaid 90 days after the due date.

The entire principal amount of non-performing loans is added to provisions. The Group generally does not write-off non-performing loans, regardless of the amount of time they have been outstanding. When a loan is placed on non-performing status, interest income ceases to accrue. A non-performing loan is restored to accrual status when all arrears have been paid and it is considered likely that the customer will continue timely performance. A non-performing loan may also be restored to accrual status if it is determined that the repayment of principal and interest is reasonably assured on collection, such as in the case when all amounts due under a loan are fully collateralized by cash or marketable securities and actions have commenced to foreclose on the collateral; *however*, more typically the Group seeks to collect on non-performing loans and close its commitments.

As of December 31, 2013, the Turkish banking regulations required Turkish banks to provide a general reserve, excluding loans in arrears, calculated as 1.0% of the portfolio of loans of a standard nature *plus* 0.2% of the performing non-cash loans portfolio *plus* 2.0% of the portfolio of cash loans performing but under close monitoring *plus* 0.4% of the portfolio of non-cash loans under close monitoring.

Turkish regulations require Turkish banks to provide: (a) a general loan loss reserve calculated at 1% of their total standard cash loan portfolio (except for export loans and SME loans, for which the general loan loss reserve is calculated at 0% and 0.5%, respectively) *plus* 2% of their watch-list cash loan portfolio and comprising any loan that is considered to be a cash loan pursuant to the applicable banking law provisions and (b) a general reserve calculated at 0.2% of their total standard non-cash loan portfolio (letters of guarantee, acceptance credits, letters of credit, undertakings and endorsements) (except for export loans and SME loans, for which the general loan loss reserve is calculated at 0% and 0.1%, respectively) *plus* 0.4% of their watch-list non-cash loan portfolio. Furthermore, regulations also require the banks to provide general reserves of: (i) 5% of their standard cash loan portfolio (except for export loans and SME loans, for which the general reserve is calculated at 0% and 2.5%, respectively) and watch list cash loan portfolio whose loan conditions will be amended in order to extend the first payment schedule, (ii) 4% for standard and 8% for watch list consumer loans other than housing loans, all applicable to banks whose ratio of consumer loans to total loans is above 25% or those having a ratio of non-performing debts to the related total loans above 8% in relation to consumer loans other than housing loans and (iii) 10% for standard and watch list consumer loans other than housing loans whose loan conditions will be amended in order to extend the first payment schedule, all applicable to banks whose ratio of consumer loans to total loans is above 25% or those having a ratio of non-performing debts to the related total loans above 8% in relation to consumer loans other than housing loans. The amount of the specific provision required for non-performing loans depends in part upon the type of collateral, but at a minimum 20% of the principal amount of a loan is required to be reserved for loans between three and six months overdue, 50% for loans between six and 12 months overdue and 100% after one year.

The Group's non-performing loans amounted to TL 2,109,419 thousand, TL 2,154,482 thousand and TL 2,476,333 thousand as of December 31, 2011, 2012 and 2013, respectively. The Group's ratios of non-performing loans to total cash loans and to total cash and non-cash loans were 1.0% and 1.6%, 1.8% and 1.5%, and 1.7% and 1.3%, respectively, as of December 31, 2011, 2012 and 2013.

NPL Loan Portfolio by Loan Type

The following table sets forth the Bank's NPLs by loan type as of the dates indicated:

	2011	2012	2013
		(TL millions)	
Corporate ⁽¹⁾ /SME ⁽²⁾	1,271	1,307	1,340
Consumer	259	331	420
Credit Card.....	385	318	407
Overdraft ⁽³⁾	24	21	20
Other/Miscellaneous Receivables	45	48	51
Total	1,984	2,025	2,238

(1) As defined by the Corporate Definition.

(2) As defined by the BRSA SME Definition.

(3) Retail portion only.

Analysis of the Allowance for Loan Losses

The following table sets forth an analysis of the movements in the allowance for specific loan losses for the Group for each year indicated below:

	2011	2012	2013
		(TL thousands)	
Balances at beginning of year	2,463,597	2,109,419	1,654,778
Additions.....	988,063	611,709	934,178
Collections	1,089,122	707,400	437,450
Write-offs.....	253,119	358,950	221,525
Balances at end of year	2,109,419	1,654,778	1,929,981

The following table sets out certain information relating to the Group's provisions for losses on cash and non-cash credit exposure, which form a majority of the general loan loss provisions, as of the dates indicated:

	As of December 31		
	2011	2012	2013
		(TL thousands)	
Cash	1,142,143	1,496,488	1,866,589
Non-cash commitments and contingencies.....	119,374	129,773	145,323
Total	1,261,517	1,626,261	2,011,912

The following table sets out certain information relating to the Group's non-performing loans and related provisions as of the dates indicated.

	As of December 31								
	2011			2012			2013		
	NPLs	Total Provision	% Reserved	NPLs	Total Provision	% Reserved	NPLs	Total Provision	% Reserved
Risk Category									
Doubtful	213,790	213,790	100.00%	281,477	57,272	20.35%	292,263	59,310	20.29%
Substantial	209,079	209,079	100.00%	455,384	225,595	49.54%	498,340	250,662	50.30%
Loss	1,686,550	1,686,550	100.00%	1,417,621	1,371,911	96.78%	1,685,730	1,620,009	96.10%
Total loans classified	2,109,419	2,109,419	100.00%	2,154,482	1,654,778	76.81%	2,476,333	1,929,981	77.94%
Gross loans.....	101,137,541			116,873,261			147,666,252		
Cash loans, net.	99,028,122			115,218,483			145,736,271		

V. Deposits

Historically, customer deposits have been the Bank's principal source of funding, which has provided the Group with a competitive advantage in cost of funds and has contributed to the liquidity in the Group's balance sheet. The Bank's ability to obtain customer deposits is supported by its extensive branch network. With expansion of its deposit base and growth of the share of its demand deposits among the Bank's top priorities, Turkish Lira deposits from individuals constituted 68.3% of the Bank's total Turkish Lira deposits as of December 31, 2013. Other sources of funding include (inter alia) deposits from banks, obligations under repurchase agreements and, to a lesser extent, overnight bank deposits.

The Bank's deposits increased by 14.8% in 2013 and exceeded TL 121.0 billion as of December 31, 2013.

As of December 31, 2013, the Group's customers in Turkey held more deposits with the Bank in Turkish Lira than in foreign currency, with 46.4% of the Group's total deposits being foreign currency deposits (20.2% denominated in U.S. Dollars (43.5% of total foreign currency deposits) and 21.4% denominated in Euro (46.2% of total foreign currency deposits)). The Bank's management believes that the stable financial sector in Turkey, the government's willingness to keep the budget deficit under control and the inflow of portfolio investments into Turkey enhanced consumer confidence in Turkish Lira as a medium of investment in the first half of 2013. On the other hand, in the second half of 2013, consumer confidence weakened due to the depreciation of the Turkish Lira resulting from the slowdown in capital inflows to Turkey. In particular, the Turkish Lira depreciated significantly

following a corruption probe starting in mid-December 2013. The increased risk perception towards emerging markets during that period also contributed to significant levels of volatility in the Turkish Lira; *however*, since January 2014 the Turkish Lira has followed a relatively less volatile course and recovered most of its losses against the U.S. Dollar following the Central Bank's significant rate increase on January 28, 2014. As of May 30, 2014, the Turkish Lira had appreciated by 10.7% in nominal terms compared to its historical low level against the U.S. Dollar recorded on January 28, 2014.

The following table sets out the Group's deposits and other sources of funding as of the dates indicated:

	As of December 31					
	2011		2012		2013	
			(TL thousands, except percentages)			
Turkish Lira deposits.....	59,387,345	41.3%	63,574,673	42.3%	65,359,750	34.8%
Foreign currency deposits.....	39,444,651	27.4%	42,436,187	28.2%	56,478,048	30.2%
Money market funds.....	22,472,982	15.6%	17,030,831	11.3%	24,999,875	13.4%
Funds borrowed ⁽¹⁾	22,640,151	15.7%	27,442,726	18.2%	40,391,442	21.6%
Total	143,945,129	100.0%	150,484,417	100.0%	187,229,115	100.0%

(1) Including marketable securities issued (consisting of TL and foreign-currency denominated bills and bonds issued by the Group) and subordinated loans.

In recent years, the foreign currency distribution of deposits has trended in favor of Turkish Lira as a result of lower inflation, reduced exchange rate fluctuation and the significant decline in interest rates. For further information on the Group's sources of funding, see *"Management's Discussion and Analysis of Financial Condition and Results of Operations – Liquidity and Funding."*

The Group's deposits consist of demand and time deposits. Customer current accounts generally bear no interest and can be withdrawn upon demand. For time deposits, different interest rates are paid on the various types of accounts offered by the Group. The Group's deposits from customers mainly comprise foreign currency deposits, savings, commercial deposits and obligations under repurchase agreements.

As of December 31, 2013, the Group's total deposits were TL 121.8 billion, as compared to TL 106.0 billion as of December 31, 2012 and TL 98.8 billion as of December 31, 2011. The following table sets out a breakdown of the Group's deposits from customers and financial institutions, and funds deposited under repurchase agreements, by composition as of the dates indicated:

	As of December 31					
	2011		2012		2013	
	Amount	%	Amount	%	Amount	%
			(TL thousands, except percentages)			
Savings deposit in Turkish Lira	40,663,642	34.08%	41,453,128	34.31%	45,374,377	31.42%
Demand	5,005,140		5,580,363		7,385,973	
Time	35,658,502		35,872,765		37,988,404	
Foreign currency deposits⁽¹⁾	37,920,522	31.78%	40,207,059	33.27%	53,579,718	37.10%
Demand	8,775,773		9,859,471		11,551,345	
Time	29,144,749		30,347,588		42,028,373	
Funds deposited under repurchase agreements	20,497,152	17.18%	14,830,427	12.27%	22,595,899	15.64%
Commercial deposits	10,732,493	8.99%	12,784,577	10.58%	14,188,226	9.82%
Demand	4,521,788		4,967,759		6,152,047	
Time	6,210,705		7,816,818		8,036,179	
Bank deposits	2,377,727	1.99%	3,211,812	2.66%	4,192,301	2.90%
Demand	270,076		235,228		289,201	
Time	2,107,651		2,976,584		3,903,100	
Other	7,137,612	5.98%	8,354,284	6.91%	4,503,176	3.12%
Demand	481,654		703,817		783,360	
Time	6,655,958		7,650,467		3,719,816	
Total	119,329,148	100.00%	120,841,287	100.00%	144,433,697	100.00%

(1) Excluding bank deposits.

As of December 31, 2013, the average effective interest rates of the Group applied to customer deposits were 2.08% for U.S. Dollars, 2.02% for Euro and 6.38% for Turkish Lira.

The following table sets out a breakdown of the Group's demand and time deposits from customers as of the dates indicated:

	As of December 31		
	2011	2012	2013
		<i>(TL thousands)</i>	
Demand deposits	19,054,431	21,346,638	26,161,926
Time deposits ⁽¹⁾	100,274,717	99,494,649	118,271,771
Total	119,329,148	120,841,287	144,433,697

(1) Includes funds deposited under repurchase agreements.

The following table shows the maturities of deposits as of the dates indicated:

	Up to 3 months⁽¹⁾	3 months to 1 year	Over 1 year	Total
		<i>(TL thousands)</i>		
December 31, 2011	85,169,285	8,700,220	4,962,491	98,831,996
December 31, 2012	95,712,452	4,405,111	5,893,297	106,010,860
December 31, 2013	107,467,789	7,505,829	6,864,180	121,837,798

(1) Includes demand deposits.

VI. Return on Equity and Assets

The following table sets out certain of the Group's selected financial ratios and other data for the periods indicated:

	2011	2012	2013
	<i>(TL thousands, except percentages)</i>		
Net income.....	2,389,368	3,714,734	3,606,859
Average total assets ⁽¹⁾	168,868,820	191,005,220	220,894,773
Average shareholders' equity ^{(1) (2)}	17,147,975	19,551,251	22,190,764
Average shareholders' equity as a percentage of quarterly average total assets	10.15%	10.24%	10.05%
Return on average total assets ⁽³⁾	1.41%	1.94%	1.63%
Return on average shareholders' equity excluding minority interest ⁽¹⁾⁽⁴⁾	13.25%	17.45%	14.58%

(1) Calculated on quarterly averages.

(2) Excluding minority interest.

(3) Net income for the period as a percentage of average total assets.

(4) Net income for the period as a percentage of average shareholders' equity.

VII. Short-Term Borrowings

For information on the tenor of the Group's outstanding debt, see "Management's Discussion and Analysis of Financial Condition and Results of Operation – Liquidity and Funding."

TERMS AND CONDITIONS OF THE NOTES

The terms and conditions of the Notes shall consist of the terms and conditions set out in the Base Prospectus (the “Base Conditions”) as amended or supplemented by the issue-specific terms set out below in this section. References in the Base Conditions to Final Terms shall be deemed to refer to the issue-specific terms of the Notes substantially in the form set out below.

23 June 2014

TÜRKİYE İŞ BANKASI A.Ş.

Issue of U.S.\$750,000,000 5.000% Notes due 2021 (the “Notes”)

under the U.S.\$1,750,000,000

Global Medium Term Note Program

PART A – CONTRACTUAL TERMS

Terms used herein shall be deemed to be defined as such for the purposes of the Conditions set forth in the Base Prospectus dated 19 July 2013 (as supplemented on 16 August 2013, 12 November, 2013, 27 February 2014, 23 May 2014 and 10 June 2014) and the Prospectus dated 23 June 2014, which together in the manner described in such Prospectus constitute a prospectus (the “Prospectus”) for the purposes of the Prospectus Directive (Directive 2003/71/EC), as amended (including the amendments made by Directive 2010/73/EU). This document constitutes the issue-specific terms of the Notes and must be read in conjunction with the Prospectus. Full information on the Issuer and the offer of the Notes is only available on the basis of the combination of these issue-specific terms and the Prospectus. The Prospectus has been published on the Issuer’s website (<http://www.isbank.com.tr/EN/about-isbank/investor-relations/publications-and-results/offering-circulars>).

- | | | |
|----|--|---|
| 1. | Issuer: | Türkiye İş Bankası A.Ş. |
| 2. | (a) Series Number: | 2014-36 |
| | (b) Tranche Number: | 1 |
| | (c) Date on which the Notes will be consolidated and form a single Series: | Not Applicable |
| 3. | Specified Currency or Currencies: | U.S. Dollars or U.S.\$ |
| 4. | Aggregate Nominal Amount: | |
| | (a) Series: | U.S.\$750,000,000 |
| | (b) Tranche: | U.S.\$750,000,000 |
| 5. | Issue Price: | 98.689 <i>per cent.</i> of the Aggregate Nominal Amount |
| 6. | • Specified Denominations: | U.S.\$200,000 and integral multiples of U.S.\$1,000 in excess thereof |

- (a) Calculation Amount: U.S.\$1,000
- 7.
 - Issue Date: 25 June 2014
 - (a) Interest Commencement Date: Issue Date
- 8. Maturity Date: 25 June 2021
- 9. Interest Basis: 5.000% *per cent.* Fixed Rate
(see paragraph 14 below)
- 10. Redemption Basis: Subject to any purchase and cancellation or early redemption, the Notes will be redeemed on the Maturity Date at 100 *per cent.* of their nominal amount
- 11. Change of Interest Basis: Not Applicable
- 12. Put/Call Options: Not Applicable
- 13.
 - Status of the Notes: Senior
 - (a) Date Board approval for issuance of Notes obtained: Not Applicable

PROVISIONS RELATING TO INTEREST (IF ANY) PAYABLE

- 14. Fixed Rate Note Provisions: Applicable
 - (a) Rate(s) of Interest: 5.000 *per cent. per annum* payable in arrear on each Interest Payment Date
 - (b) Interest Payment Date(s): 25 June and 25 December in each year up to and including the Maturity Date
 - (c) Fixed Coupon Amount(s): Not Applicable
 - (d) Broken Amount(s): Not Applicable
 - (e) Day Count Fraction: 30/360
 - (f) Determination Date(s): Not Applicable
- 15. Floating Rate Note Provisions: Not Applicable
- 16. Zero Coupon Note Provisions: Not Applicable
- 17. Notice periods for Condition 8.2:
 - Minimum period: 30 days
 - Maximum period: 60 days
- 18. Issuer Call: Not Applicable
- 19. Investor Put: Not Applicable

- | | | |
|-----|--|------------------------------------|
| 20. | Final Redemption Amount: | U.S.\$1,000 per Calculation Amount |
| 21. | Early Redemption Amount payable on redemption for taxation reasons or on event of default: | U.S.\$1,000 per Calculation Amount |

GENERAL PROVISIONS APPLICABLE TO THE NOTES

22. Form of Notes:

- | | | |
|-----|------------------|--|
| (a) | Form: | Registered Notes: |
| | | Regulation S Global Note registered in the name of a nominee for a common depositary for Euroclear and Clearstream, Luxembourg exchangeable for Definitive Registered Notes upon an Exchange Event |
| | | Rule 144A Global Note registered in the name of a nominee for DTC exchangeable for Definitive Registered Notes upon an Exchange Event |
| (b) | New Global Note: | No |

- | | | |
|-----|---------------------------------|----------------|
| 23. | Additional Financial Centre(s): | Not Applicable |
|-----|---------------------------------|----------------|

- | | | |
|-----|---|----|
| 24. | Talons for future Coupons to be attached to Definitive Notes: | No |
|-----|---|----|

Signed on behalf of **TÜRKİYE İŞ BANKASI A.Ş.**

By:.....

By:.....

Duly authorised

Duly authorised

PART B – OTHER INFORMATION

1. LISTING AND ADMISSION TO TRADING

- (a) Listing and Admission to trading: Application has been made by the Issuer (or on its behalf) for the Notes to be listed on the Official List and admitted to trading on the Main Securities Market of the Irish Stock Exchange with effect from 25 June 2014; *however*, no assurance can be given that such application will be accepted.
- (b) Estimate of total expenses related to admission to trading: €2,690

2. RATINGS

Ratings: The Notes to be issued are expected to be rated: “BBB” by Fitch Ratings Ltd. (“*Fitch*”) and “Baa3” (negative outlook) by Moody’s Investors Service Limited (“*Moody’s*”).

Each of Fitch and Moody’s is established in the European Union and is registered under Regulation (EC) No. 1060/2009 (as amended).

3. INTERESTS OF NATURAL AND LEGAL PERSONS INVOLVED IN THE ISSUE

Save for any fees payable to the Initial Purchasers (the “*Managers*”), so far as the Issuer is aware, no person involved in the issue of the Notes has an interest material to the offer. The Managers and their respective affiliates have engaged, and may in the future engage, in investment banking and/or commercial banking transactions with, and may perform other services for, the Issuer and its affiliates in the ordinary course of business.

4. YIELD

Indication of yield: 5.226 *per cent. per annum*

The yield is calculated at the Issue Date on the basis of the Issue Price. It is not an indication of future yield.

5. OPERATIONAL INFORMATION

- (a) ISIN Code: US900151AG67 for Rule 144A Global Note(s), XS1079527211 for Regulation S Global Note
- (b) Common Code: 108123532 for Rule 144A Global Note(s), 107952721 for Regulation S Global Note
- (c) CUSIP: 900151 AG6 for Rule 144A Global Note(s)

- | | | |
|-----|--|--|
| (d) | Any clearing system(s) other than DTC, Euroclear Bank SA/NV and Clearstream Banking, <i>société anonyme</i> and the relevant identification number(s): | Not Applicable |
| (e) | Delivery: | Delivery against payment |
| (f) | Names and addresses of additional Paying Agent(s) (if any): | Not Applicable |
| (g) | Deemed delivery of clearing system notices for the purposes of Condition 15: | Any notice delivered to Noteholders through the clearing systems will be deemed to have been given on the first business day after the day on which it was given to DTC, Euroclear and Clearstream, Luxembourg. |
| (h) | Intended to be held in a manner which would allow Eurosystem eligibility: | No. Whilst the designation is specified as "no" at the date of these Final Terms, should the Eurosystem eligibility criteria be amended in the future such that the Notes are capable of meeting them the Notes may then be deposited with one of the ICSDs as common safekeeper. Note that this does not necessarily mean that the Notes will then be recognized as eligible collateral for Eurosystem monetary policy and intra-day credit operations by the Eurosystem at any time during their life. Such recognition will depend upon the ECB being satisfied that Eurosystem eligibility criteria have been met. |

6. DISTRIBUTION

- | | | |
|-----|---|---|
| (a) | Method of distribution: | Syndicated |
| (b) | If syndicated, names of Managers: | Barclays Bank PLC
Citigroup Global Markets Limited
HSBC Bank plc
National Bank of Abu Dhabi PJSC
The Royal Bank of Scotland plc |
| (c) | Date of Subscription Agreement: | 23 June 2014 |
| (d) | Stabilising Manager(s) (if any): | HSBC Bank plc |
| (e) | If non-syndicated, name of relevant Dealer: | Not Applicable |
| (f) | U.S. Selling Restrictions: | Reg. S Compliance Category 2 and Rule 144A |

U.S. TAXATION

This is a general summary of certain US federal tax considerations in connection with an investment in the Notes. This summary does not address all aspects of US federal tax law or the laws of other jurisdictions (including the United Kingdom or any state or local tax law). While this summary is considered to be a correct interpretation of existing laws in force on the date of this Prospectus, there can be no assurance that those laws or the interpretation of those laws will not change. This summary does not discuss all of the tax consequences that may be relevant to an investor in light of such investor's particular circumstances or to investors subject to special rules, such as regulated investment companies, certain financial institutions or insurance companies. **Prospective investors are advised to consult their tax advisers with respect to the tax consequences of the purchase, ownership or disposition of the Notes (or the purchase, ownership or disposition by an owner of beneficial interests therein) as well as any tax consequences that may arise under the laws of any state, municipality or other taxing jurisdiction.**

Certain US Federal Income Tax Consequences

Notice pursuant to Treasury Department Circular 230: The discussion of US tax matters set forth in this Prospectus was written in connection with the promotion or marketing of this offering and was not intended or written to be used, and cannot be used, by any taxpayer for the purpose of avoiding tax-related penalties under US federal, state or local tax law. Each taxpayer should seek advice based upon its particular circumstances from an independent tax adviser.

The following summary describes certain US federal income tax consequences of the acquisition, ownership and disposition of a Note by a U.S. Holder (as defined below) whose functional currency is the U.S. Dollar that acquires the Note in this offering from the Initial Purchasers at a price equal to the issue price of the Notes and holds it as a capital asset. This summary does not address all aspects of US federal income taxation that may be applicable to particular U.S. Holders subject to special US federal income tax rules, including, among others, tax-exempt organizations, financial institutions, dealers and traders in securities or currencies, U.S. Holders that will hold a Note as part of a "straddle," hedging transaction, "conversion transaction" or other integrated transaction for US federal income tax purposes, U.S. Holders that enter into "constructive sale" transactions with respect to the Notes, U.S. Holders liable for alternative minimum tax and certain US expatriates. In addition this summary does not address consequences to U.S. Holders of the acquisition, ownership and disposition of a Note under any other US federal tax laws (e.g., estate or gift tax laws) or under the tax laws of any state, locality or other political subdivision of the United States or other countries or jurisdictions.

As used herein, the term "*U.S. Holder*" means a beneficial owner of a Note that is for US federal income tax purposes: (a) an individual who is a citizen or resident of the US, (b) a corporation created or organized in or under the laws of the US, any state thereof or the District of Columbia, (c) an estate the income of which is subject to US federal income taxation regardless of its source or (d) a trust that is subject to US tax on its worldwide income regardless of its source.

If an entity or arrangement treated as a partnership for US federal income tax purposes holds a Note, then the US federal income tax treatment of a partner will generally depend upon the status of the partner and the activities of the partnership. Therefore, a partnership holding a Note and its partners should consult their own tax advisers regarding the US federal income tax consequences of the acquisition, ownership and disposition of a Note.

The discussion below is based upon the US Internal Revenue Code of 1986 (the "*Code*"), US Treasury regulations promulgated thereunder and judicial and administrative interpretations thereof, all as in effect as of the date of this Prospectus and any of which may at any time be repealed, revoked

or modified or subject to differing interpretations, potentially retroactively, so as to result in US federal income tax consequences different from those discussed below.

The summary of the US federal income tax consequences set out below is for general information only. Prospective purchasers should consult their tax advisers as to the particular tax consequences to them of owning the Notes, including the applicability and effect of state, local, foreign and other tax laws and possible changes in tax law.

Payments of Interest

Payments of interest on the Notes, including additional amounts, if any, generally will be taxable to a U.S. Holder as ordinary income at the time that such payments are received or accrued, in accordance with such U.S. Holder's usual method of accounting for US federal income tax purposes. Interest paid on a Note generally will constitute foreign source income for US federal income tax purposes and generally will be considered "passive" income, which is treated separately from other types of income in computing the foreign tax credit that may be allowable to U.S. Holders under US federal income tax laws. Subject to applicable restrictions and limitations, a U.S. Holder may be entitled to claim a US foreign tax credit in respect of any Turkish withholding taxes imposed on interest received on the Notes. A U.S. Holder who does not elect to claim a credit for foreign tax may instead claim a deduction in respect of the tax provided the U.S. Holder elects to deduct rather than claim a credit for all foreign taxes for such taxable year. U.S. Holders that are eligible for benefits under the double tax treaty between the United States and Turkey (the "*Double Tax Treaty*") or are otherwise entitled to a refund for the taxes withheld, under Turkish tax law generally will not be entitled to a foreign tax credit or deduction for the amount of any Turkish taxes withheld in excess of the maximum rate under the Double Tax Treaty or for those taxes that have been otherwise refunded to them under Turkish tax law. The rules relating to foreign tax credits or deducting foreign taxes are extremely complex, and U.S. Holders are urged to consult their own tax advisers regarding the availability and advisability of claiming a foreign tax credit or a deduction with respect to any Turkish taxes withheld from payment.

Sale, Exchange and Redemption of Notes

Upon the sale, exchange, redemption, retirement at maturity or other taxable disposition of a Note, a U.S. Holder generally will recognize taxable gain or loss equal to the difference between the amount realized (*i.e.*, the amount of cash and the fair market value of any property received on the disposition (except to the extent the cash or property received is attributable to accrued and unpaid interest not previously included in income, which is treated like a payment of interest)) and the U.S. Holder's tax basis in the Note. A U.S. Holder's tax basis in a Note generally will equal the amount paid for the Note. Gain or loss recognized by a U.S. Holder on the sale, exchange or other disposition of a Note will be capital gain or loss and will be long-term capital gain or loss if the Note was held by the U.S. Holder for more than one year. Gain or loss realized by a U.S. Holder on the sale or retirement of a Note generally will be US source. The deductibility of capital losses is subject to significant limitations. U.S. Holders should consult their own advisers about the availability of US foreign tax credits or deductions with respect to any Turkish taxes imposed upon a disposition of Notes.

Information Reporting and Backup Withholding

Information returns may be filed with the Internal Revenue Service ("*IRS*") (unless the U.S. Holder establishes, if requested to do so, that it is an exempt recipient) in connection with payments on the Notes, and the proceeds from the sale, exchange or other disposition of Notes. If information reports are required to be made, then a U.S. Holder may be subject to US backup withholding if it fails to provide its taxpayer identification number, or to establish that it is exempt from backup withholding. The amount of any backup withholding imposed on a payment will be allowed as a credit against any US federal income tax liability of a U.S. Holder and may entitle the U.S. Holder to a refund, provided the required information is timely furnished to the IRS.

U.S. Holders should consult their own tax advisers regarding any filing and reporting obligations they may have as a result of their acquisition, ownership or disposition of Notes.

Medicare Tax

Certain U.S. Holders who are individuals, estates or non-exempt trusts must pay an additional 3.8% tax on, among other things, interest on and capital gains from the sale, retirement or other taxable disposition of Notes. U.S. Holders should consult their tax advisers regarding the effect, if any, of this tax on their investment in the Notes.

Foreign Account Tax Compliance Act

The Foreign Account Tax Compliance Act (“*FATCA*”) generally imposes a withholding tax of 30% on certain payments to certain non-US financial institutions (including entities such as the Bank) unless such institutions (“*foreign financial institutions*” or “*FFIs*” as defined under the Code) enter into an agreement with the IRS (an “*FFI Agreement*”). Such an agreement will require the provision of certain information regarding the FFI’s “US account holders” (which could include holders of the Notes) to the IRS.

FFI Agreements also require FFIs to withhold up to 30% of amounts payable to account holders that do not provide them with information required to comply with FATCA (“*Recalcitrant Holders*”) or to FFIs that do not enter into an FFI Agreement with the IRS under FATCA and are not otherwise exempt from or in deemed compliance with FATCA (“*Nonparticipating FFIs*”), if such amounts constitute foreign passthru payments (“*Foreign Passthru Payments*”) under FATCA, which term is not yet defined. Such withholding is generally not required on payments made before the later of January 1, 2017 or the date of publication of final regulations defining Foreign Passthru Payments. Further, such withholding on payments with respect to the Notes is required only if the Notes are significantly modified after the date (the “*Grandfathering Date*”) that is six months after the date of filing of final regulations defining Foreign Passthru Payments.

The United States and a number of other jurisdictions have announced their intention to negotiate intergovernmental agreements to facilitate the implementation of FATCA (each, an “*IGA*”). Pursuant to FATCA and the “Model 1” and “Model 2” IGAs released by the United States, an FFI in an IGA signatory country could be treated as a “Reporting FI” not subject to withholding under FATCA on any payments it receives. Further, an FFI in an IGA jurisdiction would not be required to withhold under FATCA or an IGA (or any law implementing an IGA) from payments it makes (unless it has agreed to do so under the U.S. “qualified intermediary,” “withholding foreign partnership” or “withholding foreign trust” regimes). Under each Model IGA, a Reporting FI would still be required to report certain information in respect of its account holders and investors to its home government or to the IRS. On June 3, 2014, the United States and Turkey agreed in substance to enter into an IGA (the “**U.S. Turkey IGA**”) based largely on the Model 1 IGA. Turkey will be treated as having an IGA in effect until December 31, 2014 at which time an IGA must be signed in order for Turkey to continue to be treated as an IGA jurisdiction.

The Bank’s management expects the Bank to be treated as a Reporting FI under the U.S. Turkey IGA and does not anticipate being obliged to withhold any amounts under FATCA from payments it makes. There can be no assurance, however, that the Bank will be treated as a Reporting FI or that it would not be required to withhold under FATCA or pursuant to the U.S. Turkey IGA. Regardless of whether the Bank becomes a Reporting FI under the U.S. Turkey IGA or enters into an FFI Agreement, holders of the Notes may be required to provide the Bank or Paying Agent with certain information, including, but not limited to: (a) information for the Bank to determine whether the beneficial owner of a Note is a United States person as defined in Section 7701(a)(30) of the Code or a United States owned foreign entity as described in Section 1471(d)(3) of the Code and any additional information that the Bank, Paying Agent or their agents requests in connection with FATCA and (b)(i) if the beneficial owner of a Note is a United States person, such United States

person's name, address and U.S. taxpayer identification number, or (ii) if the beneficial owner of a Note is a United States owned foreign entity, the name, address and taxpayer identification number of each of its substantial United States owners as defined in Section 1473(2) of the Code and any other information requested by the Bank, Paying Agent or their agents upon request, and (c) updated information promptly upon learning that any such information previously provided is obsolete or incorrect. Under the U.S. Turkey IGA, the Bank may have to deliver such information to the government of Turkey, while under a FFI Agreement, the Bank may have to deliver such information to the IRS.

If FATCA were to require that an amount in respect of US withholding tax were to be deducted or withheld from any payment on or with respect to the Notes, then neither the Bank nor any paying agent or other person would, pursuant to the conditions of the Notes, be required to pay additional amounts as a result of the deduction or withholding of such tax. Holders of the Notes should consult their tax advisers regarding the effect, if any, of FATCA on their investment in the Notes.

PLAN OF DISTRIBUTION

The Bank intends to offer the Notes through the Initial Purchasers named below and their respective broker-dealer affiliates, as applicable. Subject to the terms and conditions stated in a subscription agreement in respect of the Notes expected to be entered into on June 23, 2014 among the Initial Purchasers and the Bank (the “*Subscription Agreement*”), each of the Initial Purchasers has severally (and not jointly nor jointly and severally) agreed to purchase, and the Bank has agreed to sell to each of the Initial Purchasers, the principal amount of the Notes set forth opposite each Initial Purchaser’s name below at the issue price of 98.689% of the principal amount of the Notes.

<i>Initial Purchasers</i>	<i>Principal Amount of Notes</i>
Barclays Bank PLC	U.S.\$150,000,000
Citigroup Global Markets Limited	U.S.\$150,000,000
HSBC Bank plc	U.S.\$150,000,000
National Bank of Abu Dhabi PJSC	U.S.\$150,000,000
The Royal Bank of Scotland plc	U.S.\$150,000,000
Total	U.S.\$750,000,000

The Subscription Agreement provides that the obligations of the Initial Purchasers to purchase the Notes are subject to approval of legal matters by counsel and to other conditions. The offering of the Notes by the Initial Purchasers is subject to receipt and acceptance and subject to the Initial Purchasers’ right to reject any order in whole or in part.

The Bank has been informed that the Initial Purchasers propose to resell beneficial interests in the Notes at the issue price set forth on the cover page of this Prospectus to persons reasonably believed to be QIBs in reliance upon Rule 144A, and to non-U.S. persons in offshore transactions in reliance upon Regulation S, see “*Subscription and Sale and Transfer and Selling Restrictions*” in the Base Prospectus. The prices at which beneficial interests in the Notes are offered may be changed at any time without notice.

Offers and sales of the Notes in the United States will be made by those Initial Purchasers or their respective affiliates that are registered broker-dealers under the U.S. Securities Exchange Act of 1934, as amended (the “*Exchange Act*”) or in accordance with Rule 15a-6 thereunder.

The Notes have not been registered under the Securities Act or any U.S. State securities laws and may not be offered or sold within the United States or to, or for the account or benefit of, U.S. persons (as defined in Regulation S under the Securities Act) except in transactions exempt from, or not subject to, the registration requirements of the Securities Act, see “*Subscription and Sale and Transfer and Selling Restrictions*” in the Base Prospectus. Accordingly, until 40 days after the Issue Date (the “*Distribution Compliance Period*”), an offer or sale of Notes (or beneficial interests therein) within the United States or to, or for the account or benefit of, any U.S. person by a dealer that is not participating in the offering may violate the registration requirements of the Securities Act if that offer or sale is made otherwise than in accordance with Rule 144A.

Each Initial Purchaser has agreed that it will send to each dealer to which it sells Regulation S Global Notes (or beneficial interests therein) during the Distribution Compliance Period a confirmation or other notice setting forth the restrictions on offers and sales of the Notes (or beneficial interests therein) within the United States or to, or for the account or benefit of, U.S. persons substantially to the following effect:

“The Notes covered hereby have not been registered under the U.S. Securities Act of 1933, as amended (the “*Securities Act*”) and may not be offered and sold within the United States or to, or for the account or benefit of, U.S. persons: (a) as part of their distribution at any time or

(b) otherwise until 40 days after the later of the commencement of the offering and the Issue Date, except, in either case, in accordance with Rule 144A under the Securities Act or in an offshore transaction. Terms used above have the meanings given to them by Regulation S.”

While application has been made by the Bank to the Irish Stock Exchange for the Notes to be admitted to the Official List and trading on the Main Securities Market, the Notes constitute a new class of securities of the Bank with a limited trading market. The Bank cannot provide any assurances to investors that the prices at which the Notes (or beneficial interests therein) will sell in the market will not be lower than the initial offering price or that an active trading market for the Notes will develop. The Initial Purchasers have advised the Bank that they currently intend to make a market in the Notes; *however*, they are not obligated to do so, and they may discontinue any market-making activities with respect to the Notes at any time without notice. No assurance can be given that the application to the Irish Stock Exchange to admit the Notes to listing on the Official List and trading on the Main Securities Market will be accepted.

In connection with the offering, one or more Initial Purchaser(s) may purchase and sell Notes (or beneficial interests therein) in the secondary market. These transactions may include over-allotment, syndicate covering transactions and stabilizing transactions. Over-allotment involves the sale of Notes (or beneficial interests therein) in excess of the principal amount of Notes to be purchased by the Initial Purchasers in their initial offering, which creates a short position for the Initial Purchasers. Covering transactions involve the purchase of the Notes (or beneficial interests therein) in the open market after the distribution has been completed in order to cover short positions. Stabilizing transactions consist of certain bids or purchases of Notes (or beneficial interests therein) made for the purpose of preventing or retarding a decline in the market price of the Notes (or beneficial interests therein) while the offering is in progress. Any of these activities may have the effect of preventing or retarding a decline in the market price of the Notes (or beneficial interests therein). They may also cause the price of the Notes (or beneficial interests therein) to be higher than the price that otherwise would exist in the open market in the absence of these transactions. The Initial Purchasers may conduct these transactions in the over-the-counter market or otherwise. If the Initial Purchasers commence any of these transactions, then they may discontinue them at any time.

The Bank expects that delivery of interests in the Notes will be made against payment therefor on the Issue Date. Under Rule 15c6-1 of the Exchange Act, trades in the secondary market through a broker or dealer in the United States generally are required to settle in three New York City business days, unless the parties to any such trade expressly agree otherwise. Accordingly, investors who wish to trade interests in the Notes through a broker or dealer in the United States on the date of this Prospectus or the next New York City business days will be required, by virtue of the fact that the Notes initially will settle in T+5, to specify an alternate settlement cycle at the time of any such trade to prevent a failed settlement. Investors in the Notes who wish to trade interests in the Notes through a broker or dealer in the United States on the date of this Prospectus or the next New York City business days should consult their own adviser.

The Initial Purchasers and their respective affiliates are full service financial institutions engaged in various activities, which may include securities trading, commercial and investment banking, financial advisory, investment management, principal investment, hedging, financing and brokerage activities. The Initial Purchasers or their respective affiliates may have performed investment banking and advisory services for the Bank and its affiliates from time to time for which they may have received fees, expenses, reimbursements and/or other compensation. The Initial Purchasers or their respective affiliates may, from time to time, engage in transactions with and perform advisory and other services for the Bank and its affiliates in the ordinary course of their business. Certain of the Initial Purchasers and/or their respective affiliates have acted and expect in the future to act as a lender to the Bank and/or other members of the Group and/or otherwise participate in transactions with the Group.

In the ordinary course of their various business activities, the Initial Purchasers and their respective affiliates may make or hold a broad array of investments and actively trade debt and equity securities (or related derivative securities) and financial instruments (including bank loans) for their own account and for the accounts of their customers and may at any time hold long and short positions in such securities and instruments. Such investment and securities activities may involve securities and instruments of the Bank and/or other members of the Group. In addition, certain of the Initial Purchasers and/or their respective affiliates hedge their credit exposure to the Bank and/or other members of the Group pursuant to their customary risk management policies. These hedging activities could have an adverse effect on the future trading prices of the Notes offered hereby.

The Initial Purchasers and their respective affiliates may also make investment recommendations and/or publish or express independent research views in respect of such securities or financial instruments and may hold, or recommend to clients that they acquire, long and/or short positions in such securities or instruments.

The Bank will agree in the Subscription Agreement, in connection with the issue and offering of the Notes, to indemnify each Initial Purchaser against certain liabilities, or to contribute to payments that the Initial Purchasers may be required to make because of those liabilities.

LEGAL MATTERS

Certain matters relating to the issuance of the Notes will be passed upon for the Bank by Mayer Brown LLP (or affiliates thereof) as to matters of United States law and by YazıcıLegal as to matters of Turkish law (other than with respect to tax-related matters). Certain matters as to English and United States law will be passed upon for the Initial Purchasers by Allen & Overy LLP, and certain matters as to Turkish law will be passed upon for the Initial Purchasers by Paksoy Ortak Avukat Bürosu (which will also pass upon matters of Turkish tax law).

OTHER GENERAL INFORMATION

Authorization

The establishment of the Program and the issue of notes thereunder have been duly authorized by resolutions of the Board of Directors of the Issuer dated November 27, 2012, June 24, 2013 and December 25, 2013.

Listing of Notes

Application has been made to the Irish Stock Exchange for the Notes to be admitted to the Official List and trading on the Main Securities Market; *however*, no assurance can be given that such application will be accepted. It is expected that admission of the Notes to listing on the Official List and to trading on the Main Securities Market will be granted on or before the Issue Date, subject only to the issue of the Notes. The Main Securities Market is a regulated market for the purposes of the Markets in Financial Instruments Directive (Directive 2004/39/EC) (*MiFID*).

Listing Agent

Arthur Cox Listing Services Limited is acting solely in its capacity as listing agent for the Bank in connection with the Notes and is not itself seeking admission of the Notes to the Official List or to trading on the Main Securities Market for the purposes of the Prospectus Directive.

Documents Available

For as long as any of the Notes are outstanding, copies of the following documents will (as applicable, when published) be available in physical form for inspection at the registered office of the Issuer and from the specified office of the Fiscal Agent for the time being in London:

- (a) the articles of association (with a certified English translation thereof) of the Issuer;
- (b) the independent auditors' audit reports and audited consolidated BRSA Financial Statements of the Group for each of the years ended December 31, 2011, 2012 and 2013;
- (c) the independent auditors' audit reports and audited unconsolidated BRSA Financial Statements of the Bank for each of the years ended December 31, 2011, 2012 and 2013;
- (d) the independent auditors' audit reports and audited consolidated IFRS Financial Statements of the Group for each of the years ended December 31, 2011, 2012 and 2013;
- (e) the independent auditors' review report and unaudited interim consolidated BRSA Financial Statements of the Group for each of the three month periods ended March 31, 2013 and 2014;
- (f) the independent auditors' review report and unaudited interim unconsolidated BRSA Financial Statements of the Bank for each of the three month periods ended March 31, 2013 and 2014;
- (g) the most recently published audited annual financial statements of the Issuer and the most recently published unaudited interim financial statements of the Issuer, in each case in English and together with any audit or review reports prepared in connection therewith; the Issuer currently prepares audited consolidated and unconsolidated financial statements in accordance with BRSA Principles on an annual basis, audited consolidated financial statements in accordance with IFRS on an annual basis, unaudited consolidated and unconsolidated interim financial statements in accordance with BRSA Principles on a

quarterly basis and unaudited consolidated interim financial statements in accordance with IFRS on a semi-annual basis;

- (h) the Agency Agreement, the Deed of Covenant and the Deed Poll and the forms of the Global Notes and the Notes in definitive form; and
- (i) a copy of this Prospectus and the Base Prospectus (including the supplements thereto).

With respect to each of the BRSA Financial Statements and IFRS Financial Statements noted in clauses (b) through (f) above, please see “*Auditors*” below.

In addition, copies of this Prospectus and the documents incorporated by reference herein will also be available in electronic format on the Issuer’s website. See “Documents Incorporated by Reference” above. Such website does not, and should not be deemed to, constitute a part of, or be incorporated into, this Prospectus.

Clearing Systems

The Rule 144A Global Note(s) has/have been accepted into DTC’s book-entry settlement system and the Regulation S Global Note has been accepted for clearance through Euroclear and Clearstream, Luxembourg (CUSIP: 900151 AG6, ISIN: US900151AG67 and Common Code: 108123532, with respect to the Rule 144A Global Note(s) and ISIN: XS1079527211 and Common Code: 107952721, with respect to the Regulation S Global Note).

The address of Euroclear is Euroclear Bank SA/NV, 1 Boulevard du Roi Albert II, B-1210 Brussels. The address of Clearstream, Luxembourg is Clearstream Banking, 42 Avenue JF Kennedy, L-1855 Luxembourg. The address of DTC is 55 Water Street, New York, New York 10041, United States of America.

Significant or Material Change

There has been: (a) no significant change in the financial or trading position of either the Bank or the Group since March 31, 2014 and (b) no material adverse change in the financial position or prospects of either the Bank or the Group since December 31, 2013.

Litigation

Neither the Bank nor any other member of the Group is or has been involved in any governmental, legal or arbitration proceedings (including any such proceedings which are pending or threatened of which the Issuer is aware) in the 12 months preceding the date of this Prospectus which may have or have in such period had a significant effect on the financial position or profitability of the Bank or the Group.

Auditors

The BRSA Financial Statements as of and for the years ended December 31, 2011, 2012 and 2013 have been audited in accordance with the Regulation on Authorization and Activities of Institutions to Perform External Audit in Banks and International Standards on Auditing by KPMG, which is located at Kavacık Rüzgarlı Bahçe Mah. Kavak Sok. No 3, 34805 Beykoz, İstanbul, Turkey. The IFRS Financial Statements as of and for the years ended December 31, 2011, 2012 and 2013 have been audited by KPMG in accordance with International Standards on Auditing. KPMG is an independent auditor in Turkey and authorized by the BRSA to conduct independent audits of banks in Turkey. KPMG’s audit reports on the BRSA Financial Statements and the IFRS Financial Statements contain a qualification. See “*Risk Factors – Risks Relating to the Group and its Business – Audit Qualification*” in the Base Prospectus for further information.

The BRSA Interim Financial Statements as of and for the three month period ended March 31, 2014 have been reviewed by KPMG in accordance with the Regulation on Authorization and Activities of Institutions to Perform External Audit in Banks and International Standards on Auditing. With respect to the unaudited BRSA Interim Financial Statements as of and for the three month period ended March 31, 2014, KPMG has reported that it applied limited procedures in accordance with professional standards for a review of such information; *however*, its report states that it did not audit and does not express an opinion on such interim financial information. Accordingly, the degree of reliance on its report on such information should be restricted in light of the limited nature of the review procedures applied. KPMG's review report on the BRSA Interim Financial Statements contains a qualification. See "*Risk Factors – Risks Relating to the Group and its Business – Audit Qualification*" in the Base Prospectus for further information.

THE ISSUER

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United Arab Emirates

The Royal Bank of Scotland plc
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United Kingdom

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PRINCIPAL PAYING AGENT**

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**REGISTRAR, TRANSFER AGENT
AND PAYING AGENT**

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UNITED STATES PAYING AGENT AND TRANSFER AGENT

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AUDITORS TO THE ISSUER

KPMG
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Müşavirlik AŞ**
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